Sponsorship developing 492 Work System Possibilities.

The Women Senior Leaders Network
The University of Texas System

Nine Universities. Six Health Institutions. Unlimited Possibilities.

Opening Remarks

Helen Yin, Ph.D. Associate Dean, Office of Women's Career UT Southwestern Medical Center Chair, Sponsorship Workshop Organizing Committee

Sponsorship developing start work system Possibilities. Sponsorship adevised by the system of the s

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UT System



Patricia Hurn, Ph.D.

UT Arlington



Emily Tobey, Ph.D.

UT San Antonio UT Med School Houston UTMB Galveston



Valerie Sponsel, Ph.D.



Carmel Dyer, M.D.



Laura Rudkin, Ph.D.

UT Health Science Center at San Antonio



Paula Shireman, M.D.



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Janet Williams, M.D.

UT MD Anderson Cancer Center



Carmelita Escalante, M.D.



Ellen Manzullo, M.D. Elizabeth Travis, Ph.D.

UT Southwestern Medical Center







Cecelia Brewington, Suzanne Farmer, Ph.D. Helen Yin, Ph.D M.D.

Sponsorship developing %orkshop leaders Committee

The Women Senior Leaders Network
The University of Texas System

Nine Universities. Six Health Institutions. Unlimited Possibilities.

- Mary Avila
 Administrative Associate,
 Office of Health Affairs,
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- Abby Mitchell, M.B.A.
 Project Manager,
 Women Faculty Program,
 UT MD Anderson Cancer Center
- Marissa Pullum, M.S.
 Administrative Associate,
 Office of Women's Careers
 UT Southwestern Medical Center

Sponsorship developing Solts Morkshop Committee Committe

Welcome

Patricia Hurn, Ph.D.

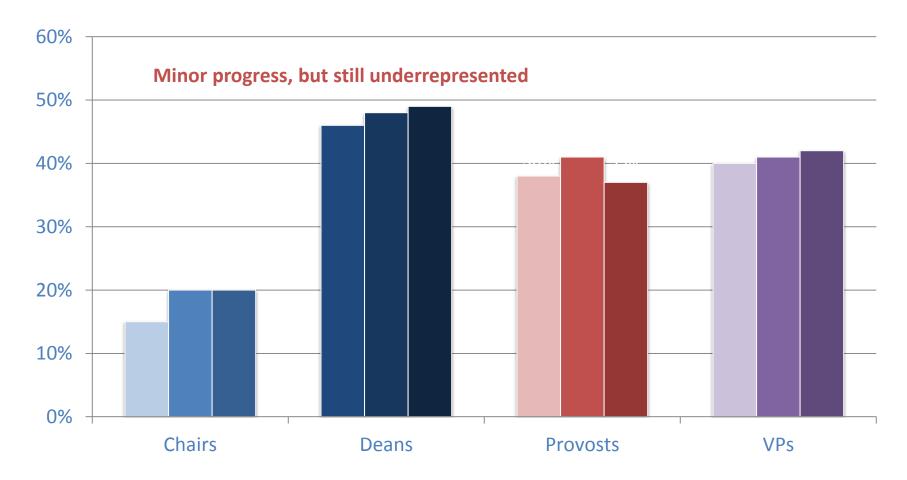
Vice Chancellor Research and Innovation

University of Texas System

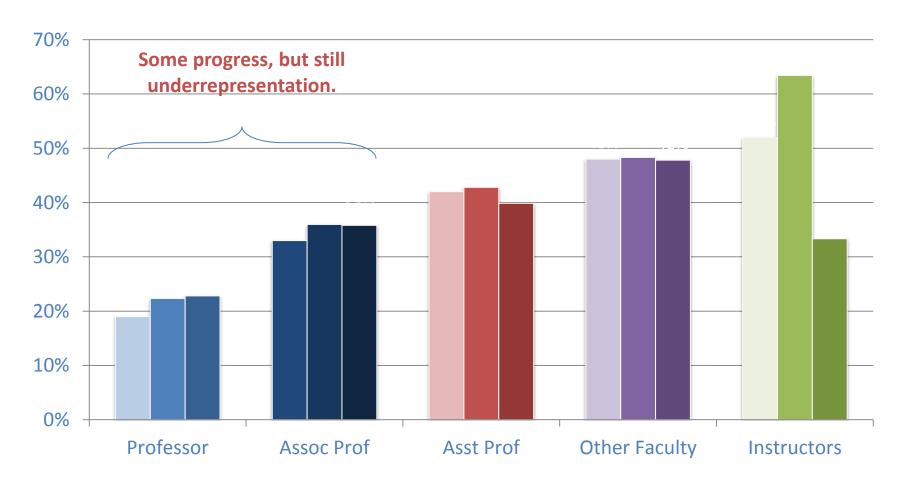
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Females in Leadership Roles: % Female 2009, 2011, 2013

