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# **Workers' Compensation in Texas**

Information for Injured Employees from the Division of Workers' Compensation

#### Who is the Division of Workers' Compensation?

The Texas Department of Insurance, Division of Workers' Compensation (TDI-DWC) is a state agency that regulates the delivery of workers' compensation benefits to injured workers and to eligible family members of employees killed on the job. The TDI-DWC also helps resolve disputes about claims and provides workplace safety and health services. The TDI-DWC does not pay benefits. Benefits are paid by workers' compensation insurance companies, by employers certified by the TDI-DWC to self-insure, or by self-insured governmental entities.

#### What is Workers' Compensation?



Workers' compensation is a stateregulated insurance program that pays your medical bills and replaces a portion of your lost wages if:

- you are injured at work or have a work-related illness; and
- your employer has workers' compensation insurance under the Texas Workers' Compensation Act.

Workers' compensation will pay for the medical treatment of your work-related injury or illness if:

- your employer has workers' compensation insurance coverage under the Texas Workers' Compensation Act; and
- your injury occurs at work or you have an illness related to your job

Workers' compensation will also replace a portion of your lost wages if:

• your work-related injury or illness causes you to lose all or some of your wages for more than seven (7) days from one or more jobs.

This publication is a summary and is presented for informational purposes only. It is not a substitute for the statute and TDI-DWC rules. For questions about TDI-DWC rules, please call Customer Assistance at 1-800-252-7031. CS05-002F(2-08)

## Contact Information for the Central and Local Division Offices

#### **Central Office**

7551 Metro Center Drive, Suite100 Austin, TX, 78744-1609 (512) 804-4000

#### **Abilene**

1290 S. Willis, Suite 102 Abilene, TX 79605-4064 (325) 695-4992

#### **Amarillo**

7112 IH-40, West, Bldg. D Amarillo, TX 79106-2503 (806) 351-1222

#### **Austin**

4616 West Howard Lane, Suite 130 Austin, Texas 78728-6300 (512) 933-1899

#### **Beaumont**

Concord Square Office Park 6430 Concord Rd. Beaumont, TX 77708-4315 (409) 899-5589

#### **Bryan/College Station**

4001 East 29th Street, Suite 185 Bryan, TX 77802-4211 (979) 268-6766

#### **Corpus Christi**

5155 Flynn Parkway, Suite 218 Corpus Christi, TX 78411 (361) 883-2551

For further assistance, call 1-800-252-7031 or visit www.tdi.state.tx.us

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#### **Dallas**

American General Tower 6363 Forest Park Rd, Suite 900 Dallas, TX 75235-5443 (214) 350-9299

#### Mail Correspondence to:

P. O. Box 45790 Dallas, TX 75245-0790

#### **Denton**

Dallas Dr. Tech Center 625 Dallas Dr., Suite 475 Denton, TX 76205-7289 (940) 380-1400

#### El Paso

El Paso State Office Building 401 Franklin Avenue, Suite 330 El Paso, Texas 79901-1210 (915) 834-7000

#### **Fort Worth**

6900 Anderson Blvd., Suite 200 Fort Worth, TX 76120-3011 (817) 446-4488

#### **Houston-East**

Elias Ramirez Building 5425 Polk Street, Suite 130 Houston, TX 77023 (713) 924-2200

#### **Houston-West**

507 North Sam Houston Parkway East Suite 600 Houston, TX 77060-4012 (281) 260-3035

#### Laredo

5420 Springfield Avenue Laredo, TX 78041-3605 (956) 718-2040

#### Lubbock

22 Briercroft Office Park, Suite A Lubbock, TX 79412-3089 (806) 744-4569

#### Lufkin

310 Harmony Drive, Suite 100 Lufkin, TX 75901 (936) 639-6425

#### Midland/Odessa

Executive Office Park 4500 West Illinois Avenue, Suite 315 Midland, TX 79703-5486 (432) 699-1281

#### **Missouri City**

2440 Texas Parkway, Suite 240 Missouri City, TX 77489-4085 (281) 403-7050

#### San Angelo

State of Texas Services Center 622 S. Oakes, Suite M San Angelo, TX 76903-7013 (325) 657-0404

#### San Antonio

9514 Console Drive, Suite 200 San Antonio, TX 78229-2043 (210) 593-0070

#### **Tyler**

3800 Paluxy Drive, Suite 570 Tyler, TX 75703-1665 (903) 534-6250

#### **Victoria**

American General Building 3001 North Cameron Street Victoria, TX 77901-3931 (361) 576-9612

#### Waco

801 Austin Ave., Suite 840 Waco, TX 76701-1937 (254) 755-7011

#### Weslaco

1108 Pike Blvd. Weslaco, TX 78596-4651 (956) 447-4416

#### Wichita Falls

Chelsea Plaza 909 8th Street,Suite 112 Wichita Falls, TX 76301 (940)767-2691