

# BUILDING THE BRIDGE

Excellence through Innovation,  
Education and Financial Stewardship



OCTOBER 27-28, 2011 • GRAND HYATT HOTEL • SAN ANTONIO, TX  
[www.utsystem.edu/hea/buildingbridge](http://www.utsystem.edu/hea/buildingbridge)

## Wednesday, October 26, 2011

- 12:00 – 5:00 pm Early Registration – Bonham B, 3<sup>rd</sup> floor  
Optional Pre-Conference Sessions:
- 12:30 – 4:00 pm “Leading Adaptive Change” – Bonham E, 3<sup>rd</sup> floor  
**Valerie K. Ulstad, MD**
- 3:00 – 5:00 pm “Lessons from the Flight Deck” – Bonham C, 3<sup>rd</sup> floor  
**Captain Patrick Browne, Flightdeck Safety Initiatives**
- 5:30 pm CS & E Steering Committee Meeting (by invitation only) – Suite 530

## Thursday, October 27, 2011

- 7:30 am Registration, Poster Setup & Continental Breakfast – Foyer, Texas Ballroom, 4<sup>th</sup> floor
- 8:30 – 8:45 am Welcome and Introductory Remarks  
Kenneth I. Shine, MD, Executive Vice Chancellor for Health Affairs, UT System  
Jan Patterson, MD, Chair, Clinical Safety and Effectiveness Steering Committee
- 8:45 – 10:00 am Keynote Speaker: **Maureen Bisognano**, Institute for Healthcare Improvement
- 10:00 – 10:15 am Break
- 10:15 – 11:30 am Poster Session – Texas Ballroom
- 11:30 – 1:00 pm Lunch - Texas Ballroom A/B, 4<sup>th</sup> floor  
Keynote Speaker - “Improving Safety and Quality with Health Information Technology”  
**David W. Bates, MD, MSc**  
Clinical and Quality Analysis Partners HealthCare System, Inc.
- 1:00 – 2:00 pm Choose one of the following three breakout session:

### Infection Prevention – Crockett A/B – 4<sup>th</sup> floor

*Decreased Surgical Site Infections in Mohs Surgery*

**Stan Taylor, MD**

UT Southwestern Medical Center

*Improving Hand Hygiene on a Medical Ward Using the Joint Commission Targeted Solution Tool*

**Jose A. Cadena, MD**

UT Health Science Center at San Antonio

*Improve The Effectiveness of Cleaning Patient Rooms*

**Doramarie Arocha, M.S.MT(ASCP)SM and Ron Burke, FHE**

UT Southwestern Medical Center

### ICU Patient Safety – Texas Ballroom D/E – 4<sup>th</sup> floor

*Reducing Ventilator Days In the Medical Intensive Care Unit*

**Nisha K. Rathi, MD and Clarence G. Finch, MBA, RRT**

UT MD Anderson Cancer Center

*Decreasing Duration of Mechanical Ventilation by Implementing Evidence Based Protocols in Medicine ICU of a 976 Bed Hospital.*

**Dean Holland, RRT, RCP and Pheba Abraham, MSN, CPHQ**

UT Southwestern Medical Center

**ICU Patient Safety** – Texas Ballroom D/E – 4<sup>th</sup> floor (cont.)

*Reducing Avoidable harm in the MICU: Sustaining Improvements*

**Eleanor Phelps, RN and Michael Mayo, RN**

UT Southwestern Medical Center

**Improvements in Pediatric Medicine** – Crockett D/E – 4<sup>th</sup> floor

*Pediatric Hospitalists Collaborate to Improve Discharge Communication*

**Mark W. Shen, MD**, UT Southwestern (Austin Program)

**Julia T. Shelburne, MD**, UT Health Science Center at Houston

*A Sustained Reduction in the Children's ED Blood Culture Contamination Rate*

**Vanessa L. Hill, MD and Michelle Arandes-Matthews, MD, FAAP**

UT Health Science Center at San Antonio

*Making Quality Improvement Academic: Transforming a Division Through Sustained Quality Improvement Leadership*

