Annual Enrollment & Resource Guide

FOR INSURANCE, RETIREMENT AND WELLNESS PROGRAMS

A PUBLICATION OF
THE OFFICE OF EMPLOYEE BENEFITS

RETIRED EMPLOYEE
JULY 2021
LETTER FROM THE EXECUTIVE DIRECTOR

Dear UT Benefits Medical Plan participants,

There is great news to share for the upcoming 2021-2022 plan year. For the fourth year since 2017, there will be no rate increase for the UT SELECT Medical plan (including prescription coverage) for plan year 2021-2022.

And, for our benefits-eligible employees in the greater Dallas / Fort Worth metroplex area, I am happy to share there will be no premium rate increase for the UT CONNECT Medical plan either.

The ability to keep Medical plan rates flat this year is the result of numerous factors including participant engagement, efficient medical plan resources and a reduction in some areas of care during the COVID-19 pandemic.

WHY DOES MEMBER ENGAGEMENT AND THE USE OF THE EFFICIENT PLAN RESOURCES MATTER TO YOU?
The UT SELECT plan is a self-insured program. This means every dollar spent for medical and prescription claims is funded from money contributed by the State of Texas and your institution’s share of the monthly premiums. It is also funded by you through your monthly premium contribution if you cover dependents, and your cost share (copayments, for example) when you seek medical services or fill a prescription.

How you utilize services, by seeking treatment through BCBSTX network providers for medical treatment, or utilizing lower cost yet clinically equivalent generic medications, saves both you and the UT SELECT plan money.

Also, there are a variety of customer friendly health programs designed to deliver excellent results while also saving you money, all at no cost to you! For example:

- Health Advocacy Solutions (HAS) service, a no cost customer service benefit from BCBS which helps you navigate healthcare, provider network status, claim questions, and billing inquiries,
- MDLIVE is a virtual physician visit with $0 copay to be used for non-urgent, non-routine care such as infections,
- Hinge Health is a digital, coach-led program personalized to help you conquer chronic back, knee and hip pain without surgery or drugs,
- Omada helps you build healthy habits and helps reduce the risk of Type 2 diabetes for qualifying patients, and
- Livongo is a simplified approach to diabetes management for individuals living with Type 1 or Type 2 diabetes.

Since these programs were introduced in September 2019, along with other benefits such as the 90-day supply of maintenance medications being available at UT pharmacies and Walgreens (in addition to home delivery through Express Scripts), health plan participants have taken great interest in commanding their own healthcare experiences.

Your actions truly do make a difference, and I encourage you and your family members to continue to utilize the customer friendly, high value services available through the UT Benefits program.

Remember, during this Annual Enrollment, review your insurance options carefully and make the elections that best benefit you and your family members. Have a great Annual Enrollment and rest of the summer.

Sincerely,

Laura Chambers
EXECUTIVE DIRECTOR
OFFICE OF EMPLOYEE BENEFITS | UT SYSTEM
Annual Enrollment & Resource Guide

This special edition guide provides details on the benefits enrollment process and the uniform benefits plan for UT retired employees and their qualified dependents. It also contains important information you may wish to refer to throughout the year.

IMPORTANT: AVAILABILITY OF SUMMARY HEALTH INFORMATION

Choosing a health coverage option is an important decision. To help you make an informed choice, your plan makes available a Summary of Benefits and Coverage (SBC), which summarizes important information about any health coverage option in a standard format, to help you compare across options. The Uniform Summary of Benefits and Coverage (SBC) provision of the Affordable Care Act requires all insurers and group health plans to provide consumers with an SBC to describe key plan features in a mandated format, including limitations and exclusions. The provision also requires that consumers have access to a uniform glossary of terms commonly used in health care coverage.

To review an SBC for your medical plan, visit the website utbenefits.link/SBC. You can view the glossary at utbenefits.link/CMSGlossary. To request a copy of these documents free of charge, you may call the SBC hotline at 1 (855) 756-4448.
UT Benefits for one.
Health for UT System.

Annual Enrollment Timeline

JUL 15
REVIEW
AE OPTIONS LETTER
+ AE WEBSITE OPENS

JUL 31
MAKE ELECTIONS
ANNUAL ENROLLMENT (AE) PERIOD

AUG 15
FOLLOW UP
EOI OR EOE, IF REQUIRED

SEP 1
PLAN YEAR BEGINS
DEDUCTIBLES AND OUT-OF-POCKET LIMITS RESET

What to Expect in the New Plan Year

SEPTEMBER 1, 2021
• Plan changes begin.
• New ID cards for UT CONNECT enrollees and any new plans elected.
  Please keep your UT SELECT Part D ID cards as these are not being updated.
• Deductibles (other than UT SELECT Part D) and limits start over.

ONGOING: KEEP IN TOUCH
YOUR ADDRESS | Notify your institution about any changes to your contact information.

CONTACT INFO | Keep the Contact Information section of this newsletter to contact insurance vendors for plan information or your institution about your coverage.
Annual Enrollment
Detailed Timeline

**BY JULY 15**

**MAKE INFORMED BENEFITS CHOICES WITH RESOURCES AVAILABLE TO HELP YOU**

- Annual Enrollment Website available by July 15, 2021
  - Possible Virtual Annual Enrollment Meetings (at your institution)
  - Insurance vendors available for plan-specific questions (see information on OEB Virtual Annual Enrollment website and Contacts at the end of this publication)
  - [www.utsystem.edu/benefits](http://www.utsystem.edu/benefits)

**JULY 15 – 31**

**MAKE ELECTIONS ANNUAL ENROLLMENT PERIOD**

- July 15 – July 31, 2021
  - UT Benefits Enrollment Options email or letter delivered by July 15 lists current coverage, options for coverage for the next plan year beginning September 1, 2021, and instructions for making changes online.
  - During this period, you can:
    - Make changes to your benefits,
    - Add or remove dependents, and
    - Change coverage options for certain plans.
  - This is a good time to update other items if you’ve had changes during the year, like:
    - Contact information,
    - Tobacco user status, and
    - Beneficiary information.

**BY AUGUST 15**

**FOLLOW UP COMPLETE EOI OR EOE (IF REQUIRED)**

- Deadline Wednesday, August 15, 2021
  - Evidence of Insurability (EOI) is required to enroll in certain insurance coverage, including Voluntary Group Term Life.
  - Evidence of Eligibility (EOE) is required when you enroll your spouse or a dependent in the UT Benefits program for the first time.
Out-of-Pocket Premiums for 2021-2022

There are no premium rate changes for the Medical plans for plan year 2021-2022. This is the fourth time since September 1, 2017 with no rate increase for UT SELECT Medical! Age based premiums may change depending on your age as of September 1, 2021.

### PLAN

<table>
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<th>RETIREE &amp; CHILD(REN)</th>
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### CHANGES TO PREMIUMS

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### Tobacco Premium Program

$0 to $90 per month based upon tobacco user status

* UT CONNECT is an Accountable Care Organization medical plan available in Dallas Fort Worth area only. See details on page 12.

Basic Coverage package includes medical, prescription, $6,000 Basic Life for retirees.

### VOLUNTARY GROUP TERM LIFE RATES

Please be sure to review the rate associated with your age as of September 1, 2021.

#### RETIREE RATE CHART

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<th>AGE OF SUBSCRIBER ON 9/01/21</th>
<th>RATE PER $1,000 COVERAGE</th>
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### Keep Your ID Cards

Keep your ID cards for insurance plans you did not change.

If you enroll in a new insurance plan type during Annual Enrollment or you change the plan you are currently enrolled in (such as from Vision to Vision Plus), you will receive a new insurance ID card prior to the start of the 2021-2022 plan year. Current and new UT CONNECT enrollees will receive new ID cards.

Keep your UT SELECT Part D ID cards as these are not being updated at this time.
NO PREMIUM INCREASE FOR PLAN YEAR 2021-2022

There is great news to share regarding premium rates for the upcoming 2021-2022 plan year. For the fourth time since September 1, 2017, there is no rate increase for UT SELECT Medical.

Retirees will continue to pay nothing out-of-pocket for your coverage as premium sharing fully covers that cost. Retirees will continue to receive 50% premium sharing (with no change in cost) for dependent coverage as well.

Please see the out-of-pocket premium chart within this special edition Annual Enrollment and Resource Guide for details.

PLAN DESIGN: NO CHANGES FOR OFFICE VISIT COPAYS, ANNUAL DEDUCTIBLE OR COINSURANCE, PLUS PLAN ENHANCEMENTS

For the UT SELECT Medical Plan (including the UT Health Tier) there are no changes related to office visit copays, the annual deductible, or member coinsurance.

There is, however, a change to the Affordable Care Act (ACA) out-of-pocket limit. The ACA limit combines medical and prescription drug costs and will increase to $8,550 (from $8,150) per individual and $17,100 (from $16,300) per family. These limits on total out-of-pocket expenses provide an extra level of financial protection for you and your family.

NEW! Enhancements to the UT SELECT program include:

- Increase in the annual maximum for Physical Therapy and Occupational Therapy visits to 35 (from 30) per condition (Speech Therapy continues to be 60 visits per year).

Extending temporary benefit for UT SELECT telemedicine visits through August 31, 2021 (with office visit copay) due to COVID-19. This benefit will be re-evaluated for potential continuation past August 31, 2021.

UPDATE: TELEMEDICINE

UT SELECT telemedicine visits will remain a plan benefit with an applicable copay. However, effective September 1, 2021, telemedicine benefits will cover services consistent with and determined by CMS and the American Medical Association (AMA) as clinically appropriate for telemedicine. BCBSTX providers are aware of the CMS and AMA service guidelines. Members may contact BCBSTX Customer Service with any questions.

UPDATE: COVID TREATMENT

Effective September 1, 2021, treatment for COVID will be covered as “any other illness.” Applicable medical plan deductibles, copays, coinsurance as well as prescription drug expenses related to treating COVID-19 will apply. The cost of the vaccine and testing will remain covered 100%.

REFRESHER AND ADDITION: UT HEALTH NETWORK

The UT Health Network is an enhanced tier plan design for UT SELECT participants. UT SELECT participants receive their highest level of benefits when services are delivered by a UT Health network physician participating at a UT-owned or partner facility. In cases where a UT physician provides care at non-UT owned or partner facility, members can still save on physician costs. UT Health Network benefits are also available at the participating medical institution employee and nursing clinics.

