

#### TABLE OF CONTENTS FOR AUDIT, COMPLIANCE, AND MANAGEMENT REVIEW COMMITTEE

Committee Meeting: 2/17/2011

Board Meeting: 2/18/2011 Austin, Texas

|    |   | Committee<br>Meeting  | Board<br>Meeting | Page |
|----|---|---|------------------|------|
| Α. | CONVENE JOINT MEETING WITH FINANCE AND<br>PLANNING COMMITTEE  | 10:50 a.m.  |                  |      |
| 1. | U. T. System: Report on the Fiscal Year 2010 Annual<br>Financial Report, including the report on the U. T.<br>System Annual Financial Report Audit  | 10:50 a.m.<br><b>Report/Discussion</b><br>Mr. Wallace<br>Mr. Chaffin  | Not on<br>Agenda | 40   |
| В. | ADJOURN JOINT MEETING   | 11:10 a.m.  |                  |      |
| C. | CONVENE MEETING OF THE AUDIT, COMPLIANCE,<br>AND MANAGEMENT REVIEW COMMITTEE IN OPEN<br>SESSION TO CONSIDER AGENDA ITEMS  | 11:10 a.m.  |                  |      |
| 2. | U. T. System: Report on clinical trial billing process  | 11:12 a.m.<br><b>Report/Discussion</b><br>Dr. Shine<br>Dr. Charles M.<br>Ginsburg, U. T.<br>Southwestern<br>Medical Center –<br>Dallas  | Not on<br>Agenda | 40   |
| 3. | U. T. System: Report on the Systemwide internal audit<br>activities, including the status of the information<br>security program audits; and Internal Audit<br>Department reports for U. T. Brownsville and U. T. San<br>Antonio                                  | <ul> <li>11:30 a.m.</li> <li>Report/Discussion</li> <li>Ms. Norma Ramos,</li> <li>U. T. Brownsville</li> <li>Mr. Richard Dawson,</li> <li>U. T. San Antonio</li> <li>Mr. Chaffin</li> </ul> | Not on<br>Agenda | 51   |
| 4. | U. T. System: Discussion and appropriate action<br>related to delegation of authority to select and<br>negotiate with vendor to provide consulting services<br>related to information security compliance<br>effectiveness reviews and execute related agreements | 11:45 a.m.<br>Action  | Action           | 77   |

#### D. RECESS TO EXECUTIVE SESSION PURSUANT TO TEXAS GOVERNMENT CODE, CHAPTER 551

Personnel matters relating to appointment, employment, evaluation, assignment, duties, discipline, or dismissal of officers or employees - *Texas Government Code* Section 551.074

U. T. System: Discussion with institutional auditors and compliance officers concerning evaluation and duties of individual System Administration and institutional employees involved in internal audit and compliance functions

E. RECONVENE IN OPEN SESSION FOR ACTION ON EXECUTIVE SESSION ITEMS, IF ANY, AND ADJOURN 11:50 a.m.

Ms. Norma Ramos, U. T. Brownsville Mr. Richard Dawson, U. T. San Antonio Mr. Chaffin Mr. Plutko

12:00 p.m.

#### 1. <u>U. T. System: Report on the Fiscal Year 2010 Annual Financial Report,</u> including the report on the U. T. System Annual Financial Report Audit

#### <u>REPORT</u>

See Item 7 on Page 201 of the Finance and Planning Committee.

#### 2. U. T. System: Report on clinical trial billing process

#### <u>REPORT</u>

Executive Vice Chancellor Shine and Dr. Charles M. Ginsburg, U. T. Southwestern Medical Center – Dallas, Senior Associate Dean for Academic Administration, will provide an overview of a model clinical trials billing process including enhancements to regulatory compliance requirements. The presentation is set forth on Pages 41 - 50.

# CLINICAL TRIAL BILLING

Kenneth I. Shine, M.D. and Charles M. Ginsburg, M.D.

The University of Texas System Board of Regents' Meeting Audit, Compliance, and Management Review Committee February 2011



THE UNIVERSITY of TEXAS SYSTEM Nine Universities. Six Health Institutions. Unlimited Possibilities.

# **Clinical Trial Billing**

# • Context

- Medicare risk (recent settlements and fines)
- Potential lost revenue
- Health care reform mandating some trial coverage for all payors in 2014
- Use of Guiding Principles
- Selection of Senior Level Champions
- Demonstrates use of the hybrid model of compliance



# Components





# **Traditional Resources**

 Paper and manual processes







•Dependence on human intervention and interaction



THE UNIVERSITY of TEXAS SYSTEM Nine Universities. Six Health Institutions. Unlimited Possibilities.

# **Emerging Resources**

Clinical Trial Management Systems

- •May assist but can be costly
- •Do not always interface well
- •Still largely untested

