What You’ll Learn Today

- Pharmacy benefit overview
- Key information
- Resources for you
YOUR EMPLOYER'S PHARMACY BENEFIT

The ability to get medication delivered directly to your door with Express Scripts Pharmacy®

24/7 access to pharmacy experts to help with any medication needs

Manage prescriptions anytime and anywhere with the Express Scripts® mobile app
### Medicare Plan

<table>
<thead>
<tr>
<th></th>
<th>Retail 30 Day Supply</th>
<th>Walgreens/UT Pharmacy and Home delivery 90 Day Supply</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Generic</strong></td>
<td>$10.00</td>
<td>$20.00</td>
</tr>
<tr>
<td><strong>Brand</strong></td>
<td>$35.00</td>
<td>$87.50</td>
</tr>
<tr>
<td><strong>Non-Preferred</strong></td>
<td>$50.00</td>
<td>$125.00</td>
</tr>
</tbody>
</table>

Please Note: The $100.00 EGWP Deductible restarts on 01/01

For any questions or more information about your prescription plan, please log in anytime at express-scripts.com. You can also call the Member Services number on the back of your Express Scripts member ID card.
MEMBER ID CARD

- You’ll need it if you visit a retail pharmacy
- It has all the information you’d need in an emergency
- The customer service telephone number that you can call 24 hours a day is located on the back of the card
- Downloading the Express Scripts mobile app will give you access to an electronic card and the ability to locate a pharmacy, price your medication, and set up reminder notifications

### Prescription ID Card

<table>
<thead>
<tr>
<th>Field</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rx BIN</td>
<td>012345</td>
</tr>
<tr>
<td>Rx PCN</td>
<td>A4</td>
</tr>
<tr>
<td>Rx Group</td>
<td>ABCA</td>
</tr>
<tr>
<td>Issuer (BO840)</td>
<td>9151014669</td>
</tr>
<tr>
<td>Member ID</td>
<td>FWAN98765432</td>
</tr>
<tr>
<td>Name</td>
<td>Terry J Smith</td>
</tr>
</tbody>
</table>

### Important Phone Numbers

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Express Scripts Customer Service</td>
<td>(XXX) XXX-XXXX</td>
</tr>
<tr>
<td>Accredo Specialty</td>
<td>(XXX) XXX-XXXX</td>
</tr>
<tr>
<td>TTY (For hearing impairment)</td>
<td>(XXX) XXX-XXXX</td>
</tr>
<tr>
<td>Pharmacist Use Only</td>
<td>(XXX) XXX-XXXX</td>
</tr>
</tbody>
</table>
BENEFITS OF HOME DELIVERY

• Good option for long-term medications

• Save three monthly trips to a retail pharmacy

• 24/7 pharmacist access from the comfort of your own home

• Free and safe delivery of your medicine in secure packaging that ensures your privacy

• Automatic refills and renewals

• Refill, renew and track your order using the Express Scripts® mobile app or online at express-scripts.com

• It’s easy to start: call the number on the back of your Express Scripts member ID card
Long-term prescriptions are taken over a sustained period of time to treat chronic conditions.

Avoid paying full cost by getting a three-month (90-day) supply of your long-term medicine instead of a one-month (30-day) supply.

You have two ways to get your long-term prescriptions – convenient home delivery from Express Scripts Pharmacy® or a retail pharmacy in your network.

<table>
<thead>
<tr>
<th>DELIVERED TO YOU FROM EXPRESS SCRIPTS PHARMACY®</th>
<th>AT A PARTICIPATING WALGREENS OR UT PHARMACY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Delivered to your door with FREE standard shipping</td>
<td>At convenient locations near you</td>
</tr>
<tr>
<td>Transfer prescriptions easily online, by phone or via Express Scripts® mobile app</td>
<td>Transfer your prescriptions easily in-store, by phone, or online</td>
</tr>
<tr>
<td>Auto-refills and refill reminders available</td>
<td>Ask about auto-refills and refill reminders</td>
</tr>
<tr>
<td>Talk with a pharmacist by phone 24/7</td>
<td></td>
</tr>
</tbody>
</table>

To choose a three-month supply and avoid paying more, log in or register at express-scripts.com/90day. You can also call the Member Services number on the back of your member ID card.
- Specialized patient care for patients with chronic and complex health conditions
- Ongoing support from pharmacists and nurses with specialized training and experience
- Individualized counseling and education
- Patients who use Accredo receive better patient care and have healthier outcomes
- Proactive patient monitoring through regular assessments and touch points
- Exclusive mobile and online support tools for patients in specific therapy classes
- Care coordination with your entire healthcare team
- Patient assistance program coordination available
PRIOR AUTHORIZATION

• A program that monitors certain prescription drugs to get you the medicine you require while reducing costs

• It makes sure you’re getting a prescription that is suitable for the intended use and covered by your prescription plan

• If your pharmacist tells you that your prescription needs a prior authorization (PA), it simply means that more information is needed to see if your plan covers the drug. Only your physician can provide this information

• To get the Prior Authorization started, please contact your doctor’s office
• The right medicine in the right amount
• Express Scripts will make sure that you get the drug in the amount – or quantity – considered safe and effective by the U.S. Food & Drug Administration (FDA)
• You’ll get the right amounts for good health and the health of your family
• There is nothing you need to do differently – you’ll get the recommended amount, which should last until it’s time for a refill
• Step therapy is in place to make sure you get safe and proven-effective medicine for your condition – at the lowest possible cost to you and your plan sponsor.

• Here’s how step therapy works:
  • A panel of independent licensed physicians, pharmacists and other medical experts work with Express Scripts to recommend medicines for the step therapy program.
  • **First-step medicines** – Generic and lower-cost brand-name medicines. They are proven to be safe and effective, as well as affordable.
  • **Second-step medicines** – Typically brand-name medications. They are best suited for patients who do not respond to first-line medicines.
• Physicians and pharmacists routinely review the medications on your drug list that are covered by your prescription plan

• Generic and brand-name drugs (preferred drugs)
  
  • Generics typically cost less than brand-name drugs

  • Preferred drugs are proven to work in the same way as their more expensive counterparts

  • You can still fill a prescription for a non-preferred drug, but you’ll have a higher copayment

  • Certain medications are excluded – which means they are not covered at all

  • Talk with your doctor about moving from nonpreferred and excluded drugs to generic and preferred drugs
Before leaving your doctor’s office, ask either your doctor or the nurse, “Is there a generic for that?”

Review all of your medicines regularly with a doctor or pharmacist to see if new options are available.

Use the Express Scripts® mobile app or visit express-scripts.com to find a generic or price a medication.
Download it for free
Search for “Express Scripts” & use the same username and password to access the mobile app and express-scripts.com

Pharmacy info
Price medications between pharmacies & locate a pharmacy near you

Home delivery info
Renew & refill home delivery prescriptions, track the status and transfer prescriptions to home delivery

Other helpful tools
Access your member ID card virtually, view your past prescription activity, get reminder notifications
Easy to register and access the one-stop shop, including order status with tracking, refill a prescription, enroll in automatic refills, pharmacy options and savings, transfer to home delivery, and more!
SMARTER PHARMACY CONSUMER

1. Ask your doctor for a generic or a lower cost equivalent.
2. Use the most cost-effective pharmacy option.
3. Take your medicines as prescribed.
4. Don’t be fooled by drug coupons.
5. Set reminders to help you stay on track.
WE’RE HERE TO HELP

Express Scripts® mobile app
express-scripts.com
Member services number on the back of your ID card
THANK YOU