Participating UT Health institutions include:

- UT Austin Dell Medical School
- UT Health East Texas
- UT Medical Branch Galveston
- UT Health Houston
- UT Rio Grande Valley
- UT Health San Antonio*

*Effective September 1, 2021, University Hospital System in San Antonio will become a UT Health Network provider for all UT SELECT members. As a UT Health Network provider, University Hospital System will offer a lower member cost share for inpatient hospital stays and hospital-based services.

For more information about the UT Health Network, please visit our website at utbenefits.link/UTHNetwork.

To locate a UT Health Network provider, log into Blue Access for Members and review the UT SELECT Provider Finder.
A HEALTH ADVOCATE SOLUTIONS (HAS) REPRESENTATIVE CAN HELP GUIDE YOU THROUGH THE HEALTH CARE PROCESS

We know the key to helping members partner with their health plan is to ensure awareness and access. The BCBSTX Health Advocate Solutions (HAS) team helps UT SELECT participants by:

• Connecting members to providers;
• Sorting out complex cases for members;
• Helping employees and retirees understand their health benefits better;
• Helping participants shop for quality, lower-cost health care; and
• HAS representatives are available 24/7 to provide expert level customer service and assistance.

HAS representatives are on the job and ready to help. Just call a health advocate at 1 (866) 882-2034 or download the BCBSTX app to chat live with a health advocate today. They are able to assist you in coordinating your care through the offered programs. Health advocates do not replace the care of a doctor and you should talk to your doctor about any medical questions or concerns.

VIRTUAL VISITS POWERED BY MDLIVE®

Getting sick after hours or on weekends used to mean a lengthy, costly trip to the emergency room or urgent care center.* With MDLIVE®, you have 24/7/365 access to virtual visits for your primary care and behavioral health needs. You don’t have to leave the comfort of your own home to talk to a doctor, and best of all, your virtual visit with MDLIVE® has a $0 copay!

With virtual visits, you get:

• 24/7 access to independently contracted, board-certified doctors;
• Access via online video, mobile app or telephone; and
• E-prescriptions sent to your local pharmacy, when appropriate.

Virtual visits doctors can treat a variety of health conditions, including:

• Allergies,
• Asthma,
• Behavioral Health,
• Colds and flu,
• Ear problems (age 12+),
• Fever (age 3+),
• Nausea,
• Pink eye,
• Rash, and
• Sinus infections.

Download the MDLIVE® app now and register. It’s simple and you just need your first name, date of birth, and BCBSTX member ID number, found on your ID card. For more information about MDLIVE®, contact a health advocate at 1 (866) 882-2034 or visit MDLIVE.com/bcbstx for more information.

*In the event of an emergency, this service should not take place of an emergency room or urgent care facility. Proper diagnosis should come from your doctor and medical advice is between you and your doctor.

OMADA®: A DIGITAL SUPPORT PROGRAM

Omada is a breakthrough digital program that surrounds you with the tools and support you need to build healthy habits that stick. If you have, or are at risk for, certain chronic health conditions such as diabetes, you may be eligible for this new program. With Omada, you get:

• An interactive program that adapts to you;
• An Omada health coach to help keep you on track;
• A wireless smart scale to monitor your progress;
• A small online peer group for real-time support;
• And more!

Omada’s approach combines proven science with rich data to help you make the changes that matter most — whether it’s eating, activity, sleep or stress. Our published results show the average participant loses about 10 pounds along the way.

If you or your adult family members are enrolled in the UT SELECT Blue Cross and Blue Shield of Texas health plan and are at risk for Type 2 diabetes or heart disease, the Omada program is included in your benefits package.

Contact a health advocate at 1 (866) 882-2034 for more information.

LIVONGO – A HIGH-TECH APPROACH TO MANAGING DIABETES

Livongo for Diabetes is a health benefit available through the UT SELECT health plan. The program helps make living with diabetes easier by providing you with a connected meter, unlimited free strips and lancets, and coaching.

The program is provided to you and your family members with diabetes who are covered by the UT SELECT health plan.

Benefits of the program include:

• More than a standard meter: The Livongo meter is a connected device and gives real-time tips and automatically uploads your blood glucose readings, making log books a thing of the past.
• Strips are covered by your UT SELECT health plan: Get strips and lancets from Livongo and have your supplies shipped right to your door.
• Coaching anytime and anywhere: Livongo coaches are Certified Diabetes Educators who are available anytime by phone, text and mobile app to help give guidance on your nutrition and lifestyle questions.

If you have any questions about this program, please call a health advocate at 1 (866) 882-2034 for more information.

MDLIVE®, an independent company, operates and administers the virtual visits program and is solely responsible for its operations and that of its contracted providers.
OVERCOME BACK, KNEE, HIP, NECK AND SHOULDER PAIN WITH HINGE HEALTH

Hinge Health is an innovative digital health solution to help you get relief from back, knee, hip, neck and shoulder pain. The program is available at no additional cost to you and your covered dependents over the age of 18 who are enrolled in the UT SELECT health plan. Once enrolled in the program, you’ll be paired with your personal health coach who will be with you every step of the way and tailor the program to your needs.

You’ll also get the Hinge Health Welcome Kit, which includes a free tablet and wearable motion sensors that give real-time feedback while you do the exercises. The 12-week program only takes 45 minutes per week.

You can call a health advocate at 1 (866) 882-2034 for more information.

OVIA HEALTH: A DIGITAL SUPPORT PROGRAM

Ovia Health provides maternity and family apps to support you through your entire parenthood journey. These apps are included with your UT SELECT and UT CONNECT health plan, offered through Blue Cross and Blue Shield of Texas (BCBSTX).

With Ovia, you’ll have access to enhanced, personalized health and wellness features:

• **Health assessment and symptom tracking** | Receive alerts and predictive, personal coaching when Ovia detects a potential medical issue.

• **More than fifty physician-developed clinical programs to help you be as healthy as possible** | Engage with personalized health and wellness programs to help you navigate infertility, sexual health, birth planning, preterm delivery, mental health, breastfeeding, and more.

• **Unlimited 1-on-1 coaching** | Message instantly with Registered Nurse health coaches to ask all your questions.

• **Career and return-to-work programs** | Find coaching and career advice for preparing for maternity leave, returning to work, and being a working parent.

Download the app that’s right for you:

- **Ovia Fertility**
- **Ovia Pregnancy**
- **Ovia Parenting**

To create an account, choose “I have Ovia Health as a benefit” before tapping “Sign up” and make sure to select BCBSTX as your health plan and enter your employer name. You’ll also need to enter your first and last name (as listed with your health plan), date of birth and ZIP code. Once you accept the terms and conditions, you’re ready to explore Ovia!

You can also contact a health advocate at 1 (866) 882-2034 for more information or should you have any questions.

SEASONS OF LIFE℠

Seasons of Life is a proactive outreach program offered through your UT SELECT and UT CONNECT benefits and Blue Cross and Blue Shield of Texas (BCBSTX) that provides personalized claims resolution assistance to you and your dependents who may be dealing with the death of a loved one.

When BCBSTX learns of a death, a specially trained customer advocate will send a handwritten sympathy card. This advocate will become your single point of contact for the duration of the program. You and/or your family can then contact the customer advocate at a time that is convenient for you to discuss any insurance-related matters.

BCBSTX will conduct a full review of the deceased’s reimbursement history, claims status and customer service history before contacting you and/or your family, so the customer advocate can anticipate needs and ensure that compassionate help is available when it’s needed most.

While the Seasons of Life program is launched proactively based on information provided to BCBSTX, please know that you and/or your dependents can contact a health advocate for assistance if needed. Simply call 1 (866) 882-2034, weekdays, 7 a.m. – 7 p.m.
Prescription Plan

Your prescription drug benefits are included as part of your medical coverage. The UT SELECT Prescription Plan is administered by Express Scripts and the same benefits are provided for both UT SELECT Medical and UT CONNECT plan participants.

There are no plan design changes for the prescription drug program for the upcoming plan year. While there are no changes, we want to remind members there are a number of ways to help you maximize your prescription benefit and save you money.

These options include filling 90-day maintenance medications via home delivery and at certain retail locations and substituting generic medications when available.

REMINDER: MORE OPTIONS AVAILABLE FOR FILLING YOUR 90-DAY MAINTENANCE MEDICATIONS

As part of your UT SELECT and UT CONNECT non-Medicare prescription benefit, you have access to a more convenient and money-saving feature for your maintenance medications (those drugs you take regularly for ongoing conditions). Through your plan, you could pay less when you fill a 90-day supply of your maintenance medications at a participating pharmacy (Express Scripts home delivery, Walgreens, and the University of Texas pharmacies) than you would pay for three 30-day supplies at a non-preferred retail pharmacy.

There are Two Ways to Save on Your Maintenance Prescriptions

1. For savings and convenience, take advantage of home delivery from the Express Scripts Pharmacy. Get 90-day supplies of your medications delivered direct to you, safely and securely, with free standard shipping.

   Log in at express-scripts.com/ut or call the number listed on the back of your member ID card to learn how to get started with home delivery. Express Scripts can contact your doctor to have a new 90-day prescription sent right to you.

2. Or, you can fill your maintenance prescriptions at a nearby Walgreens or UT pharmacy. The pharmacist will contact your doctor to get a new 90-day prescription or will transfer your current 90-day prescriptions.

Your copayment for your 90-day supply will be the same whether you fill your prescriptions through Express Scripts home delivery or at a participating Walgreens or UT pharmacy.

If you have questions about the 90-day maintenance medication benefit or want assistance to help you get started, call Express Scripts at 1 (800) 818-0155 24 hours a day, 7 days a week.

There are no changes to the UT SELECT Part D Prescription plan. The new plan year for Part D begins on January 1, 2022.

YOUR PRESCRIPTION BENEFIT: MEDICATION COVERAGE REVIEW

The UT SELECT prescription drug program utilizes Express Scripts’ coverage management programs to help ensure you receive the prescription drugs you need at a reasonable cost. The three primary management programs are: prior authorization, step therapy and quantity duration guidelines. Each program is administered by Express Scripts to determine whether your use of certain medications is appropriate for both clinical and cost considerations.