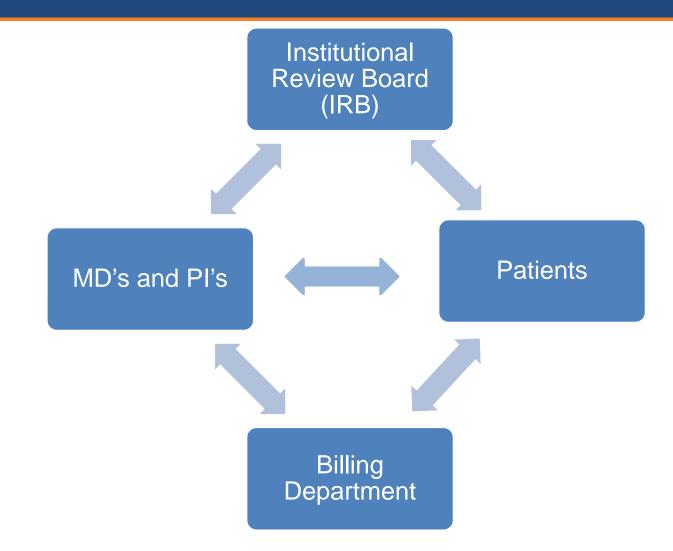








# Communication across cultures





# UT Southwestern's Journey

- Researchers' input (committee experience)
- Support from the highest levels in the organization (both leadership and resources)
- Collaborative spirit and teamwork from Information Technology, Compliance, Research Administration
- Integration into overall operations of research enterprise operations
- Field value of the U. T. System Guiding Principles



# Challenges

- Disparate electronic systems (medical record, billing, grants & contracts, IRB)
- Large activation energy (new policies, change management, labor intensive)
- Limited resources (financial, human)
- Perceived as intrusive and unnecessary by many physicians and scientists



# **Potential Opportunities**

- Better negotiating position with sponsors on the clinical trials agreement
- Recouping costs and legitimate funds left on the table
- Reducing compliance risk

The above leads to more success in our essential mission of clinical research.



# Conclusion

- Technology's contribution will be critical
- Inherent tensions will not resolve on their own, we must be thoughtful and diligent
- Revenue Cycle Ioan to U. T. Health Science Center – San Antonio for their Clinical Trial Management System (CTMS) - others may need resources.



#### 3. U. T. System: Report on the Systemwide internal audit activities, including the status of the information security program audits; and Internal Audit Department reports for U. T. Brownsville and U. T. San Antonio

#### **REPORT**

Ms. Norma Ramos, Director of Internal Audit, U. T. Brownsville, will report on adding value in the current economic climate using a PowerPoint presentation set forth on Pages 52 - 60.

Mr. Richard Dawson, Executive Director of Audit, Compliance, and Risk Services, U. T. San Antonio, will make a presentation on the identification and assessment of risk during the audit planning process using a PowerPoint presentation set forth on Pages 61 - 73.

Mr. Charles Chaffin, Chief Audit Executive, will present the preliminary results of the Information Security Program Index (ISPI) audits that are being conducted Systemwide. The objective of these audits is to determine if the ISPI scores as reported by institutional information technology management are accurate by validating portions of the ISPI.

ISPI was developed by the U. T. System Office of Information Security Compliance as a structured method for assessing and reporting on the state of an institution's information security program. ISPI provides executive management with information on the development of an institution's annual information security action, training, and monitoring plans and facilitates an understanding of security program strengths, weaknesses, and trends. It supports the planning process and helps leadership stay informed about levels of compliance with security policies and government regulations.

Mr. Chaffin will also report on the implementation status of significant audit recommendations. The first quarter activity report on the Implementation Status of Outstanding Significant Findings/Recommendations is set forth on Pages 74 - 75. Satisfactory progress is being made on the implementation of all significant recommendations. Additionally, a list of other audit reports issued by the Systemwide audit program is on Page 76. The annual internal audit plan status as of December 31, 2010, follows on Page 76a.

### BACKGROUND INFORMATION

Significant audit findings/recommendations are tracked by the U. T. System Audit Office. Quarterly, chief business officers provide the status of implementation, which is reviewed by the internal audit directors. A quarterly summary report is provided to the Audit, Compliance, and Management Review Committee of the U. T. System Board of Regents. Additionally, Committee members receive a detailed summary of new significant findings and related recommendations quarterly.

## Ms. Norma L. Ramos, Director Office of Internal Audits

U. T. System Board of Regents' Meeting Audit, Compliance, and Management Review Committee February 2011

The University of Texas at Brownsville and Texas Southmost College TSC

## **Internal Audit Committee**

### Internal Members

- > Dr. Juliet V. García, President and Chairman
- Dr. Alan Artibise, Provost/Vice President for Academic Affairs
- Ms. Rosemary Martinez, Vice President for Business Affairs
- Dr. Luis Colom, Vice President for Research
- > Dr. Ruth A. Ragland, Vice President for Institutional Advancement
- > Mr. Irv Downing, Vice President for Economic Development and Community Service
- Dr. Hilda Silva, Vice President for Student Affairs
- > Dr. Clair Goldsmith, Vice President for Information Technology and Chief Information Officer
- > Dr. Marilyn Woods, Executive Assistant to the President

### External Members

- > Mr. Eduardo Campirano, Port Director and CEO, Port of Brownsville
- Mr. Ruben García, State Farm Insurance
- Committee meets quarterly; last meeting held on December 15, 2010

