Abstract Scoring Rubric

- I. Purpose/Aim (covers Overview, Aim, Metric(s) to be used to determine impact)
- 1. Project's alignment with organizational goals is identified and clear (Business Case) (Score reflects knowledge of organization's goals written clearly for the audience. This includes making the business case for the project)
- 2. Aim statement is provided and complete (Points given for the aim statement, and making sure it is a complete one. No aim statement would result in a score of 0 for this question)
- 3. Metric identified is clearly defined and appropriate for aim statement (Specify actual metric to be tracked: i.e., average wait time, % reduction in waste, etc.)
- 4. Project timeframe is provided
- 5. Key stakeholders are identified (Instead of key stakeholders being identified in intervention, they should be identified here)

II. Tools and Measurement

- 1. Appropriate tools were used for measuring and identifying current conditions (*Pareto charts*, *cause-and-effect diagrams* (*fishbone*), *process maps*, *control charts*, *etc.*)
- 2. All tools were used correctly (full points given if tools identified are used correctly even if they are NOT the correct tools).
- 3. Interpretation of results for current conditions is complete and correct (an interpretation of results should be given and be correct; points can be deducted if, for example, the team does not interpret a Pareto chart correctly.)
- 4. Possible (competing) interventions are detailed with chosen intervention identified (*Provide some discussion of all various solutions considered and why the final intervention was identified as the one to use*)
- 5. Presentation of results are clear, well-annotated, and free from significant errors (*Credit is given for how well results are presented in the abstract; graphs and figures are well annotated; discussion is clear; "free from error" means only minor (and very few) errors are present; that is, errors do not disrupt reading and comprehension of what is being presented*)

III. Intervention and Improvement

- 1. Strategy for implementation of intervention is clearly stated and appropriate for given aim statement (stated purpose) (Discuss the how, who, who, what; who will be involved? How will the intervention be implemented, etc.)
- 2. The intervention was piloted (*Provide evidence that the improvement was implemented as a test basis and was correct.*Correct piloting would include piloting to people who represent the population of interest, piloting in the correct location(s), impacting the right people)
- 3. A specific action plan is provided and detailed (As a result of testing and feedback, a specific plan of action for implementing the improvement plan is presented and clear)
- 4. Plan for communication of intervention plan to key stakeholders is present and reasonable (*How will dissemination of the improvement plan be carried out? Is this a good plan and why was it chosen?*)
- 5. Timeline for proposed changes is provided (Why is this time frame is appropriate? Ex. Because of upcoming changes in software might cause a delay? etc.)

IV. Intervention Results

- 1. The results are measureable and tied to aim statement (Data should back up stated results; the data should also tie back to the aim statement given. Even if aim not achieved, substantial progress made in achieving aim)
- 2. Appropriate tools were used to analyze the data collected (*Appropriate graphical displays used, if testing is done* (*hypothesis testing, confidence interval estimation*) it is the appropriate test)
- 3. Results are valid and interpreted correctly (Valid may mean enough data has been collected to be able to make their claim; interpretation of results (graphs, analysis) is correct for the type of tool used.)
- 4. Plan for continued monitoring and control of improvement is well documented and appropriate (Control charts or other methods for monitoring the process should be given; this may include scheduled evaluation of people, methods)
- 5. Presentation of results is clear, well-annotated, and free from significant errors (*Credit is given for how results are presented in the abstract/poster; graphs, figures are well annotated; discussion is clear; "free from error" means only minor (and very few) errors are present; that is, errors do not disrupt reading and comprehension of what is being presented*)

V. Revenue Enhancement/Cost Avoidance/Generalizability

- 1. Metrics are clearly identified and appropriate (What metric is be used? Dollars saved, cost avoidance, revenue generated; the metric should align with the aim statement given)
- 2. Data used to demonstrate impact are provided and complete (Data collected from sources to calculate values for the stated metrics (from Finance, for example))
- 3. Generalization of results is present, clear, and appropriate (Were the results of this intervention implemented in multiple sites? If not, discuss why; points are given for either actually implementing the change in multiple areas, or discuss the plan for implementation in multiple areas. The plan or actual implementation should be appropriate the populations are identical or similar enough that the intervention makes sense)
- 4. Discussion of lessons learned is provided (*Discuss what worked well, what did not, what would you do differently, for example*)
- 5. Recommendations for future work are clearly identified (*Plans for further work should be discussed; this can be very specific or general, but a plan is needed; what other projects? Revision of intervention for new application, etc.*)