PRIOR AUTHORIZATION | Just as some healthcare plans approve some medical procedures before they’re done to ensure those procedures are needed, some drugs need a “prior authorization” to make sure they are right for you and are covered by your pharmacy benefit. Prior authorization is a program that lets you get the effective medication that you and your family need and helps your plan sponsor maintain affordable prescription-drug coverage for everyone your plan covers.

When your pharmacist tells you that your prescription needs a prior authorization, Express Scripts needs more information to know if your plan covers the drug. Only your physician can provide this information and request a prior authorization.

STEP THERAPY | Step therapy is a program that lets you get the safe and effective treatment you and your family need. It also helps your plan sponsor maintain affordable prescription drug coverage for everyone your plan covers.

In step therapy, medications are grouped in categories based on treatment and cost. First-line medications are the first step and are typically generic and lower-cost brand-name medications approved by the U.S. Food & Drug Administration (FDA). They are proven to be safe and effective, as well as affordable.

Second-line drugs typically are brand-name drugs. They are best suited for the few patients who don’t respond to first-line medications. Second-line drugs are the most expensive options.

DRUG QUANTITY MANAGEMENT | Drug quantity management (DQM) is a program that makes sure that patients are using medications at doses that have been proven effective. It provides the medication you need for good health, while making sure you receive it in the amount – or quantity – considered safe.

To determine if a medication you have been prescribed has a prior authorization, step-therapy, or drug quantity limit, visit the UT specific Express Scripts website at www.express-scripts.com/utselect and use the “price a medication” feature to see if you have a prescription that will require coverage review.

REMINDER: MID-YEAR FORMULARY CHANGES FOR NON-MEDICARE PLAN | While mid-year formulary changes don’t occur frequently, it is possible that a medication can change co-pay tiers during the plan year. For more information on what your cost will be please use the member website at www.express-scripts.com where you can run drug coverage checks to see your cost.
The UT CONNECT Accountable Care Organization (ACO) is a comprehensive UT Benefits medical plan offering in the Dallas / Fort Worth (DFW) area. The plan is available for Employees and certain Retirees living in the designated service area. This plan is separate from UT SELECT Medical and can be elected during Annual Enrollment. Through the UT CONNECT ACO, participants will have access to excellent care managed through a designated primary care provider and receive all of their medical services from a top quality network of Southwestern Health Resources providers and facilities.

ENHANCED CUSTOMER SERVICE
UT CONNECT’s customer service platform can help make navigating healthcare simpler. It’s called CONNECT and is available to Employees and Retirees that enroll in the plan – providing personalized support to find doctors, schedule appointments with physicians, answer questions about benefits, and help find ways to save even more on out-of-pocket expenses for care. This service offers a single phone number to reach CONNECT navigators and nurses, who have access to UT Southwestern Medical directors.

VIRTUAL VISITS POWERED BY MDLIVE®
Getting sick after hours or on weekends used to mean a lengthy, costly trip to the emergency room or urgent care center.* With MDLIVE®, you have 24/7/365 access to virtual visits, provided by Blue Cross and Blue Shield of Texas (BCBSTX) and powered by MDLIVE®. You don’t have to leave the comfort of your own home to talk to a doctor. And best of all, your visit with MDLIVE® has a $0 copay!

Virtual visits allow you to consult a doctor for non-emergency health conditions by phone, mobile app or online video — anytime, anywhere. Speak to a doctor or schedule an appointment at a time that works best for you. With virtual visits, you get:
• 24/7 access to independently contracted, board-certified doctors;
• Access via online video, mobile app or telephone; and
• E-prescriptions sent to your local pharmacy, when appropriate.

Through virtual visits doctors can treat a variety of health conditions, including: allergies, asthma, behavioral health, colds & flu, ear problems (age 12+), fever (age 3+), nausea, pink eye, rash, and sinus infections.

Registering is simple and easy. You just need your first name, date of birth, and BCBSTX member ID number, found on your ID card. For more information about MDLIVE, contact CONNECT customer service, or you can call MDLIVE at (888) 680-8646. Visit MDLIVE.com/bcbstx for more information.

*In the event of an emergency, this service should not take place of an emergency room or urgent care facility. Proper diagnosis should come from your doctor and medical advice is between you and your doctor.

MDLIVE®, an independent company, operates and administers the virtual visits program and is solely responsible for its operations and that of its contracted providers.

ELIGIBILITY
The UT CONNECT ACO focuses on achieving better health outcomes through closely managed medical care. Benefits are offered only for care obtained through a specific network of providers and facilities in the DFW area. Eligibility for the plan is limited to benefits-eligible Employees and non-Medicare eligible Retirees who live within the DFW service area. Retirees living in the area who are Medicare-eligible or who cover Medicare-eligible family members are not eligible to enroll in the UT CONNECT ACO, but continue to be eligible for the UT SELECT Medical plan.

IMPORTANT NOTE: New enrollees wishing to enroll in the UT CONNECT ACO plan must make an election during Annual Enrollment. If you are currently enrolled in the UT CONNECT ACO plan, you will continue in that plan unless you actively change to the UT SELECT Medical plan.

QUALITY PROVIDER NETWORK
By enrolling in the UT CONNECT ACO plan (administered by Blue Cross Blue Shield of Texas), you can be assured that you and your dependents will have access to carefully managed health care through a dedicated network of outstanding Southwestern Health Resources (SWHR) providers and facilities. To ensure a broad selection of providers in the North Texas area, UT CONNECT participants will have access to more than 10,000 doctors and caregivers in the network. If you currently receive services from a SWHR affiliated physician, they will be in the UT CONNECT provider network. You can locate a network primary care provider online or by contacting BCBSTX’s dedicated UT CONNECT team at (888) 399-8889.

BENEFITS ENHANCEMENTS
• New! There are now 11 Texas Health Resources (THR) Urgent Care Facilities open with 9 more coming by early 2022. The THR Urgent Care copay is $30 vs. $35 for all other non-THR urgent care facilities;
• New! Reduction of Primary Care Physician (PCP) copay to $5 (from $15); the Specialist copay is increasing to $35 (from $25).
• New! Increase in the annual maximum for Physical Therapy and Occupational Therapy visits to 35 (from 30) per condition (Speech Therapy continues to be 60 visits per year);
• There is also a change to the Affordable Care Act out-of-pocket limit. This new limit (combining medical and prescription drug costs) is increasing to $8,550 (from $8,150) per individual and to $17,100 (from $16,300) per family. These limits on total out-of-pocket expenses provide an extra level of financial protection for you and your family.
UPDATE: TELEMEDICINE
UT CONNECT telemedicine visits will remain a plan benefit with an applicable copay. However, effective September 1, 2021, telemedicine benefits will cover services consistent with CMS and the American Medical Association (AMA) as clinically appropriate for telemedicine. BCBSTX providers are aware of the CMS and AMA service guidelines. Members may contact the CONNECT team with any questions.

UPDATE: COVID TREATMENT
Effective September 1, 2021, treatment for COVID will be covered as "any other illness." Applicable medical plan deductibles, copays, coinsurance as well as prescription drug expenses related to treating COVID-19 will apply. The cost of the vaccine and testing will remain covered 100%.

OUT-OF-POCKET PREMIUM SAVINGS
Just as with the UT SELECT Medical plan, full-time Employee-only and Retiree-only coverage is available at no cost to the primary subscriber. Out-of-pocket premium rates for full-time employee and retiree Subscriber/Spouse, Subscriber/Children, and Subscriber/Family levels of coverage are approximately 10% lower than those for the UT SELECT Medical plan. Check the complete UT Benefits premium rate chart to see the savings you can enjoy based on your level of coverage.

IMPORTANT NOTE: When enrolling in the UT CONNECT ACO plan, participants must designate a primary care provider (PCP) from the list of SWHR and affiliated community physicians. All care is coordinated through the PCP so participants must have one on file to receive benefits.

SELECTING YOUR PCP
Returning UT CONNECT subscribers can verify or change their PCP election online at www.bcbstx.com/utconnect

New UT CONNECT subscribers can visit the BCBSTX UT CONNECT Provider Finder. You may also call (888) 399-8889, Monday through Friday, 7am – 7pm, for assistance or questions.

OUT-OF-POCKET PREMIUM SAVINGS
Just as with the UT SELECT Medical plan, full-time Employee-only and Retiree-only coverage is available at no cost to the primary subscriber. Out-of-pocket premium rates for full-time employee and retiree Subscriber/Spouse, Subscriber/Children, and Subscriber/Family levels of coverage are approximately 10% lower than those for the UT SELECT Medical plan. Check the complete UT Benefits premium rate chart to see the savings you can enjoy based on your level of coverage.

ENHANCED PLAN DESIGN
When visiting UT CONNECT ACO network providers, benefits under the UT CONNECT plan are similar to those on the UT SELECT Medical plan. However, there are a few important differences between the two plans outlined below, and you can go online to take a deeper look at the UT CONNECT plan at www.utconnect.com.

IMPORTANT NOTE: Due to the managed care model of the UT CONNECT ACO plan, there are no benefits for out-of-network or out-of-area services except for urgent care and medical emergencies.

The UT CONNECT ACO plan will continue to utilize the prescription drug plan (administered by Express Scripts) that matches the UT SELECT prescription benefit. The UT CONNECT ACO plan includes Basic Life Insurance for employees and retirees, plus Accidental Death and Dismemberment Insurance for employees.

CUSTOMER SERVICE
For more information about the UT CONNECT ACO plan or further assistance, please call BCBSTX’s dedicated UT CONNECT team at 1 (888) 399-8889.

