## The University Of Texas System Foreign Coverage Quick Reference Sheet for Employees Travelling on University Business

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In an Emergency, Always Call International SOS First

Program:	International SOS and ACE/CHUBB	UT Select (Group Health Program)
Phone Number(s);	Philadelphia Headquarters: +1-215-942-8226 UT-Dedicated Phone Line: +1-215-942-8059	World Access Number: 800-810-2583 Collect Call: 804-673-1177
Account Number:	#11BSGC000037	Group Number: 071778
Emergency Evacuation:	Will arrange and pay reasonable and necessary expenses for emergency evacuation to the nearest hospital where appropriate medical care is available; Limits: 100% of the Covered Expenses	N/A
Medically Supervised Repatriation:	Will arrange and pay the ordinary and necessary expenses to transport to the nearest center of medical excellence near the Covered Individual's residence in his/her home country if deemed medically necessary; Limit: 100% of the Covered Expenses	BlueCard Worldwide® offers: Provider location, referral information, medical monitoring, wire transfers/overseas mailing, translation, coverage confirmation, currency conversion. Limited reimbursement for medical repatriation subject to a maximum of \$2,000.
Repatriation of Mortal Remains:	Will make all necessary arrangements for the return of the remains or arrange for local burial; Limit: 100% of the Covered Expenses	No repatriation benefits for a deceased person under UT SELECT.
Medical Advice:	Will arrange medical advice over the telephone	Will assist Covered Individual in directing the type of care Covered Individual may require.
Travel Health Information:	Provide up-to-date travel health information, and provide written reports through the internet portal at www.internationalsos.com	Travel health information provided by calling World Access number above or going to <a href="https://www.bcbs.com">www.bcbs.com</a> .
Doctor Referrals:	Provide name, contact information, and office hours for requested medical providers in Covered Individual's destination (physician, dentist, hospital/clinic)	Provide name, contact information, and office hours for medical providers in insured's destination (physician, dentist, and hospital/clinic) will be provided and if requested, an appointment will be arranged.
Case Monitoring:	Assist with hospital admission, monitor patient's condition regularly, assist patient with discharge issues, etc.	N/A
Claims Coordination:	Assist Covered Individuals in obtaining necessary documentation for medical insurance claims involving SOS services.	If Covered Individuals are treated at a BlueCard Worldwide provider, the claim will be filed by the provider. Covered Individuals are responsible for paying non-BlueCard Worldwide providers, hospitals or clinics at the time of service and are required to complete an international claim form and send it with any bill(s) to the BlueCard® Access Service Center. The claim form is available online at www.bcbstx.com/ut.

Medication &	Arrange for the shipment of the Covered Individual's prescription	PRESCRIPTION UT SELECT
Medical	medication/medical supplies if this cannot be obtained locally; arrange to	Service: 1-800-818-0155
Records/Medical	have a traveler's Medical Records shipped to the Treating Physician;	Number: UTSYSRX
Supplies:	arranges for the medical records to be shipped to the person's Home	Covered Individuals pay for the total expense of a medication out of
oupplies.		
	Physician.	pocket, and then submit receipts to Express Scripts, Inc. for
		processing. Medications received while hospitalized should be billed
		to BCBS. The claim form and receipt should include all the Covered
		Individual and patient information, along with the drug information,
		currency used and country of purchase.
		UT DENTAL SELECT
		Customer Service: 1-800-893-3582
		Group Number: 44-05968
		Covered Individuals pay for the dental service, complete a dental claim
		form and attach a copy of the itemized bill to submit to Delta Dental or
		OEB. The bill must be translated to English and the charges must be
		converted to U.S. currency. Injury to sound natural teeth will be
		covered under the UT SELECT medical plan, not the UT SELECT
		dental plan.
Emergency	Arrangements will be made on a best effort basis to evacuate the	N/A
Security	Covered Individuals to the nearest safe & acceptable location; if	
Evacuation:	evacuation is impractical due to local hostile or dangerous conditions,	
Evacuation.		
	SOS will use resources to maintain contact with the Covered Individual	
	until evacuation becomes practical; Limit: \$100,000 per Covered	
	Individual per Occurrence, \$2,500,000 per Occurrence Maximum	
Emergency	Provides emergency message storage, relay and translation services	N/A
Messaging &	Trovides emergency message storage, relay and translation services	14/14
Translation		
Services:		
Legal Referrals:	Provide legal referrals to help Covered Individuals locate and meet with a	N//A
_	legal practitioner or attorney within the area where the Covered Individual	
	is located.	
		A1/A
Lost Luggage &	Assist Covered Individuals who have lost travel documents (passport,	N/A
Document	credit cards) by providing instructions for recovery or replacement	
Assistance:		
Emergency Cash:	Provide an emergency cash advance subject to the securing of funds	N/A
500, 000	from the Covered Individual or family	1971
		11/4
Travel Security	Telephone access for up-to-date security and safety alert information	N/A
Information:		
SOS Crisis Center:	Established as needed to provide 24-hour local telephone hotline and to	N/A
COO OHAIA CEHLEI.	establish contact with Covered Individuals	14// \
Other Security	Referrals can be provided for VIP escort, security drivers & armored	N/A
Services:	vehicles, security training & related services	
Companion Travel:	Allows for economy round trip airfare to bring a family member chosen by	N/A
•	the Covered Individual to join them if a medical emergency arises	
Notes:	International Workers' Compensation coverage is provided by AIG and UT System	n's Self Insurance WCI Plan

- 1. International Workers' Compensation coverage is provided by AIG and UT System's Self Insurance WCI Plan.
- 2. Services are comprehensive; however additional costs or fees may apply to the individual depending upon circumstances.

  3. This is a representation only of major services and coverage. Certain limitations and restrictions may apply.
- 4. The Office of Risk Management recommends that travel companions accompanying UT employees on University business purchase individual ISOS memberships via the ISOS portal (Personal Travel button). Using the UT membership number (11BSGC000037) provides a 20% discount on personal memberships.