

**Memorandum**

**Date:** June 24, 2022

**To:** UT System Audit Office  
Sarah Hicks, Governor's Office of Budget, Planning and Policy  
Christopher Mattsson, Legislative Budget Board

**From:** Paul Tyler, Chief Audit Executive

**Subject:** UTSA Confidential Internal Audit Report – Identity & Access Management for Salesforce (Project# 2022-31)

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The University of Texas at San Antonio conducted an audit of Identity & Access Management for Salesforce. The objectives were to:

- Ensure the system employs methods to track individuals accessing or using the system
- Ensure that access to the data or information is granted to authorized/known individuals
- Ensure that effective security techniques have been established by responsible parties

The memorandum contains confidential information that relates to computer security and is not subject to the disclosure requirements of the Texas Public Information Act, based on the exception found in the Government Code § 552.139. Specific results and recommendations were made to appropriate management members.