<table>
<thead>
<tr>
<th>BENEFITS HIGHLIGHTS</th>
<th>UT CONNECT</th>
<th>UT SELECT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administered by Blue Cross Blue Shield of Texas</td>
<td>YES</td>
<td>YES</td>
</tr>
<tr>
<td>Copay for First Primary Care Physician (PCP) Office Visit (Annually)</td>
<td>$0</td>
<td>$30 (unless for preventive care)</td>
</tr>
<tr>
<td>Copay for PCP Office Visits (After the First Visit)</td>
<td>$5 (unless for preventive care)</td>
<td>$30 (unless for preventive care)</td>
</tr>
<tr>
<td>Copay for Specialist Office Visit</td>
<td>$35</td>
<td>$35</td>
</tr>
<tr>
<td>Copay for THR Urgent Care Facilities</td>
<td>$30</td>
<td>$35</td>
</tr>
<tr>
<td>Copay for First 5 Days of Inpatient Care for UT Southwestern, Texas Health, Children’s Health and Cook Children’s Hospital Locations</td>
<td>$0</td>
<td>$100 per day (maximum $500)</td>
</tr>
<tr>
<td>Copay for Outpatient Facility (Plus Coinsurance)</td>
<td>$50</td>
<td>$100</td>
</tr>
<tr>
<td>Annual Deductible Individual / Family</td>
<td>$250 / $750</td>
<td>$350 / $1,050</td>
</tr>
<tr>
<td>Coinsurance</td>
<td>80% plan / 20% member</td>
<td></td>
</tr>
<tr>
<td>Coinsurance Maximum Individual / Family</td>
<td>$2,150 / $6,450</td>
<td>$2,150 / $6,450</td>
</tr>
<tr>
<td>Annual Out-of-Pocket Maximum Individual / Family (includes medical and prescription drug deductibles, copayments and coinsurance)</td>
<td>$8,550 / $17,100</td>
<td></td>
</tr>
<tr>
<td>Out-of-Network and Out-of-Area Benefits</td>
<td>Urgent Care and Emergency Only</td>
<td>YES</td>
</tr>
</tbody>
</table>
CANCELLATION OF COVERAGE DUE TO NON-PAYMENT

Benefits-eligible Retired Employees are responsible for making timely payment of out-of-pocket premiums for all voluntary coverage that has been elected such as Retiree Spouse Medical, Dental, Vision and Voluntary Life Insurance.

As communicated in last year’s AE newsletter, effective September 1, 2020, any voluntary coverage cancelled due to nonpayment of premium must be resolved before that voluntary coverage may be re-added.

HOW DO I RE-ADD MY COVERAGE?

If your coverage is terminated due to nonpayment, election of voluntary coverage during any future enrollment period will be prohibited until the nonpayment status has been resolved. Payment will be required in an amount equal to the out-of-pocket premiums that would have been owed for the remainder of the plan year in which the voluntary coverage you elected was canceled.

After full payment has been submitted for the cancelled coverage, you will be permitted to re-elect those voluntary coverages in a future Annual Enrollment period, or following a qualified change of status event.

WHAT IF I DON’T PAY FOR THE CANCELLED COVERAGE?

If you choose to not pay the past due premiums for the cancelled voluntary coverages, you will not be permitted to elect them again in the future. Retirees will retain their Basic Medical and Basic Life ($6,000) coverage because the full cost is paid by premium sharing. Voluntary coverage will be available to you again only after nonpayment status has been resolved.

You should also be aware that re-enrollment in Voluntary Group Term Life coverage that was terminated due to nonpayment requires completion of Evidence of Insurability.

Make your Premium Payments Through your TRS Annuity

Benefits-eligible Retired Employees can assure themselves of timely payment of premiums by having those premiums deducted through their TRS annuity. Best of all, it’s simple, easy and quick to sign up.

To sign up, all you need is to have your account balance current, you’ll fill in a few pieces of information on the form, and in most cases you will be set up for the next payment month.

Deductions will happen each month and you’ll receive the remainder of the check balance after that.

Never worry again about missing a payment or having a bank account mishap. Just set it up and forget about it, we’ve got you taken care of.

Please contact our UT Benefits Billing or your local Benefits Office for the easy to fill out form to get set up today!

utbenefitsbilling@utsystem.edu or 1 (855) 688-2455.
Dental Benefits

DENTAL PLAN OPTIONS
UT System offers three dental plan options: two self-funded PPO plan options (UT SELECT Dental and UT SELECT Dental Plus) and a fully insured dental HMO option (DeltaCare USA), all administered by Delta Dental Insurance Company. There are no benefit changes on any of the plans, and the rates for the UT SELECT Dental PPO plan and HMO remain the same.

UT SELECT DENTAL PPO PLAN OPTIONS
PPO dental plans allow you to see any dentist, although your benefits go further if you choose a network dentist. While both PPO plans cover most of the same types of services and provisions, the premiums are different, and the benefits are more enhanced in the UT SELECT Dental Plus plan. Compare the benefits closely to select the plan that best meets your or your family’s needs.

<table>
<thead>
<tr>
<th>PLAN DESIGN FEATURES</th>
<th>UT SELECT DENTAL PPO</th>
<th>UT SELECT DENTAL PLUS PPO</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEDUCTIBLE</td>
<td>$25 deductible</td>
<td>Plan pays deductible</td>
</tr>
<tr>
<td>ANNUAL BENEFIT ALLOWANCE</td>
<td>$1,250 annual benefit maximum</td>
<td>$3,000 annual benefit maximum</td>
</tr>
<tr>
<td>ORTHODONTICS</td>
<td>Separate $1,250 lifetime orthodontic maximum</td>
<td>Separate $3,000 lifetime orthodontic benefit maximum</td>
</tr>
</tbody>
</table>

NETWORK OPTIONS
Freedom to choose any licensed dentist. For maximum savings, choose from the Dental Preferred Organization (DPO). If you choose a provider outside of the DPO network, you may be subject to balance billing. Contact Delta Dental customer service to confirm the status of your dental provider.

<table>
<thead>
<tr>
<th>BENEFITS AND COVERED SERVICES</th>
<th>UT SELECT DENTAL PPO</th>
<th>UT SELECT DENTAL PLUS PPO</th>
</tr>
</thead>
<tbody>
<tr>
<td>DIAGNOSTIC &amp; PREVENTIVE SERVICES</td>
<td>100%</td>
<td>100%</td>
</tr>
<tr>
<td>BASIC SERVICES</td>
<td>80%</td>
<td>100%</td>
</tr>
<tr>
<td>MAJOR SERVICES</td>
<td>50%</td>
<td>80%</td>
</tr>
<tr>
<td>ORTHODONTIC SERVICES</td>
<td>50%</td>
<td>80%</td>
</tr>
</tbody>
</table>

For additional information about the two UT SELECT Dental PPO plans briefly described above, please visit the Office of Employee Benefits website.

DENTAL HMO – DELTACARE USA
The DeltaCare USA Dental Health Maintenance Organization (DHMO) plans require you to choose one dentist or dental facility to coordinate all your oral health needs. If you need to see a specialist, your primary care dentist will refer you; specialty care requires preauthorization. When you receive a dental service, you pay a fixed dollar amount for the treatment (a “copayment”). Diagnostic and preventive services have a low copayment or even no copayment. In most cases, if you visit a dentist outside of the network, you may be responsible for the entire bill.

Limitations & exclusions apply. Contact Delta Dental for specific details about benefits and coverage at 1 (800) 893-3582.

DELTACARE USA PLAN DESIGN FEATURES
• Set copayments.
• No annual deductibles and no maximums for covered benefits.
• Low out-of-pocket costs for many diagnostic and preventive services (such as professional cleanings and regular dental exams).
• Upon enrollment into the DeltaCare USA plan, you must select a primary dentist. You may call Delta Dental at (800) 893-3582 to find out if your current dentist is in the DeltaCare network. Do not make any appointments until you are certain that DeltaCare has confirmed a dentist for you and/or for each of your covered dependents. If you visit a dentist other than the one listed as your primary dental provider, your services may not be covered.
VISION PLAN OPTIONS

There are no changes to the vision plan design this year. We are also pleased to announce there will be a decrease in monthly premiums for both the Basic and Plus plans. You and your eligible dependents have the option to enroll in the basic plan or the Plus plan (offering enhanced benefits), both administered by Superior Vision. While both plans cover most of the same types of services, the Plus plan includes some additional benefit at a slightly higher premium. Compare the benefits closely to select the plan that best meets your or your family’s needs. See below for some examples.

<table>
<thead>
<tr>
<th>PLAN DESIGN FEATURES</th>
<th>SUPERIOR VISION PLAN</th>
<th>SUPERIOR VISION PLUS PLAN</th>
</tr>
</thead>
<tbody>
<tr>
<td>ANNUAL EXAM COPAYMENT</td>
<td>$35 COPAY</td>
<td>$35 COPAY</td>
</tr>
<tr>
<td>FRAME ALLOWANCE</td>
<td>$140</td>
<td>$165</td>
</tr>
<tr>
<td>PROGRESSIVE LENS ALLOWANCE</td>
<td>Member pays difference between lined trifocals and progressive retail cost.</td>
<td>$120</td>
</tr>
</tbody>
</table>
| COVERED LENS OPTIONS       | Standard lens options covered in full; additional options not covered | Standard lenses and additional lens options covered in full:  
  • Polycarbonates (dependent children to age 26)  
  • Scratch coat  
  • Ultraviolet coat |
| NETWORK OF PROVIDERS       | Best value provided when visiting a contracted Superior Vision provider.  
  Please contact Superior Vision customer service before you receive services to confirm if your provider is in-network. | |

For additional information about each of the current UT vision plans briefly described above, please visit the OEB website. Plan limitations and exclusions do apply for each of these plans. For specific details about plan benefits and coverage, please contact Superior Vision customer service at 1 (844) 549-2603.
Blue Cross Blue Shield of Texas (BCBSTX) Ancillary
Group Term Life Insurance

Group Term Life (GTL) insurance from Blue Cross Blue Shield of Texas (BCBSTX) Ancillary (formerly known as Dearborn National) can help ensure financial security for your family and loved ones upon your death. There are no changes to Retiree GTL coverage options for plan year 2021-2022. Benefits for GTL include:

- $6,000 Basic GTL included in the basic coverage package;
- With Evidence of Insurability (EOI) approval, retirees can elect Voluntary GTL (VGTL) amounts of $7,000, $10,000, $25,000, and $50,000 up to a maximum of $100,000; and
- Spouses of retirees who have VGTL are eligible for $3,000 in VGTL, with EOI as well.

Any new VGTL election or increase to VGTL will require EOI.