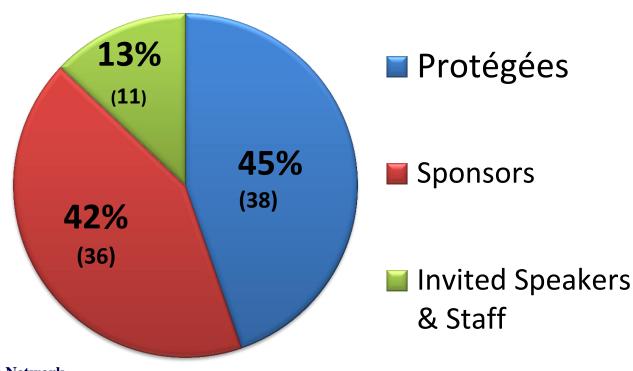


Female Faculty: % Female by Rank 2006, 2011, 2012



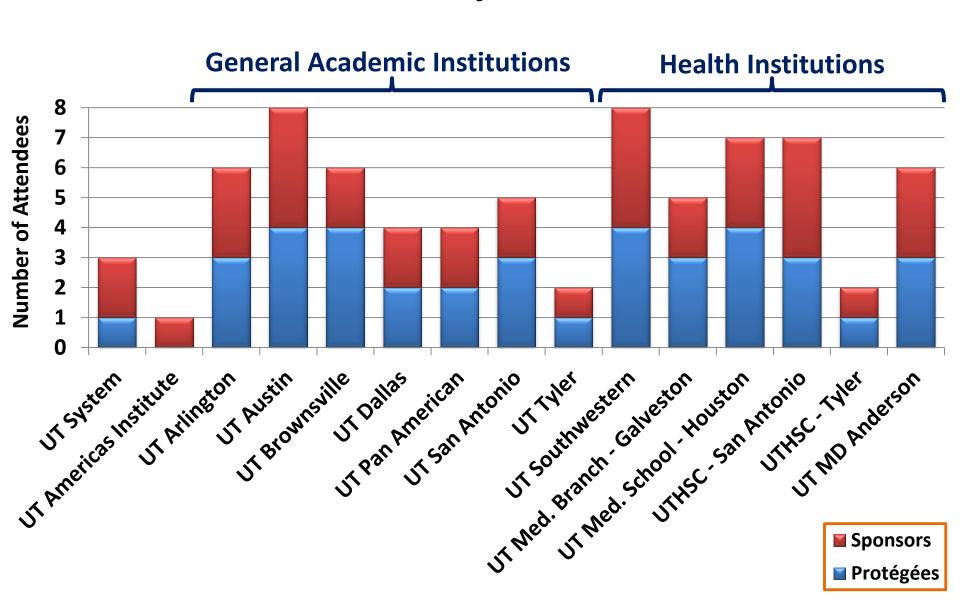


The 2015 Sponsorship Workshop Distribution of Sponsors and Protégées

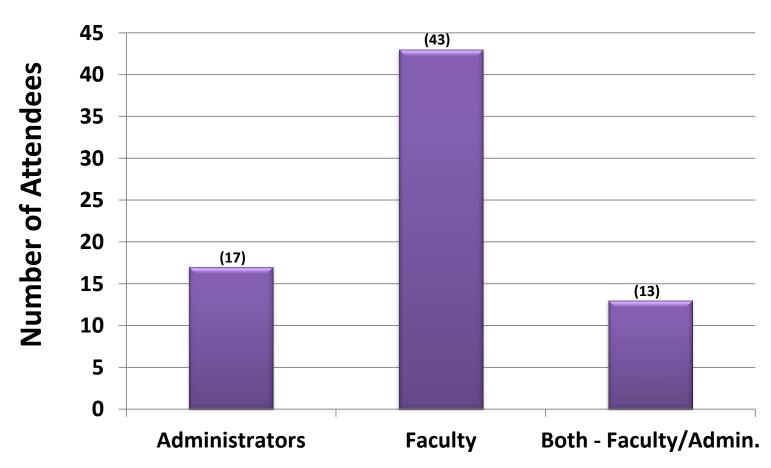


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The 2015 Sponsorship Workshop **Attendees by Institutions**

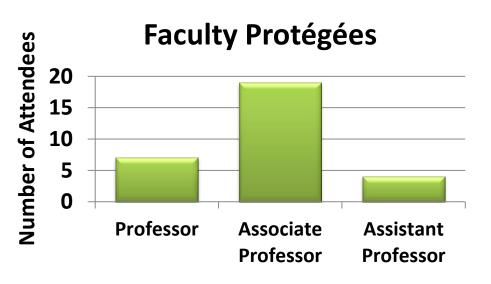


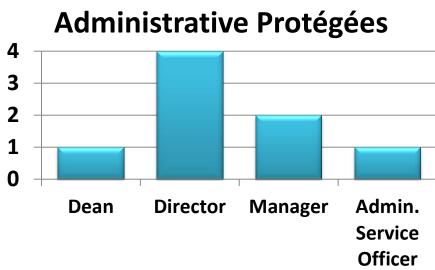
Workshop Attendee Role Distribution Faculty, Administrative Professional, Both