**Shawn Ralston, MD and Thomas Mayes, MD, MBA**

UT Health Science Center at San Antonio

2:00 – 2:15 pm

Break – Foyer, Texas Ballroom

2:15 – 3:15 pm

Choose one of the following three breakout sessions:

**Improving Turn-Around-Time of Diagnostic Tests** – Crockett A/B – 4<sup>th</sup> floor

*Reducing TAT in the Clinical Cytogenetics Laboratory- Phase 2*

**Martha Johnson-Hamilton and Denise Lovshe**

UT MD Anderson Cancer Center

*Molecular Diagnostic Lab Pre-analytic Improvements (Phase II)*

**Lavinia P. Middleton, MD**

UT MD Anderson Cancer Center

*Reducing Overdue Results at Westover Hills*

**John Riley Cange**

UT Health Science Center at San Antonio

**Patient Safety – Error Reduction** – Texas Ballroom D/E – 4<sup>th</sup> floor

*Reducing Chemotherapy Order Errors from the Gynecologic Oncology Center*

**Judith A. Smith, PharmD and Tracy E Spinks, BAA**

UT MD Anderson Cancer Center

*Reducing the Incidence of Venous Thromboembolism (VTE) in Gynecologic Oncology Patients Undergoing Exploratory Laparotomy*

**Charles Levenback, MD**

UT MD Anderson Cancer Center

*Venous Thromboembolism Prophylaxis*

**Sheryl E. Cobb, MSN, RN and Kevin Schindler, MD**

UT Health Science Center at San Antonio

**Resource Utilization Optimization** – Crockett D/E – 4<sup>th</sup> floor

*GETTING IT RIGHT FROM THE START: Emergency Department Admission*

*Classification for Medicare Patients*

**Annette M. Macias-Hoag, RN, MHA, NEA-BC and Sandra Murdock, MD**

UT Medical Branch at Galveston

**Resource Utilization Optimization** Crockett D/E – 4<sup>th</sup> floor (cont.)

*Optimization of Patient Safety Assistant (PSA) Utilization*

**Christine Andre, MD, Michelle Ryerson, DNP, RN, NEA-BC, David Paul**  
UT Health Science Center at San Antonio

*Perioperative Enterprise: ACB Materials Replenishment Re-Design*

**David E. Bivens, MS**  
UT MD Anderson Cancer Center

3:15 - 3:30 pm Break – Foyer, Texas Ballroom

3:30 – 5:00 pm Choose one of the following panel discussions:

**The Challenges and Promise of Health Information Exchanges in Texas** - Crockett A/B

**Moderator: Eric J. Thomas, MD,** UT Health Science Center at Houston

Panelists: Kirk Kirksey, MA, UT Southwestern Medical Center  
Jonathan Ishee, JD, MPH, UT Health Science Center at Houston  
School of Biomedical Informatics

OR

**Quality Improvement vs. Research** – Texas Ballroom D/E

**Moderator: Jan Patterson, MD,** UT Health Science Center at San Antonio

Panelists: Patrice Griffith, UT Southwestern Medical Center  
Doris Quinn, PhD, UT MD Anderson Cancer Center

5:00 - 5:15 pm Implementing Systems Engineering in Healthcare  
A UT System-wide Initiative - Texas Ballroom D/E – 4<sup>th</sup> floor  
**Victoria Jordan, PhD, MBA, MS**  
Chancellor's Health Fellow, MD Anderson Cancer Center

6:30 pm Reception - Cash Bar – Foyer, Texas Ballroom – 4<sup>th</sup> Floor

7:00 pm Recognition Dinner, Award Presentations and UT CS & E Fellow Inductions  
Dinner Speaker: **Kenneth I. Shine, MD, UT System**  
*“UT System Response to National Trends in Health Care”*  
Texas Ballroom A/B - 4<sup>th</sup> floor