BENEFICIARY DESIGNATIONS

The beneficiary designation often gets overlooked by participants in a group life insurance plan. Keep in mind that there is basic life insurance with enrollment in the UT SELECT and UT CONNECT Medical plan. So, almost all our retirees have at least that basic coverage and many have additional voluntary coverage.

While your current beneficiary information may be on file with our current carrier BCBSTX Ancillary, you are encouraged to update it in the enhanced My UT Benefits platform for fast and easy online beneficiary management.

Online Beneficiary Management:

- Allows you to quickly designate and update beneficiary information anytime of the day or night;
- Helps avoid legal disputes and provides a safeguard for confidential information;
- Is offered to you at no charge; and
- Is secure and designed to protect privacy.

Beneficiaries can be changed as often as circumstances shift and your changes take effect immediately. Don’t forget to update your beneficiary information when you experience important life events like marriage, divorce, or retirement. You’ll have an online record of your life insurance designations.
When you or your covered dependent(s) become eligible for Medicare, you and your Medicare-eligible dependents should enroll in Part A (typically inpatient coverage) and Part B coverage (typically office visits and doctor fees). The University of Texas System urges all retired employees and dependents to enroll in Medicare Parts A and B when they become eligible at age 65*, or earlier if they are eligible due to a disability such as End Stage Renal Disease. Retired employees, or soon-to-be retired employees, or their dependents who are eligible for Medicare must have Medicare Parts A and B to receive the maximum benefits available from the UT SELECT plan.

For prescription benefits, UT System will automatically enroll Medicare-eligible retirees and Medicare-eligible dependents of retirees into the UT SELECT Part D plan. The UT SELECT Part D plan maintains the familiar copays and other benefits of the employee prescription plan. Due to the robust prescription benefits offered under the UT SELECT Part D plan, UT System strongly discouages participants from enrolling in a separate Part D plan. For current enrollees in the UT SELECT Part D plan, the annual prescription deductible will reset on January 1, 2022. Other deductibles and out-of-pocket maximums for the UT Benefits program will reset on September 1, 2021, as usual.

Part D participants with income above a certain level may be subject to the Medicare Part D Income Related Medicare Adjustment Amount (D-IRMAA). This fee, paid to Medicare and not a premium paid to the UT SELECT plan, is similar to the Part B IRMAA fee which certain individuals pay. If subject to this fee as determined by Medicare, the monthly amount will be deducted through your SSA pension.

In most instances, if you are eligible for Medicare and you return to work for UT in a position for at least 20 hours per week, the UT SELECT Medical Plan will be primary for you and your Medicare-eligible dependents, and Medicare will be secondary. Medicare may be primary for some Medicare eligible active employees with certain medical conditions such as End Stage Renal Disease. Consult with your local Social Security Administration office to learn what illnesses qualify for Medicare coverage prior to turning age 65.

To ensure claims are correctly processed, you should contact Blue Cross and Blue Shield of Texas and report your or your dependent’s Medicare Health Insurance Claim (HIC) number and the effective dates of Medicare Parts A and B immediately upon enrollment. You should also ensure your providers know you are enrolled in Medicare on your next visit.

*The Medicare Annual Election period typically runs from October 15 to December 7.

**IMPORTANT!**

If you decline Part B, you will have to pay a higher premium if you ever re-apply for Medicare coverage. As a retired employee, if you or your Medicare-eligible dependent have declined Medicare Part B, UT SELECT Medical will reduce your claim payment by the benefit that would have been available to you under Medicare Part B (usually 80%), and then pay the remaining claim amount under the terms of your health plan. You will be responsible for the approximate 80% of the cost.

**EXAMPLE:** Bert is retired and enrolled in Medicare Part A when he was eligible, but he declined Part B because he didn't want to pay the extra premium. He had foot surgery that year at the total allowed amount of $38,000. UT SELECT paid $7,600 assuming the Medicare benefit to be $30,400. Since Bert didn't enroll in Medicare, he was responsible for paying the $30,400.

The same exclusions and plan limitations apply when UT SELECT is secondary to Medicare or another plan. Benefits will not be available for services not normally covered or beyond the usual plan limits.

**EXAMPLE:** UT SELECT limits physical therapy to 35 visits per condition per plan year. Unless more visits are authorized by Blue Cross, UT SELECT will not pay past the 35th visit. Please review the UT SELECT Medical Plan Guide for medical plan details.
This chart shows you how UT SELECT coordinates benefits with Medicare when Medicare is primary. Special rules are mandated by federal law when coordinating benefits between UT SELECT, Medicare, and another coverage. See page 19 for additional information about coordination between three coverages.

<table>
<thead>
<tr>
<th>PROVIDER ACCEPTS MEDICARE ASSIGNMENT</th>
<th>BCBSTX IN-NETWORK PROVIDER</th>
<th>SERVICE COVERED BY MEDICARE</th>
<th>MEDICARE PAYS</th>
<th>UT SELECT PAYS (SUBJECT TO PLAN LIMITATIONS)</th>
<th>UT SELECT MEMBER PAYS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>80% MC Allowed</td>
<td>20% MC Allowed</td>
<td>No Charge</td>
</tr>
<tr>
<td>Y</td>
<td>N</td>
<td>Y</td>
<td>80% MC Allowed</td>
<td>20% MC Allowed</td>
<td>No Charge</td>
</tr>
<tr>
<td>Y</td>
<td>Y</td>
<td>N</td>
<td>$0</td>
<td>80% of BCBS Allowed after $350 Deductible or 100% after Copay, whichever is applicable</td>
<td>20% of BCBS Allowed after $350 Deductible or 100% after Copay, whichever is applicable</td>
</tr>
<tr>
<td>Y</td>
<td>N</td>
<td>N</td>
<td>$0</td>
<td>60% of BCBS Allowed after $750 Deductible</td>
<td>$750 Deductible + 40% of BCBS Allowed + Difference between Billed Charge and BCBSTX Allowed</td>
</tr>
<tr>
<td>N</td>
<td>Y</td>
<td>Y</td>
<td>After MC Deductible is satisfied 80% MC Limiting Charge¹</td>
<td>20% of allowed charges² after $350 Deductible or 100% after Copay, whichever is applicable</td>
<td>$350 Deductible and 20% Coinsurance or Copay, whichever is applicable</td>
</tr>
<tr>
<td>N</td>
<td>N</td>
<td>Y</td>
<td>After MC Deductible is satisfied 80% MC Limiting Charge</td>
<td>20% of allowed charges² after $750 Deductible</td>
<td>$750 Deductible and 40% coinsurance</td>
</tr>
<tr>
<td>N</td>
<td>Y</td>
<td>N</td>
<td>$0</td>
<td>80% of BCBS Allowed after $350 Deductible or 100% after Copay, whichever is applicable</td>
<td>20% of BCBS Allowed after $350 Deductible or 100% after Copay, whichever is applicable</td>
</tr>
<tr>
<td>N</td>
<td>N</td>
<td>N</td>
<td>$0</td>
<td>60% of BCBS Allowed after $750 Deductible</td>
<td>$750 Deductible + 40% of BCBS Allowed + Difference between Billed Charge and BCBSTX Allowed</td>
</tr>
</tbody>
</table>

¹ Provider who does not participate with Medicare may not bill more than the Medicare Limiting Charge (115% of MC Allowed).
² Allowed charges are the lesser of the Medicare Limiting Charge or the Blue Cross and Blue Shield allowed amount. If the Blue Cross and Blue Shield allowed amount is less, the member may be billed the difference.

If you or your dependents are enrolled in Medicare and your doctor accepts Medicare assignment:
- The doctor may be in or out of the UT SELECT Network;
- The participant may be in or out-of-area;
- UT SELECT will pay 100% of benefits approved but not paid by Medicare; and
- There are no deductibles, copayments or coinsurance.

When you or your dependents are inpatient at a facility that accepts Medicare assignment:
- UT SELECT will pay the Medicare inpatient deductible; and
- The $100 per day Copay ($500 maximum) will not apply.

If your doctor or inpatient facility does not accept Medicare assignment:
- Network and Out-of-Network benefits apply;
- UT SELECT will coordinate with Medicare; and
- Deductibles, copayments and coinsurance may apply.

CONTINUES ON PAGE 28
It’s a well-documented fact that health insurance carriers heavily market their Medicare-related coverages to retirement aged individuals. The emails and calls mention their supplemental insurance plans are vital to your health and financial well-being and that if you’ll purchase their plan, you’ll be covered for things traditional Medicare doesn’t. The number of emails and calls you receive, typically over several months’ time, is enough to make someone wonder if they truly do need to purchase a Medicare supplemental insurance plan in order to be adequately covered?

While this article is for informational purposes only and isn’t intended to persuade or dissuade anyone either way regarding enrollment in a supplemental Medicare plan, here are some things a UT SELECT Medical plan participant might consider when evaluating whether to enroll in a Medicare supplemental type of plan:

<table>
<thead>
<tr>
<th>BENEFIT PROVISION / PLAN DESIGN CONSIDERATION</th>
<th>UT SELECT MEDICAL</th>
<th>MEDICAL SUPPLEMENTAL PLAN</th>
</tr>
</thead>
<tbody>
<tr>
<td>PLAN PREMIUMS</td>
<td>No cost for UT SELECT Retiree only coverage. There is a charge for Medicare Part B which pays 80% of a claim as primary. UT SELECT pays the remaining 20% as secondary</td>
<td>Member is responsible for 100% of premium</td>
</tr>
<tr>
<td>PROVIDER NETWORK</td>
<td>Same BCBSTX PPO network available to UT SELECT employee plan</td>
<td>Typically includes a variety of cost options including HMO or local-based network. May be more limited than UT SELECT BCBSTX PPO network</td>
</tr>
<tr>
<td>PLAN FEATURES</td>
<td>Includes regular Medicare benefits plus UT SELECT benefit plan design (can be interpreted to be a richer plan design)</td>
<td>Typically includes standard Medicare benefits</td>
</tr>
<tr>
<td>IF PROVIDER ACCEPTS MEDICARE</td>
<td>There are no deductibles, copayments or coinsurance for Medicare approved charges; and All other services that are not covered by Medicare, but are covered by UT SELECT, are covered as any other covered UT SELECT service.</td>
<td>To be determined by Supplemental Plan’s benefit plan design</td>
</tr>
<tr>
<td>PRESCRIPTION BENEFIT</td>
<td>UT SELECT Part D prescription drug plan included at no cost for UT SELECT enrollee. There is a $100 annual prescription deductible which is the same as for the UT SELECT employee plan.</td>
<td>If Supplemental plan has a prescription drug plan component, it will likely cause an incompatibility with the UT SELECT Part D drug plan because Medicare allows enrollment in only one plan. Issues can generally be resolved but require effort. Interpretation of other drug plan provisions are the responsibility of the member.</td>
</tr>
<tr>
<td>CUSTOMER SERVICE</td>
<td>Dedicated UT SELECT BCBSTX Customer Service Health Advocate Solutions (HAS) team for UT SELECT based questions</td>
<td>Individual Medicare plan customer service</td>
</tr>
</tbody>
</table>

In addition to the sample of benefits plan provisions / plan design features outlined above, there are many more aspects a person should consider. There are Medicare supplemental plans which work well for some individuals, and determining the best scenario for each individual is the right and responsibility of the participant. Remember to choose carefully and consider what works best for you in your situation.
The UT System Living Well program provides a variety of resources to enable employees, retirees, and dependents who participate in the UT SELECT Medical plan to take charge of their health and develop their own personal wellness program. Our mission is to improve the health and well-being of Texans through achieving optimal levels of health for University of Texas System employees, retirees and dependents at all institutions.