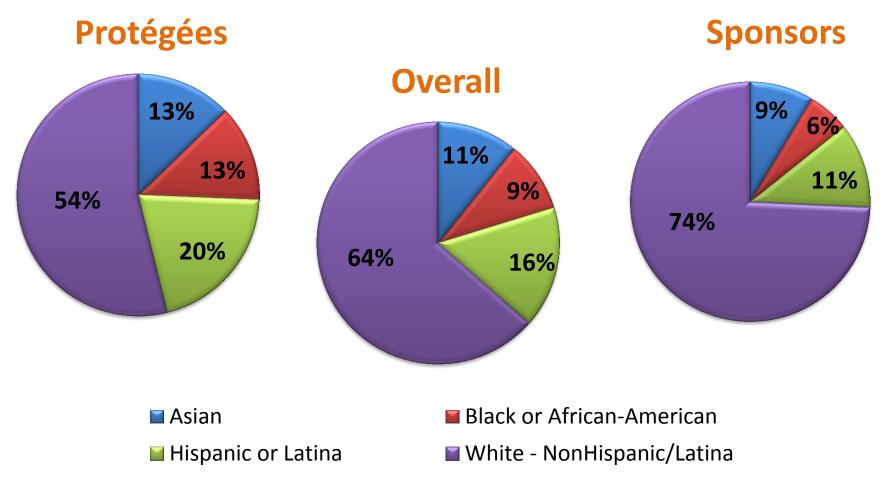
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Protégée Attendee Ranks and Titles





Ethnicity of Sponsorship Workshop Attendees



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Protégée Aspirations

Short-term:

- Promotion in current ranks/titles, for example, advance from associate professor to full professor.
- Improve leadership skills while in current position, especially through accepting new challenges.

Longer term:

- Advance to chair, vice president, president role.
- Create new programs for their field.
- Become an overall great leader and role-model.

Thank you to U.T. women leaders of today

And those of tomorrow....

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Keynote Address

Elizabeth Travis, Ph.D.

Associate Vice President, Women Faculty Program UT MD Anderson Cancer Center

Sponsorship developing stages work existent Postbilities. Sponsorship and the sponsorship and the stage of th

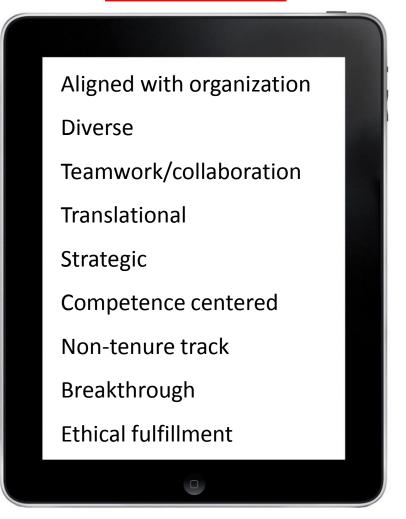
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Characteristics needed in today's leaders

Traditional



Future-Oriented



Why we need women leaders

Open doors for others

Signal female friendly culture

Role models for other women





Why we need women leaders - impact

1 female convener at symposia 74% more female speakers

MD Anderson gender-balanced departments
Female chairs: Gender equity across ranks/tracks

Top 10 technology companies
1 female CEO = 21% more women in leadership roles

Business

3 women on leadership team produced increased ROI Women-owned firms grew by 20% (all U.S. firms = 7%)

Politics

Congresswomen cosponsor 26 more bills than congressmen

Women make teams smarter

- 1. Members contributed more equally to the team's discussions
- 2. Members scored higher on a test called *Reading the Mind in the Eyes*



- 3. Teams with more women outperformed teams with more men
 - -- not the diversity
 - -- women were better at "mindreading" than men

According to AAMC, women represent:

Medical School Deans:

16%

Sr. Associate Deans & Vice Deans:

33%

Associate Deans:

39%

Assistant Deans:

46%

Department Chairs:

15%

According to NSF, women represent...

Presidents, Provosts, Chancellors:



29%

Deans, Department Heads, Chairs:



33%

The UT System Leadership

Women represent:

•	Board of regents	10%
•	Presidents: - Academic institutions - Health Institutions	10% 0%
•	Provosts	37%
•	VPs	42%
•	Deans: - Academic institutions - Medical schools	49% 0%
•	Chairs	20%
•	Executive Officers	36%

".... We've seen what can be accomplished when we use 50% of our human capacity. Can you imagine what 100% would do?"



Warren Buffett
American business magnate,
investor and philanthropist

Why are there so few women leaders?



"As you move up within an organization, it's important to have the sponsorship of someone who has enough leverage in the organization to make things happen, otherwise it won't be effective.

In most senior level jobs, you need SPONSORSHIP to make it to the very top."



Elizabeth J. Smith General Manager IBM Corporation

Famous women: Who were their sponsors?



Elena Kagan



President Obama



Sheryl Sandberg



Lawrence Summers



Sarah Palin



John McCain

What is common to these relationships?

Public support Focused on advancement

Predicated on power



Does sponsorship impact careers?

YES!!!

Approximate 20% increase in

- Satisfaction with rate of advancement
- Likelihood to ask for a pay raise
- Likelihood to ask for a stretch assignment

Overall sponsor benefit on career: 22% to 30%

Boosts retention of a diverse workforce

Satisfaction with rate of advancement:

>50% of African-Americans with a sponsor vs.

35% of those who don't have one

...and keeps mothers on track

- With sponsors → 85% remain on track
- Without sponsors → 58% remain on track
- 58% of Working Mother 100 Best Companies have sponsorship programs for women

⁽¹⁾ Want to move up? Not only do you need mentors, but a sponsor, The Boston Globe, 6/23/2013

⁽²⁾ Sponsoring Women: What Men Need to Know, Ida O. Abbott, J.D., 2014

^{(3) 2013} Working Mother 100 Best Companies Annual Survey

Sponsorship is murky!