**Friday, October 28, 2011**

- 7:30 - 8:00 am Continental Breakfast - Foyer, Texas Ballroom D/E, 4<sup>th</sup> floor
- 8:00 - 9:15 am Keynote Speaker – “*Leadership for Quality and Safety: Seeking the Future*”  
**David Nash, MD, MBA**  
Jefferson School of Population Health, Thomas Jefferson University
- 9:15 - 10:15 am Choose one of the following two breakout sessions:

**Effectiveness - Use of Protocols to Achieve Results** - Seguin – 4<sup>th</sup> floor

*The Impact of Pneumonia Core Measure Scores on VBP Financial Outcomes*

**Brenda Lee, MSN, RN**

UT Health Science Center at Tyler

*Provider Adherence to Oral Chemotherapy Dose Adjustment Guidelines*

**Amy Fowler, MD and Alexis Kennedy, CPNP, RN**

UT Southwestern Medical Center

*Antimicrobial Stewardship: Skin and Soft Tissue Infections*

**Mary T. McGarry, MD and Kristin Snackey Alvarez, PharmD**

UT Southwestern Medical Center

**Reducing Wasteful Steps; Improving Efficiency** – Texas Ballroom D/E – 4<sup>th</sup> floor

*Rise & Shine: Improving On-Time First Case Starts in Interventional Radiology*

**Timothy D. Quinn, PhD**

UT MD Anderson Cancer Center

*A Lean Survivorship Program*

**Christopher R. Smith and Kathy A. Denton, PhD**

UT MD Anderson Cancer Center

*Reduction of STAT Final Report Turnaround Times in Body Imaging*

**Logan H. Boatman, MD and Eduardo J. Matta, MD**

UT Health Science Center at Houston

- 10:15 – 10:30 am Break – Foyer, Texas Ballroom

- 10:30 – 11:30 am Choose one of the following two breakout sessions

**Patient Centered Care** – Seguin – 4<sup>th</sup> floor

*Eliminating Elective Early Term Deliveries at University Hospital*

**Robyn Horsager, MD and Patricia Santiago-Munoz, MD**

UT Southwestern Medical Center

*MD Anderson Cancer Center Mays CT Delay Project*

**Martha E. Riley, BSBM RT(R)**

UT MD Anderson Cancer Center

*Decrease Patients with No Lab Orders sent to Outpatient Diagnostic Centers for Blood Draw*

**Charisse Acosta and Joan Woods**

UT MD Anderson Cancer Center

**Improving Appropriate Access to Care** – Texas Ballroom D/E – 4<sup>th</sup> floor

*Neuro- interventional Ultrasound- Improving Patient Access*

**Ibi Opuiyo, RDMS**

UT MD Anderson Cancer Center

**Improving Appropriate Access to Care** – Texas Ballroom D/E (cont.)

*Improving Access to Dermatology*

**Margaret A. Bell, RN and Carol Drucker, MD**

UT MD Anderson Cancer Center

*The Development, Implementation, and Evaluation of an Early Mobilization Program in an Oncological Intensive Care Unit*

**S. Egbert Pravinkumar, MD, FRCP**

UT MD Anderson Cancer Center

***Please turn in any CME/CNE paperwork before going to lunch and collaborative.***

- 11:35 - 12:00 noon      Box lunches available – Foyer, Texas Ballroom
- 12:00 – 2:00 pm      Facilitated meetings of existing and new collaboratives; concurrent sections
- Infection Prevention* – Led by Jan Patterson, MD  
                                 Bonham C – 3<sup>rd</sup> floor
- Health Information Technology* – Led by Kirk A. Kirksey  
                                 Seguin A – 4<sup>th</sup> floor
- Critical Care* – Led by Greg Botz, MD  
                                 Bonham D – 3<sup>rd</sup> floor
- Pediatric Hospital Medicine* – Led by Shawn Ralston, MD and Mark Shen, MD  
                                 Seguin B – 4<sup>th</sup> floor
- 2:00 pm                      Conference Concludes