24/7 NURSELINE
Get answers to your health care questions, information about major medical issues, chronic illness support, and lifestyle change support. Call toll-free: 1 (866) 882-2034, 24 hours a day, 7 days a week.

SPECIALIZED PHARMACISTS
If you take medications to treat high cholesterol, diabetes, or one of several other conditions, specialized pharmacists can answer your questions and offer improvements in the quality and affordability of your pharmacy care. Learn more: (800) 818-0155.

EMPLOYEE ASSISTANCE PROGRAM
The Employee Assistance Program (EAP) can help you resolve problems that affect your personal life or job performance.

WELLNESS ACTIVITY CHALLENGE
Team up with your institution for the wellness activity challenge. You’ll receive a weekly goal and can work with colleagues towards earning your institution the coveted traveling trophy.

WONDR HEALTH (FORMERLY NATURALLY SLIM)
Wondr Health is an online program that helps you lose weight and improve your overall health – all while eating the foods you love. With Wondr Health, you’ll learn that you don’t have to starve yourself or count calories to be healthy, lose weight, and keep it off forever.

TOBACCO CESSATION RESOURCES
The UT SELECT Medical plan offers members a variety of tobacco cessation resources at no out-of-pocket cost. These resources include professional counseling and pharmaceutical therapy.

CENTERED APP
The Centered app (for iPhone) by BCBSTX is designed to reduce stress by helping users add mindful activity to their daily routines. Through the app, you can set goals for mindful minutes, choose from a variety of guided activities and track how your mood is impacted by meditation and activity.

SILVER SNEAKERS FOR RETIREES
Silver Sneakers provides access to local fitness facilities for retirees and their spouses (age 50+). This program helps retirees take greater control of their health through physical activity, education and social interaction.

LEARN MORE
Read about all of these programs at our Living Well website: www.livingwell.utsystem.edu.
IMPORTANT NOTICE
Misrepresentation of dependent eligibility constitutes a policy violation that could result in consequences ranging from a reprimand to dismissal. Misrepresentation may also require that you reimburse benefits paid on behalf of an ineligible individual. Deliberate misrepresentation may constitute criminal fraud and could result in a referral to law enforcement.

Other Eligibility

SURVIVING DEPENDENTS
A surviving spouse or other benefits-eligible dependent may continue limited participation in the UT Benefits program following the death of a participating employee or retired employee, provided the retired employee has at least five (5) years of creditable service with either Teacher Retirement System of Texas (TRS) or the Texas Optional Retirement Program (ORP), including at least three (3) years as a benefits-eligible employee with UT System. A surviving spouse may only continue UT Benefits Medical, Dental or Vision coverage they are enrolled in at the time of the employee’s death. They may not add coverage at that time, and if the coverage is ever dropped or terminated for non-payment, it may not be reinstated. Surviving dependents are not eligible for Premium Sharing. Coverage may continue for the remainder of the surviving spouse’s life. A dependent child may continue until the child loses his or her status as a dependent child. The dependent of an individual who has not met the service requirements at the time of death may elect COBRA coverage for a period not to exceed 36 months.

OVERAGE INCAPACITATED DEPENDENTS
Enrolled children may remain eligible for UT Benefits as an incapacitated dependent if they are determined to be medically incapacitated at the time they age out of eligibility for coverage as a child under the program at age 26. An older dependent child who is determined to be medically incapacitated at the time a subscriber first becomes benefits eligible may be enrolled in the plan if the child was covered by the subscriber’s previous health plan with no break in coverage. Please contact your institution’s Human Resources or Benefits Office for additional information about covering incapacitated dependent children.

ELIGIBILITY
Eligibility to participate in certain UT Benefits coverage as a dependent is determined by law. Eligible dependents are:
Your spouse; and
Your children under age 26 regardless of their marital status, including:
• biological children;
• stepchildren and adopted children;
• grandchildren you claim as dependents for federal tax purposes;
• children for whom you are named a legal guardian or who are the subject of a medical support order requiring such coverage; and
• certain children over age 26 who are determined by OEB to be medically incapacitated and are unable to provide their own support.

IF YOU CURRENTLY COVER A DEPENDENT who is also receiving premium sharing for coverage through a plan with Texas A&M, The Employees Retirement System of Texas, or The Teacher Retirement System of Texas, please choose to have that person covered under only one plan and make the appropriate enrollment changes at this time.

SURVIVING DEPENDENTS | INCAPACITATED DEPENDENTS
How to Change Your Benefits

LOGIN TO MY UT BENEFITS BASED ON INSTITUTION

Depending which institution you are a member of, we have a specific link for you.

Login to > utbenefits.link/myutbenefits

1. LOG IN TO MY UT BENEFITS
   You will be using the new version of My UT Benefits. The Office of Employee Benefits (OEB) will mail you a personalized letter with your Username. Please keep this letter for your reference as it contains the Username to use now for Annual Enrollment and in the future any time you need to make changes or view your benefit information.

2. OBTAIN YOUR USERNAME
   1. Refer to the Annual Enrollment letter sent to your home address from the Office of Employee Benefits in July, or
   2. Contact login support at 1-844-870-0044.
   UT has standardized usernames, and you must use this username sent to you.

3. USE AN INITIAL PASSWORD *
   Your Last name (first letter capitalized) + last 4 digits of your social security number
   Example: Smith1234
   *If you have a password from last year, please use that or use the Reset Password option.

When you login the first time, you will be prompted to update your password, but you may not update your Username.
How to Change Your Benefits, continued

1 LOG IN TO MY UT BENEFITS

By July 15 you will receive an email or letter titled Your UT Benefits Enrollment Options.

Click on the My UT Benefits link in that email or go to utbenefits.link/ssomyutbenefits in Google Chrome.

Select your campus location.

2 CAMPUS USERNAME & PASSWORD

You are taken to your campus page to log in with your usual campus username and password (how you log in to your computer)

Example only (Each campus has its own login screen)
MEMBERS FROM UT AUSTIN (ONLY) continued...

Once you’ve logged in, all retirees:

3 COMMUNICATION PORTAL

Logging in will take you to the Communication Portal. Once there, under Enroll Now, click My UT Benefits.

4 Click Make/View Annual Enrollment Changes

Proceed through the workflow and make sure you SAVE your changes and COMPLETE ENROLLMENT at each step.

TIP

Once logged in, make sure you’re on the Annual Enrollment Benefits tab. You can check by clicking on that tab.

Important to Know...

BEFORE MAKING YOUR ELECTIONS, YOU MUST DECLARE OR UPDATE YOUR TOBACCO USER STATUS

The Tobacco Premium Program (TPP) is an out-of-pocket premium of $30 per month. It applies to subscribers and dependents aged 16 and over who are enrolled in the UT Medical plan and use tobacco products. Before making election changes via My UT Benefits, you will be prompted to confirm tobacco user status for yourself and eligible dependents.
## How to Change Your Benefits, continued

### REVIEW YOUR CHANGES

<table>
<thead>
<tr>
<th>BY JULY 31</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>MAKE ELECTIONS</strong></td>
</tr>
<tr>
<td><strong>REVIEW YOUR CHANGES</strong></td>
</tr>
</tbody>
</table>

### CHANGES TAKE EFFECT ON SEPTEMBER 1

Be aware that changes made during Annual Enrollment will take effect on September 1, 2021.

**EXCEPTION:** If EOI is required and has not been approved by September 1, changes will take effect on the approval date for Life Insurance.
Mobile App Instructions

DOWNLOAD THE APP TODAY!
We’re pleased to announce that your enrollment and online benefit management has gone mobile. Now you can view and update your information in the palm of your hand by using the Benefitplace™ app on your phone or tablet.

With the Benefitplace™ app you can:
• Quickly view benefit information and account balances
• Update benefits, dependents, emergency contacts and personal information anytime
• Receive personalized, communications and education on the go
• Store photos of your ID cards to make forms and office visits easy
• Use the document center to take pictures of and upload any required documentation

INSTALL THE APP
1. Install the Benefitplace™ app from Google Play or the Apple App Store. Scan this QR code or go to utbenefits.link/BenefitfocusApp
2. Enter the company ID shown on this page for your institution
3. Log into your benefits using the same username and password you use on your computer

LOGGING IN TO THE BENEFITPLACE™ APP
1. After entering your Company ID,
2. If you retired from a campus other than UT Austin you will use the ‘Login’ button – not ‘Employee Login’, and
3. Log in using the standardized username and the password you use to access My UT Benefits online. These are mailed to you by July 15 each year.
4. If you retired from UT Austin you will use the ‘Employee Login’ button – not ‘Login’, and
5. Select your campus location.
You will log into My UT Benefits using your UT EID. Select “The University of Texas at Austin” from the institution list on the first page and click “Select.” Enter your UT EID and password on the UT Austin login page to log in.

ONCE YOU ARE LOGGED IN
Go to Benefits & Accounts to view and update benefits. Make sure to SAVE any changes. You can screen shot your changes and also view your confirmation statement online.