- I have a sponsor = 25%
- I've had a senior person nominate me for a special assignment or advocate for my promotion = 69%

2/3 of the respondents had something <u>like</u> a sponsor-protégé relationship with someone at their organization <u>without realizing it</u>.

⁽¹⁾ Sponsorship Remains a Murky Topic for Many. The Glass Hammer. 09/12/2013

⁽²⁾ Women in Technology: Leaders of Tomorrow. The Glass Hammer & Evolved Employer. 2013

What does a sponsor do?

Go out on a limb

Responsible for promotion

Expand career vision

Connect you to senior leaders



Advocate

Use chips on behalf of protégée

Focus on career opportunities

What does a protégée do?



Contribute 110%





Promote sponsor's legacy

"A protégé who doesn't do everything in her power to make her sponsor look smart for backing her is wasting the sponsor's time."

What about mentoring?

Mentoring is necessary...

Likelihood to be promoted:

HIGHER for mentored compared to not mentored

But NOT sufficient...

More men promoted to leadership positions than women.

WHY?

Men's mentors were CEOs and were Sponsors.

Sponsor... Different breed of cat

SPONSORS

MENTORS

Stick neck out, public

Behind the scene

Deans, provosts, presidents

Directs/fuels the relationship

Open doors for next move

Advice

Any rank or position

Guidance

Make introductions

Give feedback

Driven by mentee

Help envision next move

Expect loyalty and stellar performance

Expect little in return

⁽¹⁾ Ibarra H, Carter NM, Silva C. Why Men Still Get More Promotions Than Women. Harvard Business Review. 9/1/2010

⁽²⁾ Byyny, R. L., Mentoring and Coaching in Medicine, The Pharos, Winter 2012

⁽³⁾ Hewlett, SA, Forget Mentor, Find a Sponsor, 2013

Protégée is different from a mentee

Protégée

- Proven performer
- Assistance for advancement
- Returns the favor

Mentee

- Learner
- Assistance anytime
- No obligation

⁽¹⁾ Sponsoring Women: What Men Need to Know, Ida O. Abbott, J.D., 2014

⁽²⁾ Sponsors Are The New Mentors—And They Really Need You, Sylvia Hewlett, Fast Company, 9/13

Mentor? Coach? Sponsor?

"A coach tells you what to do,
a mentor will listen to you and speak with you,
but
a sponsor will talk about you."

Kathy Hopinkah Hannan National Managing Partner Diversity and Corporate Responsibility KPMG LLP US

Women are over mentored and under sponsored!

Men 46% more likely to have a sponsor

Why do you think this is?

People choose people like them



Men sponsor men

"Women get advice, while men get promotions...
Men's mentors more often serve as sponsors who
take an active part in promoting the men's careers,
while women's mentors are supportive but do not
proactively champion them."

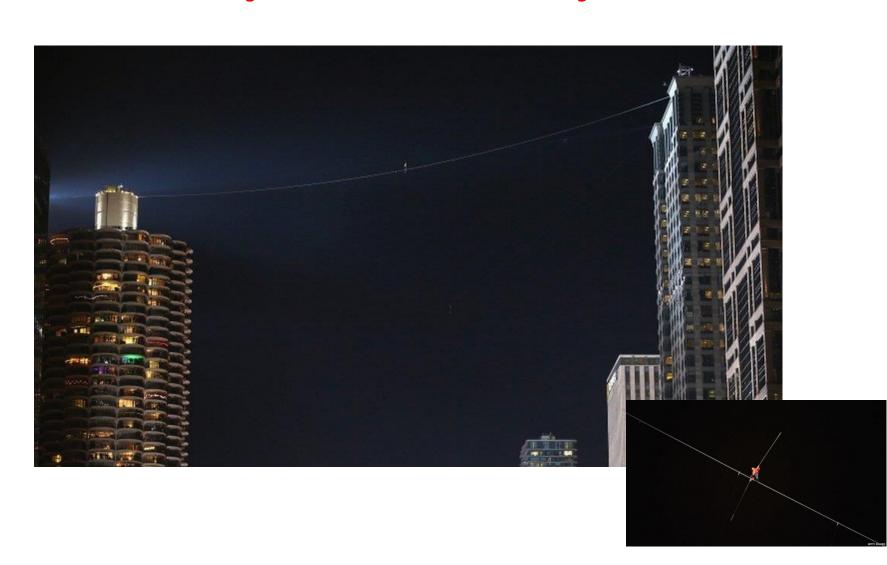
Unconscious bias

WHAT DO YOU THINK, GINA FOR VICE PRESIDENT?



Harvard Implicit Association Test (IAT)
https://implicit.harvard.edu/implicit/takeatest.html

Women walk a tightrope... Damned if you do, doomed if you don't.



"...Sponsors look for self-confidence and ambition to get ahead...

The reluctance of women and minorities to promote themselves and express their ambitions makes them less visible to potential sponsors."

Ida Abbott, J.D.
Sponsoring Women:
What Men Need to Know



Dislike politics "Dirty Game"

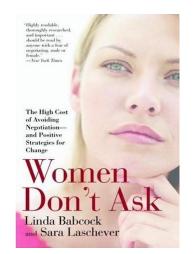
Don't announce their great team accomplishments

I was lucky

I worked

harder

Don't negotiate



– learn to say "NO"

"Pick up the mop"

Women Often...

