

MEMORANDUM

TO: Governor's Office of Budget, Planning and Policy
Legislative Budget Board
UT System Audit Office

FROM: Desolyn Foy, CPA, CIA, MHA
Vice President, Audit Services

DATE: November 12, 2021

**SUBJECT: Confidential Internal Audit Report
Telehealth Expansion Audit (Engagement Number 2021-014)**

The University of Texas Medical Branch (UTMB Health) Internal Audit department conducted an assessment of Telehealth Expansion. The objective of the audit was to determine whether controls around the expanded telehealth activity technology and billing were adequate and functioning as intended. This integrated audit combines two objectives which cover both the information technology (compliance, privacy, and software) and operational (revenue cycle controls and adaptation during emergency) aspects of telehealth expansion activity.

The report contains confidential information that relates to computer security and is not subject to the disclosure requirements of the Texas Public Information Act, based on the exception found in the Government Code § 552.139. Specific results and recommendations were made to appropriate management members.