<table>
<thead>
<tr>
<th>INSTITUTION</th>
<th>MOBILE APP COMPANY ID</th>
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<tbody>
<tr>
<td>UT Austin</td>
<td>UTAUSTIN</td>
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<tr>
<td>UT Arlington</td>
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<td>UT Dallas</td>
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<td>UT El Paso</td>
<td>UTEP</td>
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<td>UT HSC Houston</td>
<td>UTHEALTH</td>
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<td>UT HSC San Antonio</td>
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<td>UT HSC Tyler</td>
<td>UTHSCT</td>
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<td>UT MD Anderson Cancer Center</td>
<td>UTMDA</td>
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<td>UT Medical Branch</td>
<td>UTMBG</td>
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<td>UT Permian Basin</td>
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<td>UT Rio Grande Valley</td>
<td>UTRGV</td>
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<tr>
<td>UT San Antonio</td>
<td>UTSA</td>
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<tr>
<td>UT Southwestern Medical Center</td>
<td>UTSWMC</td>
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<tr>
<td>UT System Administration</td>
<td>UTSYSADMIN</td>
</tr>
<tr>
<td>UT Tyler</td>
<td>UTTYLER</td>
</tr>
</tbody>
</table>

TECHNICAL ASSISTANCE
For technical assistance with login or site navigation, please call My UT Benefits support at 1 (844) 870-0044 (Available Monday-Friday, 8am – 5pm CST).
Evidence of Insurability **DEADLINE FOR SUBMISSION IS AUGUST 15**

During the Annual Enrollment (AE) period, Evidence of Insurability (EOI) is required to add or increase Voluntary Group Term Life changes.

**Important Notes:**
- EOI is **not** required for enrollment in the UT SELECT or UT CONNECT Medical plans.
- The deadline for submitting electronic EOI is **August 15**.
- Paper EOI forms submitted via U.S. Mail must be postmarked by **August 15**.

**LIFE EOI**

The My UT Benefits online system will automatically direct you to complete EOI electronically if you enroll online. Otherwise, you may complete a paper form and submit it to the insurer. You can view and print the life EOI forms online at [utbenefits.link/EOIForm](http://utbenefits.link/EOIForm). You can also request a form from your institution’s HR or Benefits Office.

Evidence of Eligibility **DEADLINE FOR SUBMISSION IS AUGUST 15**

**DOCUMENTATION – EVIDENCE OF ELIGIBILITY**

When requesting to add a dependent to your UT Benefits coverage, you must provide appropriate supporting documentation demonstrating Evidence of Eligibility (EOE). You should be prepared to provide copies of relevant documents. Depending on the relationship and circumstances, appropriate documentation may include items such as a marriage certificate, a birth certificate, completed adoption paperwork, or other legal documents.

The My UT Benefits online system offers the convenience of submitting documents electronically when adding NEW dependents to your benefits coverage during Annual Enrollment. To do this, you simply upload clear, legible digital images (scanned documents or photographs) of required documents directly through My UT Benefits as evidence of your dependent’s eligibility. Additional information will be available when you log into My UT Benefits, including FAQs about the documentation upload process. There is a separate tab for dependent information to help you more easily find details that you may need.

Medicare and UT SELECT, continued

**COORDINATION OF BENEFITS WITH UT SELECT, MEDICARE, AND A THIRD COVERAGE**

Special rules are mandated by federal law when coordinating benefits between UT SELECT, Medicare and another coverage. The following examples show the proper coordination of benefits for some common insurance situations. If you have questions about coordination of benefits, contact the Office of Employee Benefits or Medicare.

**EXAMPLE A**

John is 68, continues to have a full-time position at UT, and is covered as a dependent under his wife’s retiree plan with ABC Company. John’s claims will be paid in this order:

1. UT SELECT
2. MEDICARE
3. ABC COMPANY

John and his wife may wish to consider whether the reimbursements received as a dependent on his wife’s plan justify their additional premium costs. In many instances, Medicare’s secondary payment will cover the out-of-pocket costs remaining after the primary insurer pays.

**EXAMPLE B**

Linda is 67, has retired from UT and returned to work in a position working less than 20 hours per week. Linda’s husband also covers her under his retiree plan with XYZ Company. Linda’s claims will be paid in this order:

1. MEDICARE
2. UT SELECT
3. XYZ COMPANY

Although Linda has returned to work after retiring, her position is not benefits-eligible; therefore, her insurance benefits are obtained as a result of retirement, not employment.
Changes During the Year

Outside of Annual Enrollment, you may not make changes to your benefits unless you have certain qualified change of status events including:

- marriage, divorce, annulment, or spouse’s death;
- birth, adoption, medical child-support order, or dependent’s death;
- significant change in residence if the change affects you or your dependents’ current plan eligibility;
- change of job status affecting eligibility;
- change in dependent’s eligibility (e.g., reaching age 26 – dependent children become ineligible for any coverage the month following their 26th birthday, or gaining or losing eligibility for any other reason); or
- significant change in coverage or cost of other benefit plans available to you and your family.

You may enroll in or make changes to benefits by contacting your institution’s HR or Benefits office within 31 days of one of these change of status events.

An employee

- whose dependent loses insurance coverage under the Medicaid or CHIP program as a result of loss of eligibility of either the employee or the dependent; or
- whose dependent becomes eligible for a premium assistance subsidy under Medicaid or CHIP may enroll this dependent in the basic coverage under UT Benefits, as long as the dependent meets all other UT eligibility requirements and is enrolled within 60 days from the date of the applicable event. If enrollment of the dependent is conditioned on enrollment of the retired employee, the retired employee will also be eligible to enroll.

Nondiscrimination Notice

DISCRIMINATION IS AGAINST THE LAW

The University of Texas System Office of Employee Benefits complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The UT System Office of Employee Benefits does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The UT System Office of Employee Benefits provides:

Free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters, and
- Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Free language services to people whose primary language is not English, such as:
- Qualified interpreters, and
- Information written in other languages.

If you need these services, contact the UT System Office of Human Resources.

If you believe that the UT System Office of Employee Benefits has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: The UT System Office of Human Resources, 210 W. 7th Street, Austin, Texas 78701, (512) 499-4587, (512) 499-4395, esc@utsystem.edu. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the UT Office of Human Resources is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at www.hhs.gov/ocr/offrice/file.
Accessibility Requirements Notice

Spanish
ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-882-2034.

Vietnamese
CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-372-3398.

Chinese
注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-800-818-0155。

Korean
주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-860-7849 번으로 전화해 주십시오.

Arabic
ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوفر لك بالمجان. اتصل برقم 1-888-372-3398.

Urdu
خبردار: اگر آپ اردو بولتے ہیں تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب بہن کال کریں 1-888-372-3398.

Tagalog
PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-818-0155.

French
ATTENTION : Si vous parlez français, des services d’aide linguistique vous sont proposés gratuitement. Appelez le 1-800-860-7849.

Hindi
ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-800-860-7849 पर कॉल कर।

Laotian
ໂປດຊາບ: ຖ້້າວ່າ ທ່່ານເວ່າພາສາ ລາວ, ການບໍລິການຊ່ວ່ຍເຫຼືດ້ານພາສາ, ເປັນຊ່ວຍເຫຼືດ້ານພາສາ ທ່ານ ແມ່່ນມ່ີພ້ອມ່ໃຫຼ້ທ່່ານ. 1-800-818-0155.

Persian (Farsi)
توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم باشند. با 1-800-860-7849 تماس بگیرید.

German
ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlosen sprachlichen Hilfsdienstleistungen zur Verfügung. Rufnummer 1-800-860-7849.

Gujarati
સૂચના: કે તમે ગુજરાતી બોલતાં હો, તો ની:શું હું ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છ. કોલ કરો 1-800-860-7849.

Russian
ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-860-7849.

Japanese
注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-860-7849まで、お電話にてご連絡ください。

UT SELECT Medical 1-866-882-2034
UT CONNECT Medical 1-888-372-3398
UT SELECT Prescription Drug 1-800-818-0155
UT SELECT Medicare Part D 1-800-860-7849 (TTY: 1-800-716-3231)
UT SELECT Dental 1-800-893-3582
UT FLEX 1-844-887-3539
## Retiree Associations