Believe in meritocracy



Underestimate the importance of powerful backers



Women do not build relationship capital

Join the club

When invited say "yes"

Build collaborative relationship



Get informal

Engage in information exchange

Trade favors

It's often not whom you know but who knows you via informal networking

Sponsorship programs in business

Time Warner: Breakthrough Leadership Program

- Brings together high-potentials and VPs and Sr. VPs
- Of 300 attendees, 22% promoted vs. 12% of non-attendees

Cisco: Inclusive Advocacy Program

- Highest-potentials paired with advocate VP and Sr. VP
- 60% of participants met their career goals

Citi: Women Leading Citi

- Matches female directors with senior executives
- 34% of participants promoted

Deutsche Bank: ATLAS Program

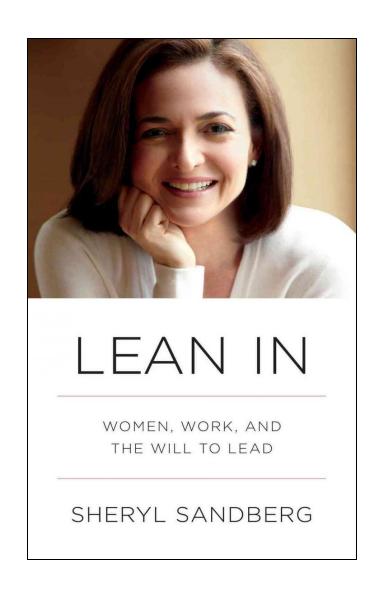
- Paired mentees with executive committee members
- 45% of participants are in new or expanded roles

Harold Shapiro, Ph.D. President Princeton University (1988-2001)

"Giving women chances isn't just fair, it's smart management.
You're overlooking half of the available talent, and you don't get the best people to help you do your job."



- Shirley Tilghman, former president, Princeton University
- Amy Gutmann, president, University of Pennsylvania
- Ruth Simmons, former president, Brown University
- Nancy Cantor, former chancellor and president, Syracuse University
- S. Georgia Nugent, former president, Kenyon College



"No matter how fiercely you lean in, you still need someone with power to lean in with you."

Sylvia Ann Hewlett

Q&A



Getting to Know Yourself: To Become a More Impactful Leader Part I

Suzanne Farmer, Ph.D.

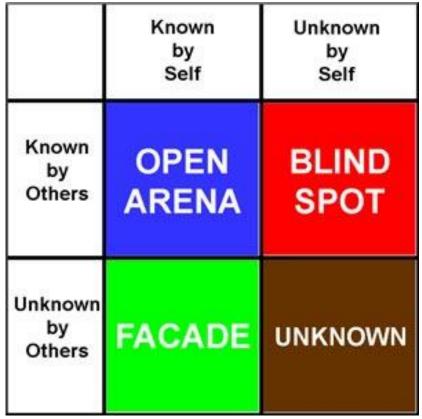
Assistant Vice President, Talent Management UT Southwestern Medical Center

Sponsorship developing 1920 Work System Possibilities. Sponsorship adeveloping 1920 Work System leaders

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The Foundation of Leadership Competency: "Know Thyself"

The Johari Window



Luft, J.; Ingham, H. (1955). "The Johari window, a graphic model of interpersonal awareness". *Proceedings of the western training laboratory in group development* (Los Angeles: UCLA).



Common Ways to Gain Insight

Behavioral Style – how you <u>act</u> under various circumstances

Personality Style – what <u>drives</u> your behavioral style



The DISC Behavioral Assessment

DISC is the universal language of external, observable human behavior, or how we act.

DISC does not measure education, experience, values or intelligence.

It simply measures an individual's behaviors, or how he/she communicates.



Why Focus on Behavioral Style?
It's Easier to Change Than Personality...

Styles can be viewed along two dimensions:

Approach to People -

People (Extroverted) vs. Task (Introverted)

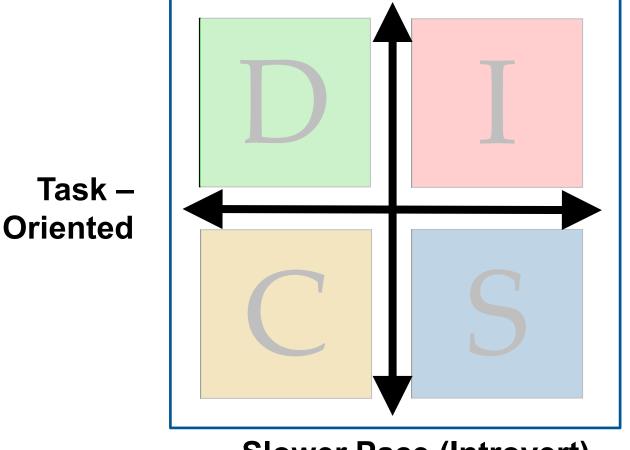
Approach to Work-

Fast Pace/Slow Pace



The DISC® Behavioral Styles

Faster Pace (Extrovert)



People – Oriented

Slower Pace (Introvert)



D - Characteristics

DOMINANCE

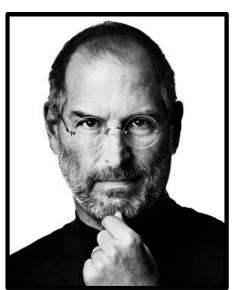
DESCRIPTORS: Adventuresome, Competitive, Daring, Decisive, Direct, Innovative, Persistent, Problem Solver, Results-oriented, Independent

