

AI Showcase

Building the Foundation for Operational Efficiency at UTRGV
School of Medicine

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The Big Ideas

Planning

Execution

Management

for the future of AI-augmented work

“Imagine an AI agent that works like a VP and thinks like a knowledge worker—one that turns organizational data into strategy, metrics into insight, and ideas into software”

- Me, just now

INSIGHT Portal

The Foundation

- Strategic Planning
- Faculty Management
- Project Management
- Clinic Management
- Knowledge Base
- Microsoft 365 Integration

INSIGHT Platform



SOM Faculty Portal

Manage SOM faculty and MOAs



UTRGV SOM Strategic Plan

View and manage UTRGV SOM Strategic Plan objectives and metrics



Epic Scheduling Management

Manage the Epic departments, providers, and visit types available for scheduling



Claim Catcher

Manage off-site clinical encounters



AIDA Portal Preview

Leverage our AI-Powered Data Assistant



Knowledge Base Preview

Access and manage documentation and resources



Workbench Preview

Manage projects, tasks, and team collaboration



Teams Preview

Create and manage teams for collaborative access to resources



How productive could we be if the world's most powerful AI models were grounded in our organizational data?



AIDATM

AI-Powered Data Assistant

Strategic Planning

INSIGHT Platform



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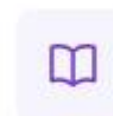
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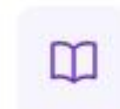
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AIDA Portal [Preview](#)

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Advanced Data Analysis



Welcome! I'm your Databricks warehouse analyst. Ask me anything about our data.