### KNOWLEDGE KNOWS NO BOUNDARIES

The University of Texas at Brownsville and Texas Southmost College

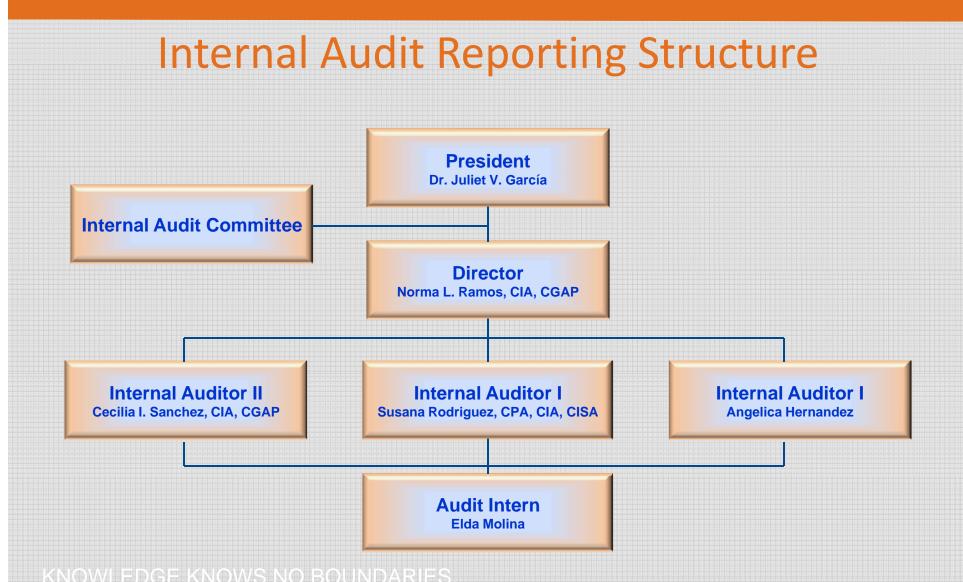
## **Office of Internal Audits Staffing**

| Name               | Title               | Certifications | Years of audit<br>experience |
|--------------------|---------------------|----------------|------------------------------|
| Norma Ramos        | Director            | CIA, CGAP      | 13.5                         |
| Cecilia Sanchez    | Internal Auditor II | CIA, CGAP      | 11.5                         |
| Susana Rodriguez   | Internal Auditor    | CPA, CIA, CISA | 11.0                         |
| Angelica Hernandez | Internal Auditor    |                | 7.5                          |
| Elda Molina        | Audit Intern        |                | 3.0                          |

Average of 11 audit reports issued per year

**KNOWLEDGE KNOWS NO BOUNDARIES** 

The University of Texas at Brownsville and Texas Southmost College



The University of Texas at Brownsville and Texas Southmost College

## High-risk Areas to be Audited in FY 2011

Internal audit activities to be performed in FY 2011 are mapped to high-risk areas identified in the following categories:

| Category                          | % of Plan |
|-----------------------------------|-----------|
| Financial Audits                  | 19%       |
| Operational Audits                | 26%       |
| Compliance Audits                 | 4%        |
| Information Technology Audits     | 9%        |
| Follow Up Audits                  | 5%        |
| Projects-Audit, Consulting, Other | 37%       |

KNOWLEDGE KNOWS NO BOUNDARIES

The University of Texas at Brownsville and Texas Southmost College

## **External Quality Assurance Review**

- Most recent external quality assurance review report was issued in March 2009
- Result: "Generally conforms" (highest rating) in all material respects to the Institute of Internal Auditors Standards and the Code of Ethics
- Opportunities for improvement identified in the areas of:
  - Internal audit committee membership
  - Staffing levels
  - Internal quality assurance program

**KNOWLEDGE KNOWS NO BOUNDARIES** 

## Value Added Audits

- Audit of Student Health:
  - Reorganization of department to better meet the needs of the students
  - Significant improvements in compliance with Texas Medical Board, Texas Nursing Board, and Texas Board of Pharmacy regulations
  - > Development of the U. T. Systemwide audit program of Student Health

- Audit of the International Technology, Education, and Commerce Center (ITECC) Leases:
  - Reorganization of ITECC operations
  - New lease contract template

**KNOWLEDGE KNOWS NO BOUNDARIES** 

The University of Texas at Brownsville and Texas Southmost College

## Value Added Consulting Engagements

- Review of Texas Southmost College Operations:
  - Realignment of job duties to improve segregation of duties and other internal controls
  - Implementation of the most updated accounting software and training for all staff members to improve efficiencies
  - Establish and assign account manager responsibility

**KNOWLEDGE KNOWS NO BOUNDARIES** 

The University of Texas at Brownsville and Texas Southmost College TS

## **Student Employment Initiative**

- Assists the Internal Audit Department with the following:
  - General administrative duties
  - Responsible for performing account reconciliations
  - Assist with audit procedures
  - Conducts one-on-one training on account reconciliations
- Attends entrance and exit meetings with audit clients
- Minimal cost to department:
  - ➢ FY 2009 − \$ 2,351
  - ➢ FY 2010 − \$ 1,543