Needs-Driven Behavior: Challenge

Population % of Core Style: 18%

UTSW: 6%

Motto: Ready, Fire, Aim







Communication with a "D"

Be clear and specific

Don't ramble or waste their time

Stick to business

Don't try to build personal relationships

Come prepared

Don't forget things or be disorganized

Present facts logically and efficiently

Don't leave loopholes or cloudy issues

Ask specific questions

Don't ask rhetorical questions



I - Characteristics

INFLUENCE

DESCRIPTORS: Charming, Confident, Convincing, Enthusiastic, Inspiring, Optimistic, Persuasive, Popular, Sociable, Trusting

Needs-Driven Behavior: Verbalize

Population % of Core Style: 28%

UTSW: 24%

Motto: Fire, Fire, Fire







Communication with an "I"

Allow time for relating and socializing

Don't be curt or tight-lipped

Talk about people and their goals

Don't drive to facts or figures

Ask for their opinion

Don't be impersonal or task-oriented

Talk positively

Don't talk about what can't be done

Use enough time to be fun and fast moving

Don't cut the meeting short or be too businesslike



S - Characteristics

STEADINESS

DESCRIPTORS: Amiable, Friendly, Patient, Good Listener, Relaxed, Sincere, Stable, Steady, Team Player, Understanding

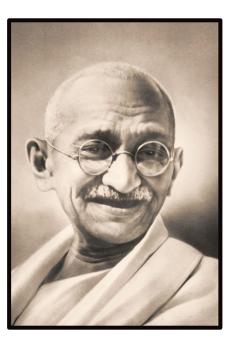


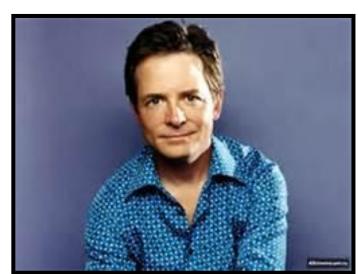
Accommodate

Population % of Core Style: 40%

UTSW: 32%

Motto: Ready, Ready, Ready







Communication with an "S"

Start with personal comments

Don't rush headlong into business or the agenda

Have sincere interest in them as people

Don't stick coldly or harshly to business

Be candid and patient

Don't rush them

Present your case in a non-threatening manner

Don't use position power or be demanding

If a decision is required of them, allow time to think

> Don't force a quick decision. Provide information.



C - Characteristics

CONSCIENTIOUS

DESCRIPTORS: Accurate, Analytical, Conscientious, Courteous, Diplomatic, Fact-finder, High Standards, Mature, Patient, Precise

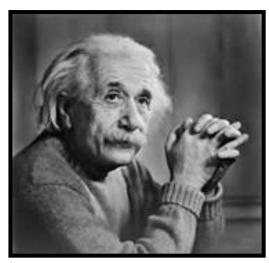
Needs-Driven Behavior: Rules

Population % of Core Style: 14%

UTSW: 38%

Motto: Aim, Aim, Aim







Communication with a "C"

Prepare your case in advance

Don't be unorganized

Approach them in a straightforward way

Don't be casual, informal, or personal

Build credibility by looking at all sides of each issue

Don't force a quick decision

Present specifics and do what you say you can do

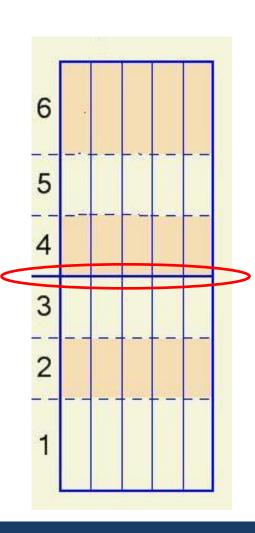
Don't be vague about expectations or fail to follow through

Take your time, but be persistent

Don't be abrupt or rapid



Your DiSC Profile Graph



Threshold:

Profile –
 determined by highest plotting points
 above threshold

Capital Letters =
 Primary Behavior
 ex: C

Lowercase Letters =
 Secondary Behavior

ex: Sci



Adapting vs. Natural Styles

Graph I: Adapting Style Pattern

- A self-perception of the tendencies you think you use
- Illustrates the behavior you exhibit in your "focus" environment
- It is your "mask" graph
- It may change in different environments

Graph II: Natural Style Pattern

- A self-perception of the "real you"
- Illustrates behaviors most likely exhibited in stressful and frustrating situations
- It is your natural behavior
- It tends to be fairly consistent even in different environments