Ask the assistant... I

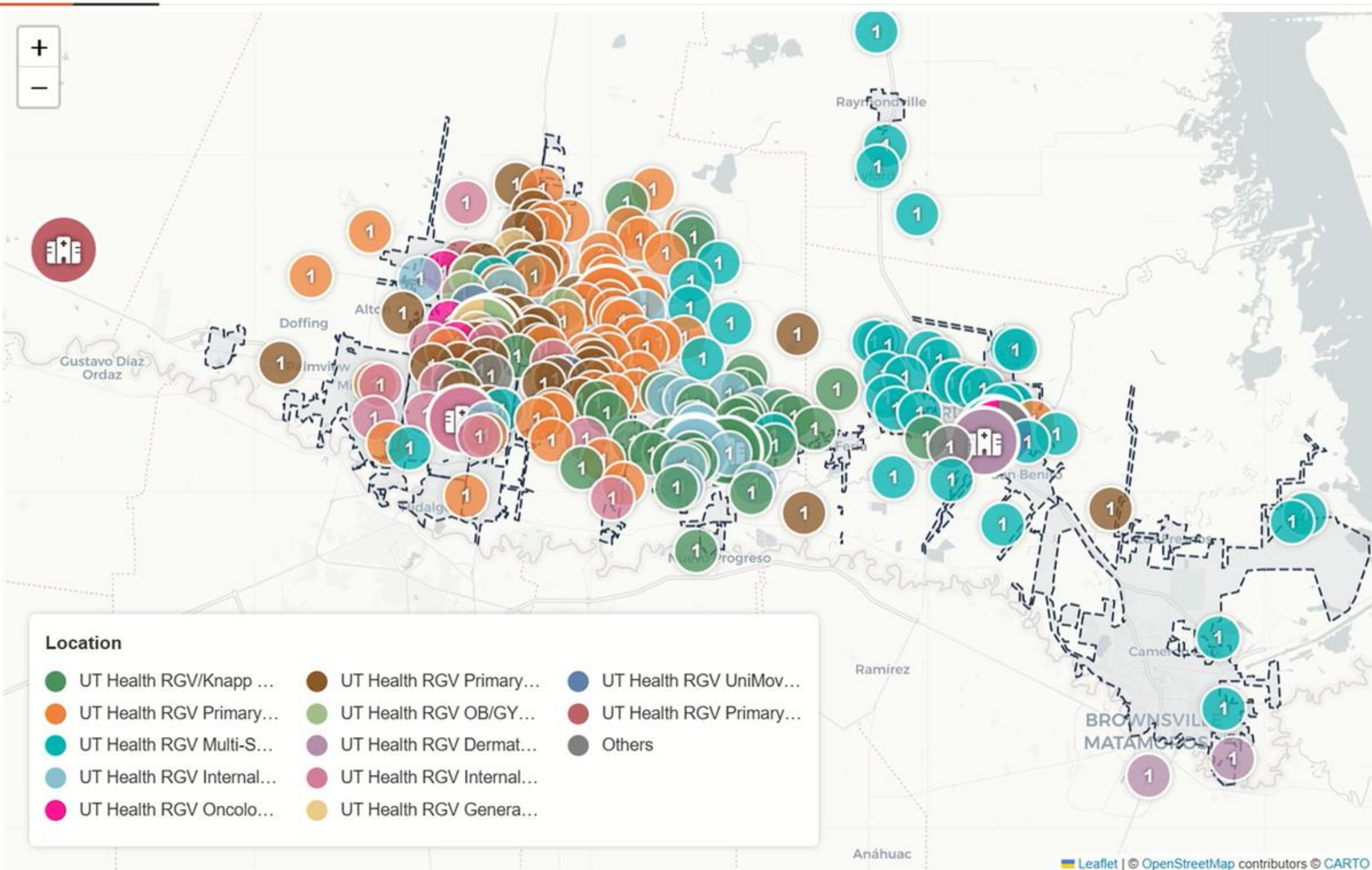


Population Health

Hi, Bryan!

Discover patient insights with **AIDA Map!** Our AI Data Assistant helps you instantly filter, group, and visualize visit patterns across all UT Health RGV Clinics. Ask a question like **"Please show me family medicine visits."** to get started.

Map Data



Dashboard Metrics



Total Visits

228



Unique Patients

228



Unique
Households

1

AIDA Assistant

Help



Ask Aida any of your data questions...

12:17



Hi AIDA, we are looking for some quick wins in closing care gaps. Can you show me visits for patients who are diabetic and saw their PCP?

Send

Call Center Operations

- 📁 Collections
- 📄 All Documents

⚠️ Content synchronization enabled

This collection is synchronized from Onenote. You can edit this collection's properties (name, description, parent location), but any documents and subcollections are synchronized from Onenote and cannot be modified here.

Communication Center OneNote

🔒 Read-only👤 Shared with Call Center and Call Center DevCreated by Marivel Barrera • Apr 22, 2025

Edit Collection

Subcollections		
📁 ACCESSONE How To	Collection 🔒 Read-only 👤 Call Center in Communication Center OneNote	Updated 22 days ago
📁 Adult Urology (Mercedes)	Collection 🔒 Read-only 👤 Call Center in Communication Center OneNote	Updated 22 days ago
📁 AHEC Bob Clark Health Center	Collection 🔒 Read-only 👤 Call Center in Communication Center OneNote	Updated 22 days ago
📁 AHEC La Victoria Center	Collection 🔒 Read-only 👤 Call Center in Communication Center OneNote	Updated 22 days ago
📁 AHEC San Carlos Center	Collection 🔒 Read-only 👤 Call Center in Communication Center OneNote	Updated 22 days ago
📁 ANNOUNCEMENTS	Collection 🔒 Read-only 👤 Call Center in Communication Center OneNote	Updated 22 days ago
📁 Clinics Backline Phone list	Collection 🔒 Read-only 👤 Call Center in Communication Center OneNote	Updated 22 days ago

New Chat ✎

Assistants

🍏 Call Center v3

⚓ Call Center v4

Conversations

Orthopedic Specialist for Broken Arm

UTRGV Orthopedics: Dr. Perez Inquiry

Patient with Toe Fracture Inquiry

Patient Inquiry: Toe Fracture for Evan Perez

Patient Inquiry: Sports Toe Injury

Show All

New Chat



AIDA

How can I help you with Call Center v3?

Ask me anything...



Send

AIDA can make mistakes. Check important info.



- Enterprise access to “GPT” models
- Access to organizational data platforms & knowledge
- Customizable AI assistants
- Customizable “tools” for AI to use
- Role-based security
- Microsoft Entra Single-Sign-On
- HIPAA compliant

Our Vision

For the future of AI

- *Agents Everywhere:* Cloud, Desktop, Phone, Server
- **Computer-Using Agents:** Mirror Human Workflows
- *Full Stack Agents:* **Planning -> Execution -> Monitoring**
- AI-Augmented Staff
- Access to Enterprise Resources and Data
- Customizable AI Solutions
- Security & Governance

Thank you.