KNOWLEDGE KNOWS NO BOUNDARIES

The University of Texas at Brownsville and Texas Southmost College TS



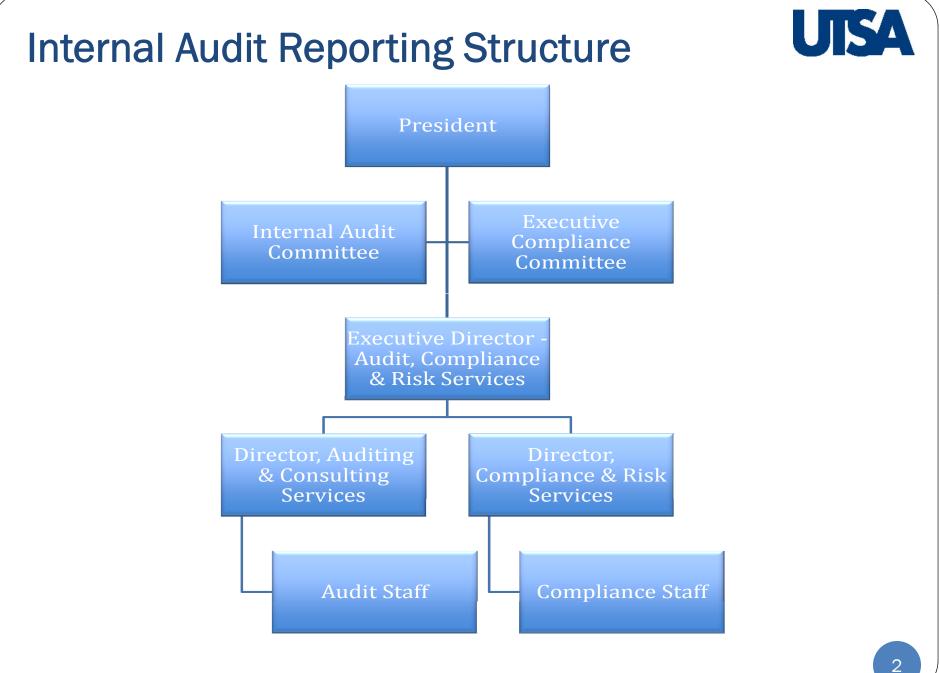
The University of Texas at San Antonio

## Mr. Dick Dawson, Executive Director

## Auditing, Compliance, & Risk Services



U.T. System Board of Regents' Meeting Audit, Compliance, and Management Review Committee February 2011



## **Internal Audit Committee**



- Dr. Ricardo Romo, President
- Dr. John H. Frederick, Provost & Vice President for Academic Affairs
- Mr. Kerry L. Kennedy, Vice President for Business Affairs
- Dr. Robert Gracy, Vice President for Research
- Dr. Gage Paine, Vice President for Student Affairs
- Dr. Sandra Welch, Vice Provost for Accountability & Institutional Effectiveness
- Mr. Ruben Escobedo, External Member
- Committee meets quarterly; last meeting held on January 20, 2011

## **Internal Audit Department Staffing**



## ➢Audit Department Reporting to Executive Director

| Title                                    | Number of<br>Positions |
|--|------------------------|
| Director, Auditing & Consulting Services | 1                      |
| Audit Supervisor                         | 1                      |
| IT Audit Supervisor                      | 1                      |
| Senior & Staff Auditors                  | 3                      |

## ➤Audit Reports Issued

| Year | Number Issued |
|------|---------------|
| 2009 | 15            |
| 2010 | 17            |

## **External Quality Assurance Review**

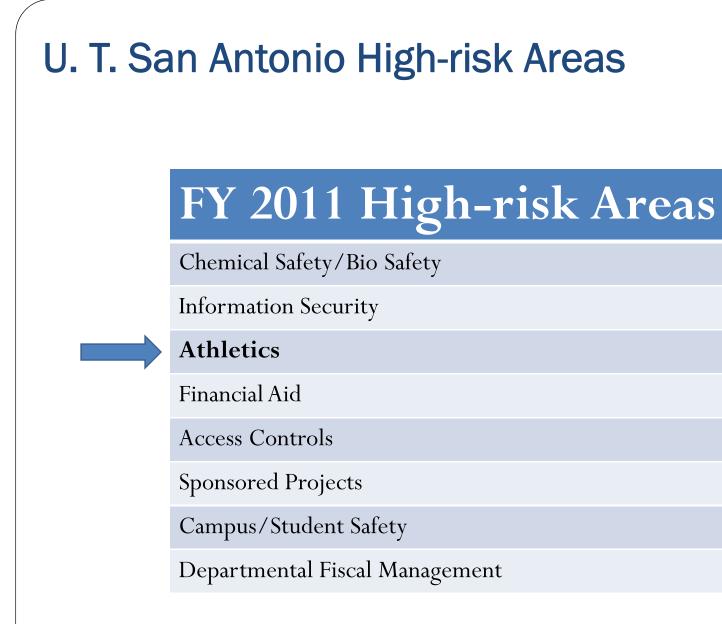


- Most recent Quality Assurance Review issued in April 2009
- Result: "Generally Conforms" (highest rating) to the Institute of Internal Audit (IIA) Standards with the following recommendations:
  - Update the Internal Audit Charter to reflect recent changes to the IIA Standards
  - Enhance the Institutional Compliance Charter to clarify roles and responsibilities between audit and compliance
  - Improve the monitoring and documentation of project time budgets
- All recommendations have been addressed

## **Audit Planning Process**



- Annual Audit Plan
  - Gather input from several levels of senior management
  - Rank risk areas and develop a risk matrix of the high-risk areas to develop annual audit plan
- Individual Audits
  - Gain an understanding of the activity being audited
  - Perform a detailed risk assessment to prioritize risks
  - Use risk assessment results to develop the audit objective and program





Why is Athletics High-risk at UTSA?



