

ATTENTION

**In the event of a medical emergency
Call International SOS Travel Assistance
Services immediately**

24-Hour Access

1-215-942-8059

(University of Texas System dedicated line)

Call when:

- You require a referral to a hospital or doctor
- You are hospitalized
- You need to be evacuated or repatriated
- You need to guarantee payment for medical expenses
- Your safety is threatened by the sudden occurrence of a political or military event

When you call Travel Assistance Services, please be prepared with the following information:

- Name of caller, relationship to Covered Person;
- Covered Person's name, age, sex and policy number;
- A description of the Covered Person's condition;
- Name, location, and telephone number of hospital;
- Name and telephone numbers for the treating doctor; where and when the doctor can be reached;
- Health insurance information, worker's compensation, or automobile insurance information if the Covered Person had an accident.

"Covered Person" means the person insured under the applicable Chubb policy.

By requesting assistance you agree to assign to us your rights to recover from any of your responsible insurers any expenses we incurred.

**ATTENTION
Medical Personnel or Police**

In the event of a medical emergency, International SOS will provide the services on the card below. To verify eligibility call the multi-lingual call center 24 hours a day at 1-215-942-8059.

- **Medical Assistance** including referral to a doctor or medical specialist, medical monitoring when you are hospitalized, emergency medical evacuation to an adequate facility, medically necessary repatriation and return of mortal remains.
- **Personal Assistance** including pre-trip medical referral information and while you are on a trip: emergency medication, embassy and consular information, lost document assistance, emergency message transmission, emergency cash advance, emergency referral to a lawyer, translator or interpreter access, medical benefits verification and medical claims assistance.
- **Travel Assistance** including emergency travel arrangements, arrangements for the return of your traveling companion or dependents and vehicle return.
- **Security Assistance** including a crisis hotline and on the ground security assistance to help address safety concerns or to secure immediate assistance while traveling as well as access to a secure, web-based system for tracking global threats and health or location based risk intelligence.

This information provides you with a brief outline of the services available to you. These services are not insured benefits. Reimbursement for any service expenses is limited to the terms and conditions of the policy under which you are insured. You may be required to pay for services not covered. A third party vendor may provide services to you International SOS makes every effort to refer you to appropriate medical and other service providers. It is not responsible for the quality or results of service provided by independent providers.

In all cases, the medical provider, facility, legal counsel or other professional service provider suggested by the Assistance Provider are not employees or agents of Chubb and the choice of provider is yours alone. International SOS assumes no liability for the services provided to you under this arrangement, nor is it liable for any negligence or other wrongful acts or omissions of any of the legal or health care professionals providing services to you. Travel assistance services are not available if your coverage under the policy is not in effect.

Chubb NA is the U.S.-based operating division of the Chubb Group of Companies, headed by Chubb Ltd. (NYSE:CB) Insurance products and services are provided by Chubb Insurance underwriting companies and not by the parent company itself.



THE UNIVERSITY OF TEXAS SYSTEM

Membership No: **11BSGC000037**
 UT Dedicated Tel: **+1 215 942 8059**
 Chubb Policy Number: **GLM N18154274**
 Call our medical and travel security experts 24/7.
 Call for preventive or emergency enquiries.
 Call before, during and after travel or assignment.

Download the free Assistance App from app.internationalsos.com

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WORLDWIDE REACH. HUMAN TOUCH.

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