<table>
<thead>
<tr>
<th>INSTITUTION</th>
<th>UT Arlington Retirees Club</th>
<th><a href="http://www.uta.edu/hr/retireesclub/">www.uta.edu/hr/retireesclub/</a></th>
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</thead>
<tbody>
<tr>
<td></td>
<td>UT Retired Faculty-Staff Association</td>
<td>sites.utexas.edu/rfsa/</td>
</tr>
<tr>
<td>UT ARLINGTON</td>
<td>Dr. Shirley Theriot, President <a href="mailto:theriot@uta.edu">theriot@uta.edu</a></td>
<td>Dr. Josie O’Quinn, Secretary <a href="mailto:josieloq@att.net">josieloq@att.net</a></td>
</tr>
<tr>
<td>UT AUSTIN</td>
<td>Tanya B. Norwood, RFS President</td>
<td>Carol Barrett, RFS Membership Coordinator (512) 840-5677 <a href="mailto:carol.barrett@texasexes.org">carol.barrett@texasexes.org</a></td>
</tr>
<tr>
<td>UT DALLAS</td>
<td>UT Dallas Retiree Association</td>
<td>ra.utdallas.edu/</td>
</tr>
<tr>
<td></td>
<td>Susie Kutchie, President <a href="mailto:skutch78@gmail.com">skutch78@gmail.com</a> Facebook: UTD RA</td>
<td>Sandee Goertzen, Secretary <a href="mailto:goertzen@utdallas.edu">goertzen@utdallas.edu</a></td>
</tr>
<tr>
<td>UT DALLAS</td>
<td>No retiree association, but you may join the Alumni Association: alumni.utep.edu</td>
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<tr>
<td>UT EL PASO</td>
<td>Peter &amp; Margaret de Wetter Center The University of Texas at El Paso 500 West University Avenue El Paso, Texas 79968</td>
<td>Hours: M-F, 8 am to 5 pm Ph: (915) 747-8600 Fax: (915) 747-5502 <a href="mailto:alumni@utep.edu">alumni@utep.edu</a></td>
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<tr>
<td>UT HSC HOUSTON</td>
<td>The University of Texas Houston Retiree Organization</td>
<td><a href="http://www.uthro.org/">www.uthro.org/</a></td>
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<tr>
<td></td>
<td>Kathryn Bradley, President <a href="mailto:kbradley77469@gmail.com">kbradley77469@gmail.com</a></td>
<td>Daun Gray <a href="mailto:dgsoct@yahoo.com">dgsoct@yahoo.com</a></td>
</tr>
<tr>
<td>UT HSC SAN ANTONIO</td>
<td>Association of Retired Faculty &amp; Associates (ARFA) makelivesbetter.uthscsa.edu/arfa</td>
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<td></td>
<td>Contact Cindi Adcock for more information about ARFA: <a href="mailto:AdcockC@uthscsa.edu">AdcockC@uthscsa.edu</a> or (210) 567-2003</td>
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<tr>
<td>UT HEALTH TYLER</td>
<td>No retiree association at this time.</td>
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<td>UT MD ANDERSON CANCER CENTER</td>
<td>Retiree Association <a href="mailto:MDARetiree@yahoo.com">MDARetiree@yahoo.com</a> <a href="http://www.mdanderson.org/about-md-anderson/employee-resources/retirement/retirees-association.html">www.mdanderson.org/about-md-anderson/employee-resources/retirement/retirees-association.html</a></td>
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<td>UTMB GALVESTON</td>
<td>UTMB Retirees Association hr.utmb.edu/retirees/</td>
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<td>Amber Frieze, <a href="mailto:afmzieze@utmb.edu">afmzieze@utmb.edu</a> (409) 747-4878</td>
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<td>UT PERMIAN BASIN</td>
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<td>UT SAN ANTONIO</td>
<td>UTSA Retired Faculty Association <a href="mailto:provost@utsa.edu">provost@utsa.edu</a></td>
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<tr>
<td>UT SOUTHWESTERN MEDICAL CENTER</td>
<td>No retiree association at this time.</td>
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<tr>
<td>UT SYSTEM ADMINISTRATION</td>
<td>UT System Administration Retired Employees may join the UT Austin Retired Faculty-Staff Association.</td>
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<tr>
<td>UT TYLER</td>
<td>Retirees Association <a href="http://www.uttyler.edu/human-resources/retired-employees/retirees-association.php">www.uttyler.edu/human-resources/retired-employees/retirees-association.php</a> Membership application forms are found online at the above website and should be returned to the UT Tyler Human Resources Office.</td>
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## UT Institutions

<table>
<thead>
<tr>
<th>UT Arlington</th>
<th>UT Austin</th>
<th>UT Dallas</th>
<th>UT El Paso</th>
<th>UT Health Science Center Houston</th>
<th>UT Health San Antonio</th>
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<th>UT MD Anderson Cancer Center</th>
<th>UT Southwestern Medical Center</th>
<th>UT System Administration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office of Human Resources (817) 272-5554 Fax: (817) 272-7288 <a href="mailto:benefits@uta.edu">benefits@uta.edu</a></td>
<td>Human Resources (512) 471-4772 or Toll Free: (800) 687-4178 Fax: (512) 232-3524 <a href="mailto:HRSC@austin.utexas.edu">HRSC@austin.utexas.edu</a></td>
<td>Office of Human Resources (972) 883-2221 Fax: (972) 883-2156 <a href="mailto:benefits@utdallas.edu">benefits@utdallas.edu</a></td>
<td>Office of Human Resources (915) 747-5202 Fax: (915) 747-5815 <a href="mailto:annualenrollment@utep.edu">annualenrollment@utep.edu</a></td>
<td>Employee Benefit Services (409) 772-2630 Toll Free: (866) 996-8862 Fax: (409) 772-2754 <a href="mailto:benefits.services@utmb.edu">benefits.services@utmb.edu</a></td>
<td>Human Resources (210) 458-4250 Fax: (210) 458-4287 <a href="mailto:hr@utsa.edu">hr@utsa.edu</a></td>
<td>Office of Human Resources (903) 877-7784 Fax: (903) 877-5394 <a href="mailto:benefits@uthct.edu">benefits@uthct.edu</a></td>
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<tr>
<td>UT Permian Basin</td>
<td>UT Rio Grande Valley Brownsville</td>
<td>UT San Antonio</td>
<td>UT Southwestern Medical Center</td>
<td>UT System Administration</td>
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<tr>
<td>Human Resources (432) 552-2753 Fax: (432) 552-3747 <a href="mailto:hernandez_c@utpb.edu">hernandez_c@utpb.edu</a></td>
<td>Office of Human Resources (956) 882-6205 Fax: (956) 882-6599 <a href="mailto:benefits@utrgv.edu">benefits@utrgv.edu</a></td>
<td>Human Resources (210) 458-4250 Fax: (210) 458-4287 <a href="mailto:hr@utsa.edu">hr@utsa.edu</a></td>
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<td>UT Medical Branch at Galveston</td>
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<td>Employee Benefits Services</td>
<td>Office of Human Resources-Benefits (956) 665-2451 Fax: (956) 665-3289 <a href="mailto:benefits@utrgv.edu">benefits@utrgv.edu</a></td>
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<td>UT Tyler</td>
<td>UT System Administration</td>
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<td>Office of Human Resources (903) 566-7234 Fax: (903) 565-5690 <a href="mailto:humanresources@uttyler.edu">humanresources@uttyler.edu</a></td>
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## Plan Administrators

### Insurance Plan Administrators

- **UT Select Medical**
  - (Blue Cross and Blue Shield of Texas)
  - Group: 71778
  - (866) 882-2034
  - M-F 8:00 AM-6:00 PM CT
  - [www.bcbstx.com/ut](http://www.bcbstx.com/ut)

- **Prescription Plan**
  - (Express Scripts)
  - Group: UTSYSRX
  - (800) 818-0155
  - 24 hrs a day 7 days a week
  - [www.express-scripts.com/ut](http://www.express-scripts.com/ut)

- **Medicare Part D Prescription Plan**
  - (Express Scripts)
  - Group: 7454MDRX
  - (800) 860-7849
  - 24 hrs a day 7 days a week
  - [www.express-scripts.com/ut](http://www.express-scripts.com/ut)

- **UT Connect Medical**
  - (Blue Cross and Blue Shield of Texas)
  - Dallas / Fort Worth area only
  - (888) 372-3399

- **UT Flex**
  - (Maestro Health)
  - (844) UTS-FLEX (887-3539)
  - M-F 7:00 AM-7:00 PM CT
  - Sat 9:00 AM-2:00 PM CT
  - [www.myutflex.com](http://www.myutflex.com)

### Retirement Providers

- **AIG**
  - (800) 448-2542
  - M-F 8:00 AM-7:00 PM CT
  - [www.valic.com/utexasorp](http://www.valic.com/utexasorp)

- **Fidelity Investments**
  - (800) 343-0860
  - M-F 7:00 AM-11:00 PM CT
  - [www.netbenefits.com/ut](http://www.netbenefits.com/ut)

- **Lincoln Financial Group**
  - (800) 454-6265 * 8
  - M-F 7:00 AM-7:00 PM CT
  - [www.lfg.com/ut](http://www.lfg.com/ut)

- **TIAA**
  - (800) 842-2776
  - TDD (800) 842-2755
  - M-F 7:00 AM-9:00 PM
  - Sat 8:00 AM-5:00 PM CT
  - [www.tiaa.org/public/tcm/utexas/home](http://www.tiaa.org/public/tcm/utexas/home)

- **Voya Financial**
  - (866) 506-2199
  - M-F 7:00 AM-9:00 PM CT
  - Sat 7:00 AM-3:00 PM CT
  - [https://utexas.prepare4myfuture.com](http://https://utexas.prepare4myfuture.com)

### Living Well Health Program

- **Insurer**: Blue Cross and Blue Shield of Texas
  - Group: 71778
  - (866) 882-2034
  - M-F 8:00 AM-6:00 PM CT
  - [www.bcbstx.com/ut](http://www.bcbstx.com/ut)

### Prescription Plan

- **Insurer**: Express Scripts
  - Group: UTSYSRX
  - (800) 818-0155
  - 24 hrs a day 7 days a week
  - [www.express-scripts.com/ut](http://www.express-scripts.com/ut)

### Medicare Part D Prescription Plan

- **Insurer**: Express Scripts
  - Group: 7454MDRX
  - (800) 860-7849
  - 24 hrs a day 7 days a week
  - [www.express-scripts.com/ut](http://www.express-scripts.com/ut)

### UT Connect Medical

- **Insurer**: Blue Cross and Blue Shield of Texas
  - Dallas / Fort Worth area only
  - (888) 372-3399

### UT Flex

- **Insurer**: Maestro Health
  - (844) UTS-FLEX (887-3539)
  - M-F 7:00 AM-7:00 PM CT
  - Sat 9:00 AM-2:00 PM CT
  - [www.myutflex.com](http://www.myutflex.com)

### UT Health Science Center at Tyler

- **Insurer**: Delta Dental
  - Group: 6690
  - (800) 893-3582
  - M-F 7:00 AM-8:00 PM CT
  - [www.deltadentalins.com/universityoftexas](http://www.deltadentalins.com/universityoftexas)

### Superior Vision

- **Insurer**: Delta Dental
  - Group: GFZ71778
  - (866) 628-2606
  - M-F 7:00 AM-7:00 PM CT
  - [www.bcbstx.com/ancilliary](http://www.bcbstx.com/ancilliary)

- **Insurer**: Blue Cross and Blue Shield of Texas
  - Group: GFZ71778
  - (866) 628-2606
  - M-F 7:00 AM-7:00 PM CT
  - [www.bcbstx.com/ancilliary](http://www.bcbstx.com/ancilliary)

- **Insurer**: Delta Dental
  - Group: GFZ71778
  - (866) 628-2606
  - M-F 7:00 AM-7:00 PM CT
  - [www.bcbstx.com/ancilliary](http://www.bcbstx.com/ancilliary)
Annual Enrollment is July 15 - 31
Important News About Your UT Benefits and Annual Enrollment is Enclosed.

For detailed plan information visit our website at
www.utsystem.edu/benefits