- Addition of football program
- NCAA requires every Division I institution to have its athletic rules compliance program evaluated at least every four years

Internal Audit Resources for Assessing Risk



- Association of College & University Auditors (ACUA) Risk and Controls Dictionary for Higher Education
  - A database of over 900 risks and 2100 controls
  - Initially developed by David Crawford from the U.T. System Audit Office
- NCAA Division I Audit Guide

| A Risk and Controls                | Dictionary                               |
|------------------------------------|--|
| Major (                            | Categories                               |
| Asset & Risk Management            | Academic Medical Centers                 |
| Auxiliary & Service<br>Departments | Plant Operations &<br>Maintenance        |
| Financial Management               | Purchasing & Warehousing                 |
| Governance & Leadership            | Research & Development                   |
| Hospital & Patient Care            | School of Medicine                       |
| Information Technology             | Student Services                         |
| Instruction & Academic<br>Support  | University Relations & Alumni<br>Affairs |

# ACUA Risk and Controls Dictionary (cont.)



## Auxiliary and Service Department Risk Areas

Athletics (NCAA)

Auxiliary Enterprise Administration

Bookstore

Housing

Police

Recreation & Athletic Centers

Service Centers-Auxiliary

Special Events Centers

## ACUA Risk and Controls Dictionary (cont.) Athletics (NCAA) Major Risk Areas Eligibility Governance & Organization Academic Performance Program **Financial Aid Administration** Recruiting Camps & Clinics **Rules** Education Investigations & Self Reporting Extra Benefits Playing & Practice Seasons Student Athlete Employment Amateurism Commitment of Personnel

Areas in Athletics that are considered the highest risk to UTSA

| an to review NCAA Major Risk Areas               |       |       |       |              |  |
|--|-------|-------|-------|--------------|--|
| Risk Areas                                       | FY 09 | FY 10 | FY 11 | <b>FY 12</b> |  |
| Extra Benefits                                   | Х     |       |       |              |  |
| Playing & Practice Sessions                      | Х     |       |       |              |  |
| Eligibility                                      | X     |       |       | X            |  |
| Academic Performance                             |       | Х     |       |              |  |
| Financial Aid Administration                     |       | X     |       |              |  |
| Investigations & Self-Reporting Rules Violations |       | Х     |       |              |  |
| Recruiting                                       |       |       | X     |              |  |
| Camps & Clinics                                  |       |       | Х     |              |  |
| Governance & Organization                        |       |       | Х     |              |  |
| Rules Education                                  |       |       | Х     |              |  |
| Student Athlete Employment                       |       |       |       | Х            |  |
| Amateurism                                       |       |       |       | Х            |  |
| Commitment of Personnel                          |       |       |       | Х            |  |

#### THE UNIVERSITY OF TEXAS SYSTEM Implementation Status of Outstanding Significant Findings/Recommendations

U. T. SYSTEM AUDIT

74

|             |                     |   | 4th Qu  | arter 2010                      | 1st Qu  | arter 2011                      |                                    |  |
|-------------|---------------------|---|---------|---------------------------------|---------|---------------------------------|------------------------------------|--|
| Report Date | Institution         | Audit   | Ranking | # of<br>Significant<br>Findings | Ranking | # of<br>Significant<br>Findings | Targeted<br>Implementation<br>Date | Overall<br>Progress<br>Towards<br>Completion<br>(Note) |
| 2010-04     | UTARL               | Payment Card Industry Data Security Standard Audit                      |         | 2                               |         | 1                               | 3/31/2011                          | Satisfactory   |
| 2009-12     | UTEP                | Texas Administrative Code Chapter 202 Audit - Phase 2                   |         | 1                               |         | 0                               | 11/20/2010                         | Implemented  |
| 2010-06     | UTEP                | Gifts and Endowments  |         | 1                               |         | 1                               | 4/30/2011                          | Satisfactory   |
| 2010-10     | UTEP                | Exports Control   |         |                                 |         | 2                               | 12/31/2010**                       | Satisfactory   |
| 2010-08     | UTPA                | Effort Reporting  |         | 3                               |         | 2                               | 3/1/2011                           | Satisfactory   |
| 2008-09     | UTSA                | Information Technology Change Management Audit                          |         | 1                               |         | 1                               | 2/28/2011                          | Satisfactory   |
| 2009-03     | UTSA                | Banner User Access Audit (Security)                                     |         | 1                               |         | 0                               | 12/8/2010                          | Implemented  |
| 2010-01     | UTSA                | Information Technology Asset Management Audit                           |         | 1                               |         | 1                               | 11/30/2011                         | Satisfactory   |
| 2010-11     | UTSA                | Information Security Program  |         |                                 |         | 3                               | 8/31/2012                          | Satisfactory   |
| 2008-11     | UTT                 | Fiscal Year 2008 Annual Financial Report Audit                          |         | 1                               |         | 0                               | 10/31/2010                         | Implemented  |
| 2010-03     | UTT                 | Endowed Scholarships  |         | 1                               |         | 0                               | 12/14/2010                         | Implemented  |
| 2010-05     | UTT                 | Texas Administrative Code Chapter 202 Audit                             |         | 3                               |         | 1                               | 4/30/2011                          | Satisfactory   |
| 2010-05     | UTHSC - Houston     | Personnel Management & Time Management System Controls                  |         | 4                               |         | 3                               | 5/1/2011                           | Satisfactory   |
| 2010-11     | UTHSC - Houston     | Fiscal Year 2010 Financial Assurance Work                               |         |                                 |         | 1                               | 2/4/2011                           | Satisfactory   |
| 2010-04     | UTHSC - San Antonio | UT Medicine: Information Technology Review of Data Security             |         | 3                               |         | 3                               | 12/31/2010*                        | Satisfactory   |
| 2010-05     | UTHSC - San Antonio | UT Medicine: Back End Billing   |         |                                 |         | 3                               | 11/30/2012                         | Satisfactory   |
| 2007-09     | UTMDACC - Houston   | Maintenance and Security of Biological Research Materials               |         | 1                               |         | 1                               | 2/28/2011                          | Satisfactory   |
| 2008-05     | UTMDACC - Houston   | Clinical Trial Research   |         | 1                               |         | 1                               | 2/28/2011                          | Satisfactory   |
| 2009-03     | UTMDACC - Houston   | Wireless and Firewall Remote Access Security Assessment                 |         | 3                               |         | 2                               | 8/31/2011                          | Satisfactory   |
| 2009-03     | UTMDACC - Houston   | Review of Patient History Oracle Database Security                      |         | 3                               |         | 3                               | 5/31/2009*                         | Satisfactory   |
| 2009-05     | UTMDACC - Houston   | Business Continuity Plan Review   |         | 1                               |         | 1                               | 2/28/2010*                         | Satisfactory   |
| 2010-02     | UTMDACC - Houston   | Information Security Organization Review                                |         | 5                               |         | 5                               | 5/31/2010*                         | Satisfactory   |
| 2010-04     | UTMDACC - Houston   | Department of Chaplaincy and Pastoral Education                         |         | 1                               |         | 0                               | 8/31/2010                          | Implemented  |
| 2010-10     | UTMDACC - Houston   | Physicians Referral Service Practice Plan By-Laws Implementation Review |         |                                 |         | 1                               | 2/28/2011                          | Satisfactory   |
| 2005-12     | UTSYS ADM           | Systemwide Financial Audit Fiscal Year 2005                             |         | 1                               |         | 0                               | 9/1/2010                           | Implemented  |