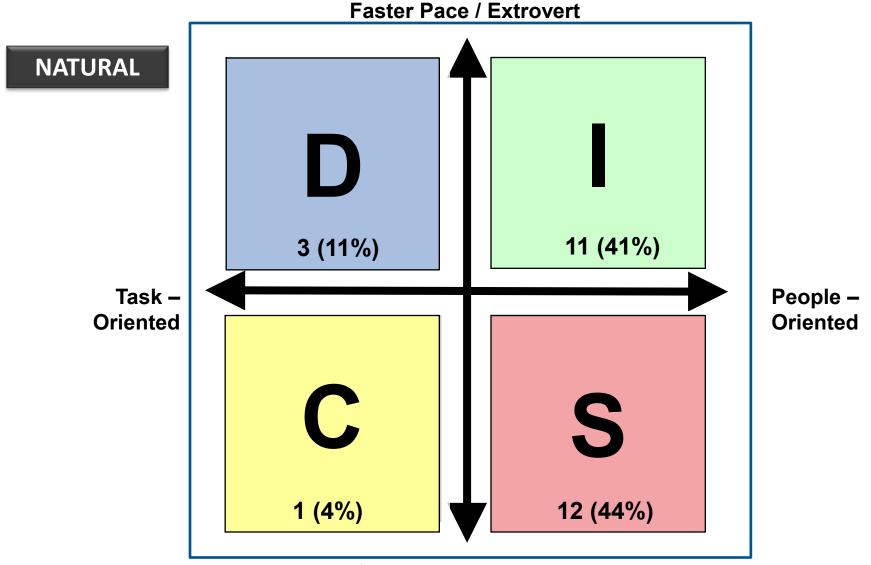


Graph III: Combination of Graph I and Graph II Results

- May be helpful when Graphs I and II vary substantially from each other.
- Illuminates the predominant style traits that emerge by combining the differences.
- No substantial difference if Graph I and II are similar.

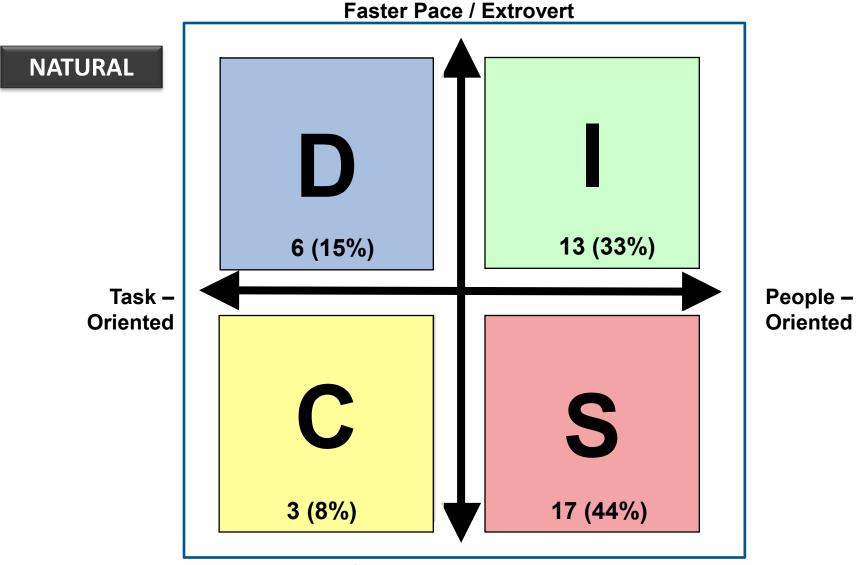


The DISC® (Sponsors)



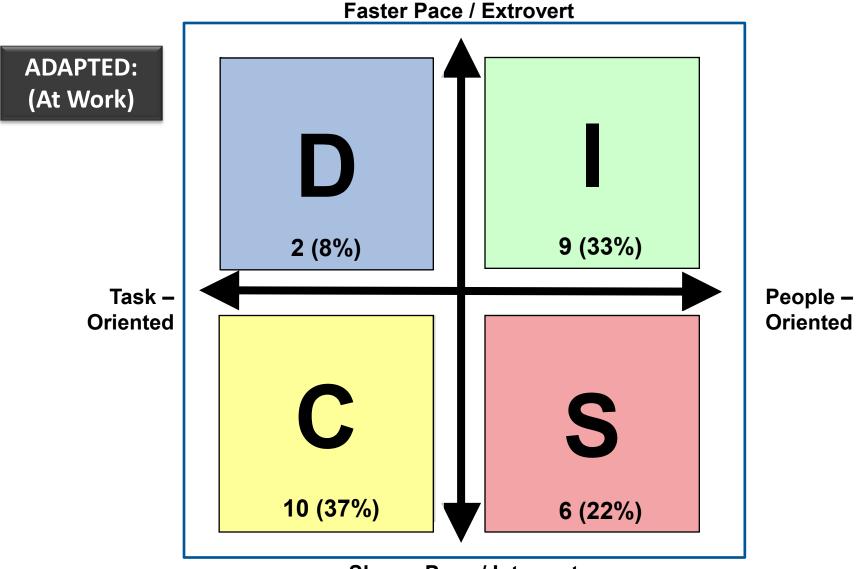
Slower Pace / Introvert

The DISC® (Protégées)