Totals

### THE UNIVERSITY OF TEXAS SYSTEM

| <br>· · · · · · · · · · · · · · · · · · · |             | inplementation otatus of outstanding organicant rinangs/k |         |                                 |         |                                 |                                    |  |
|---|-------------|---|---------|---------------------------------|---------|---------------------------------|------------------------------------|--|
|   |             |   | 4th Qu  | uarter 2010                     | 1st Qu  | arter 2011                      | ĺ                                  |  |
| Report Date                               | Institution | Audit   | Ranking | # of<br>Significant<br>Findings | Ranking | # of<br>Significant<br>Findings | Targeted<br>Implementation<br>Date | Overall<br>Progress<br>Towards<br>Completion<br>(Note) |

#### STATE AUDITOR'S OFFICE AUDITS

| 2010-02 | UTPB            | Southern Association of Colleges and Schools Financial Statement Review Fiscal Year 2009 | 1 | 0 | 12/1/2010  | Implemented  |
|---------|-----------------|--|---|---|------------|--------------|
| 2010-03 | UTPB            | Federal Portion of the Statewide Single Audit Report for the Year Ended August 31, 2009  | 4 | 4 | 5/31/2011  | Satisfactory |
| 2009-08 | UTSWMC - Dallas | Campus Safety and Security Emergency Management Plans Audit                              | 1 | 1 | 3/1/2011   | Satisfactory |
| 2007-05 | UTSYS ADM       | Charity Care at Health-Related Institutions  | 1 | 0 | 10/31/2010 | Implemented  |
|         |                 | Totals   | 7 | 5 |            |              |

#### Color Legend:

Either a new significant finding for which corrective action will be taken in the subsequent quarter or a previous significant finding for which no/limited progress was made towards implementation.

Significant finding for which substantial progress towards implementation was made during the quarter that the significant finding was first reported.

Significant finding for which substantial progress towards implementation was made during the quarter.

Significant finding was appropriately implemented during the quarter and will no longer be tracked.

Note: Implemented - The Internal Audit Director deems the significant finding has been appropriately addressed/resolved and should no longer be tracked. Satisfactory - The Internal Audit Director deems that the significant finding is in the process of being addressed in a timely and appropriate manner. Unsatisfactory - The Internal Audit Director deems that the significant finding is not being addressed in a timely and appropriate manner.

\* Recommendation deemed to be implemented per management and awaiting verification and validation by internal audit.

\*\* Awaiting updated implementation status and date from the institution.

| 0                                  | THER U. T. SYSTEM AUDIT REPORTS RECEIVED BY SYSTEM AUDIT 9/2010 through 11/2010  |
|------------------------------------|--|
| Institution                        | Audit  |
| UTARL                              | President's Travel, Entertainment, and Housing Expenditures Audit  |
| UTARL                              | Information Technology Governance Audit  |
| UTARL                              | National Collegiate Athletic Association (NCAA) Register Log In  |
| UTARL                              | Joint Admission Medical Program Audit  |
| UTAUS                              | Change in Management Audits - Advanced Manufacturing Center  |
| UTAUS                              | Joint Admission Medical Program Audit  |
| UTAUS<br>UTAUS                     | Change in Management Audits - Office of Research Support<br>Change in Management Audits - Lyndon B. Johnson School of Public Affairs |
| UTAUS                              | National Automated Clearinghouse Association Rules- eChecks  |
| UTAUS                              | President's Travel, Entertainment, and Housing Expenditures  |
| UTAUS                              | Change in Management Audits - Parking and Transportation Services  |
| UTD                                | Texas Schools Project  |
| UTD                                | Joint Admission Medical Program Audit  |
| UTD                                | Unallowable Costs  |
| UTD                                | Arts and Humanities  |
| UTD                                | Annual Financial Report  |
| UTEP                               | Fiscal Year 2010 Year End Cash Counts  |
| UTEP                               | Human Resource Services (Phase I)  |
| UTEP                               | President's Travel, Entertainment and Housing Expenses   |
| UTEP                               | Payment Card Industry  |
| UTEP<br>UTPA                       | Joint Admission Medical Program Audit<br>Joint Admission Medical Program Audit   |
| UTPA                               | President's Travel, Entertainment, and Housing Audit   |
| UTPA                               | UTPA Financial Audit Fiscal Year 2010  |
| UTPA                               | Information Technology System Access-Distance Learning (Blackboard) Audir  |
| UTPB                               | Joint Admission Medical Program Audit  |
| UTPB                               | Procurement Card and Travel Card Audit   |
| UTSA                               | Contract Management  |
| UTSA                               | Joint Admission Medical Program Audit  |
| UTSA                               | Information Security Program Index Review  |
| UTSA                               | Effort Reporting   |
| UTSA                               | Fiscal Year 2010 Financial Statement Audit   |
| UTSA                               | Fiscal Year 2010 Presidential Travel and Entertainment   |
|                                    | Audit of the Joint Admission Medical Program Grant   |
| UTT<br>UTSMC - Dallas              | Audit of the President's Travel and Entertainment Expenses<br>Medical Service, Research and Development Plan Charge Entry            |
| UTSMC - Dallas                     | University Hospitals Simmons Comprehensive Cancer Center   |
| UTSMC - Dallas                     | Construction Project Management  |
| UTSMC - Dallas                     | Controlled Substances  |
| UTSMC - Dallas                     | Medical Service, Research and Development Plan Billing Operations  |
| UTSMC - Dallas                     | Epic Resolute Access Controls  |
| UTMB - Galveston                   | Correctional Managed Care Time Administration Process Review   |
| UTMB - Galveston                   | Disaster Recovery/Business Continuity Plan Decentralized Information Technology Operations   |
| UTMB - Galveston                   | President and Presidential Direct Reports Travel and Entertainment Expenses  |
| UTMB - Galveston                   | Joint Admission Medical Program Audit  |
| UTMB - Galveston                   | Hyperion Application Audit   |
| UTHSC Houston                      | Dental Service, Research and Development Plan Diagnostic Sciences  |
| UTHSC - Houston<br>UTHSC - Houston | Presidential Travel and Entertainment Expenditures Office of Governmental Relations  |
| UTHSC - Houston                    | Joint Admission Medical Program Audit  |
| UTHSC - Houston                    | Report on the Follow-Up of Open Recommendations  |
| UTHSC - San Antonio                | Annual Financial Report  |
| UTHSC - San Antonio                | Department of Pediatrics Primary Care Residency Program  |
| UTHSC - San Antonio                | Department of Medicine Internal Medicine Primary Care Residency Program  |
| UTHSC - San Antonio                | Joint Admissions Medical Program   |
| UTHSC - San Antonio                | President's Office Expenditures  |
| UTHSC - San Antonio                | Regional Academic Health Center Integral Medicine Primary Care Residency Program   |
| UTHSC - San Antonio                | School of Medicine Internal Control Review   |
| UTMDACC - Houston                  | Information Security Exception Process Review  |
| UTHSC - Tyler                      | Presidential Travel and Entertainment Audit Fiscal Year 2010   |
| UTSYS ADM                          | UTIMCO Chief Executive Officer and Chief Investment Officer's Expenses Audit   |
| UTSYS ADM                          | Chancellor's Travel, Entertainment, and Housing Expenses Audit   |
| UTSYS ADM<br>UTSYS ADM             | UTD President's Travel, Entertainment, and Housing Expenses Audit UTHSC-Houston Practice Plan Audit                                  |
| UTSYS ADM                          | UTMDACC President's Travel, Entertainment, and Housing Expenses Audit  |
| UTSYS ADM                          | UTEP National Collegiate Athletic Association (NCAA) Agreed Upon Procedures Audit  |
| UTSYS ADM                          | UTPB Office of the President and Expenditures for Travel, Entertainment, and Housing by Chief Administrators                         |
| UTSYS ADM                          | University of Texas System Administration Annual Financial Report Audit - Fiscal Year 2010   |
| UTSYS ADM                          | University of Texas System Shared Data Centers and Shared Applications Audit   |
|                                    | · · ·  |

|             | STATE AUDITOR'S OFFICE AUDIT REPORTS ISSUED 9/2010 through 11/2010 |
|-------------|--|
| Institution | Audit  |
| UTSA, UTEP  | State Auditor's Office - An Audit Report on Veterans' Services     |

### U. T. Systemwide Internal Audit Program FY 2011 Annual Internal Audit Plan Status (as of December 31, 2010)

|                                   | Financial | Operational | Compliance | Information<br>Technology | Follow-up | Projects | Credit for Priority<br>Hours (Note 1) | Total Priority<br>Budget Hours<br>( <i>Note</i> 2) | Variance (Hours) | Percentage<br>Completion |
|-----------------------------------|-----------|-------------|------------|---------------------------|-----------|----------|---------------------------------------|--|------------------|--------------------------|
| U. T. System Administration       | 2,992     | 1,375       | 58         | 920                       | 197       | 1,401    | 6,943                                 | 17,675   | 10,732           | 39%                      |
| Large Institutions:               |           |             |            |                           |           |          |                                       |  |                  |                          |
| U. T. Austin                      | 1,450     | 337         | 358        | 9                         | 48        | 1,721    | 3,923                                 | 13,900   | 9,977            | 28%                      |
| U. T. Southwestern                | 2,180     | 687         | 190        | 188                       | -         | 1,691    | 4,935                                 | 15,150   | 10,215           | 33%                      |
| U. T. Medical Branch at Galveston | 915       | 142         | 111        | 533                       | 204       | 930      | 2,835                                 | 8,389  | 5,554            | 34%                      |
| U. T. HSC - Houston               | 1,049     | 325         | 170        | 303                       | 99        | 926      | 2,871                                 | 8,350  | 5,479            | 34%                      |
| U. T. HSC - San Antonio           | 640       | 88          | 260        | 141                       | 52        | 699      | 1,880                                 | 7,190  | 5,310            | 26%                      |
| U. T. MDA Cancer Center*          | 627       | 1,223       | 60         | -                         | -         | 879      | 2,788                                 | 9,815  | 7,027            | 28%                      |
| Subtotal                          | 6,861     | 2,801       | 1,149      | 1,174                     | 403       | 6,845    | 19,232                                | 62,794   | 43,562           | 31%                      |
| Mid-size Institutions:            |           |             |            |                           |           |          |                                       |  |                  |                          |
| U. T. Arlington                   | 1,143     | -           | 24         | 164                       | 283       | 462      | 2,076                                 | 5,265  | 3,189            | 39%                      |
| U. T. Brownsville                 | 580       | -           | -          | -                         | 100       | 374      | 1,054                                 | 4,459  | 3,405            | 24%                      |
| U. T. Dallas                      | 520       | 290         | 20         | 58                        | 16        | 190      | 1,094                                 | 5,820  | 4,726            | 19%                      |
| U. T. El Paso                     | 650       | 253         | 100        | 424                       | -         | 564      | 1,991                                 | 8,951  | 6,960            | 22%                      |
| U. T. Pan American**              | 690       | 192         | 222        | 2                         | 30        | 267      | 1,402                                 | 5,435  | 4,033            | 26%                      |
| U. T. San Antonio                 | 1,128     | 277         | 272        | 480                       | 175       | 303      | 2,635                                 | 6,930  | 4,295            | 38%                      |
| Subtotal                          | 4,711     | 1,012       | 637        | 1,128                     | 604       | 2,159    | 10,252                                | 36,860   | 26,609           | 28%                      |
| Small Institutions:               |           |             |            |                           |           |          |                                       |  |                  |                          |
| U. T. Permian Basin               | 435       | -           | 103        | -                         | -         | 78       | 616                                   | 2,128  | 1,512            | 29%                      |
| U. T. Tyler                       | 520       | 7           | -          | 61                        | 45        | 87       | 720                                   | 1,968  | 1,248            | 37%                      |
| U. T. HSC at Tyler                | 600       | 3           | 100        | 140                       | 55        | 165      | 1,063                                 | 2,751  | 1,688            | 39%                      |
| Subtotal                          | 1,555     | 10          | 203        | 201                       | 100       | 330      | 2,399                                 | 6,847  | 4,448            | 35%                      |
|                                   |           |             |            |                           |           |          |                                       |  |                  |                          |
| TOTAL                             | 16,119    | 5,198       | 2,048      | 3,422                     | 1,304     | 10,735   | 38,825                                | 124,176  | 85,351           | 31%                      |
| Percentage of Total               | 42%       | 13%         | 5%         | 9%                        | 3%        | 28%      | 100%                                  |  |                  |                          |

#### NOTE 1:

"Credit for Priority Hours" reflects the priority budgeted hours apportioned based on completion status of the audits/projects as of 12/31/2010. The time period from 9/1/2010 through 12/31/2010 represents approximately 33% of the annual audit plan year.

#### NOTE 2:

Total Priority Budget Hours were approved by the ACMR for priority projects. These hours are approximately 80 - 85% of total budget hours.

\* The Total Priority Budget, approved by the ACMR for priority projects, for U. T. M. D. Anderson is 12,565 hours. The Total Priorty Budget above excludes 2,750 co-sourced hours for construction and IT audits. The progress of this audit work will be reported at fiscal year-end.

\*\*The Total Priority Budget, approved by the ACMR for priority projects, for U. T. Pan American was 5,885 hours. However, due to changing priorities during the fiscal year, the total priority budget was revised to 5,435 hours. This change was approved by and communicated to the appropriate parties.

#### 4. U. T. System: Discussion and appropriate action related to delegation of authority to select and negotiate with vendor to provide consulting services related to information security compliance effectiveness reviews and execute related agreements

#### RECOMMENDATION

Chairman Powell and Chancellor Cigarroa recommend that the Board authorize Vice Chancellor and General Counsel Burgdorf, following additional consultation with the Chairman and the Chancellor, to select a business entity or entities to provide consulting services related to information security compliance effectiveness reviews as requested by the Board leadership, to negotiate the terms, conditions, and scope of an agreement with the selected vendor, including a price deemed appropriate for the services to be provided, and to execute all documents and take all further actions to implement the information security compliance effectiveness reviews and secure a final report promptly and efficiently.

#### **BACKGROUND INFORMATION**

Vice Chancellor and General Counsel Burgdorf will outline the selection of a vendor to provide consulting and evaluative services to U. T. System Administration related to information security compliance effectiveness reviews. Pursuant to a comprehensive Invitation for Offers, U. T. System Administration received proposals from seven vendors. Vice Chancellor Burgdorf formed an evaluation committee of U. T. System and campus executives and information technology professionals that narrowed the responding vendors to three finalists: Deloitte & Touche LLP, Verizon Business Network Services, Inc., and PricewaterhouseCoopers LLP.

The evaluation committee has conducted personal interviews with representatives of the three finalists and now seeks approval to negotiate a contract with a selected vendor in consultation with the Chairman and the Chancellor.