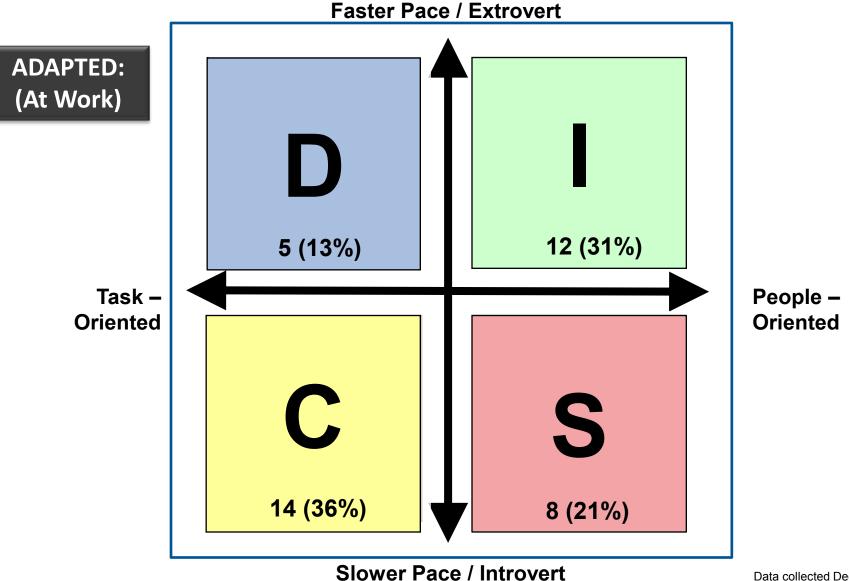
Slower Pace / Introvert

The DISC® (Sponsors)

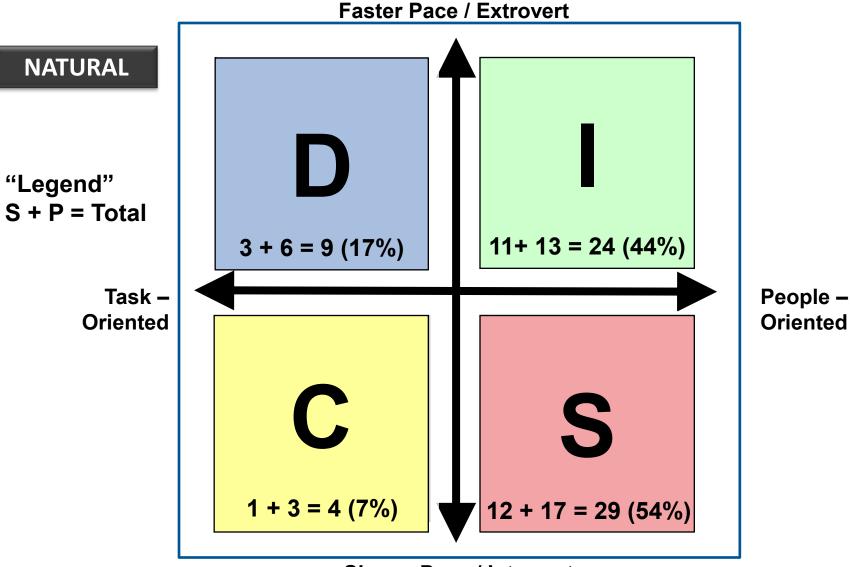


Slower Pace / Introvert

The DISC® (Protégées)

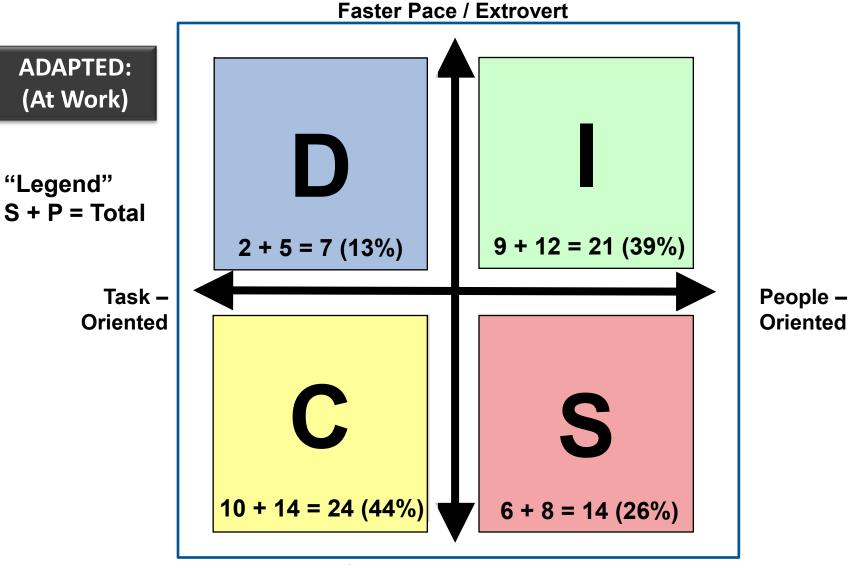


Combination of Sponsors and Protégées



Slower Pace / Introvert

Combination of Sponsors and Protégées



Slower Pace / Introvert

Data collected December, 2014

Cone of Silence...





Personal Implications

Pair up: Sponsor / protégé ... or your neighbor

- 1. Think about someone you consistently struggle to communicate with...
 - Is it a pace issue?
 - Is it a priority issue (task vs people)?
 - Is it something else??
- 2. Think about a time that you may have over-used a strength.
 - Were you aware at the time? How did you know?



Homework Tonight

- Pair up with someone:
 - You don't know yet
 - Who has a different DISC style than you
- Discuss:
 - 1. What do you value about their style?
 - What you wish was more comfortable for you?
 - 2. If you were going to work on a project or paper together, how would you structure your working relationship?



One for All, All for One

Raymond S. Greenberg, M.D., Ph.D. Executive Vice Chancellor for Health Affairs The University of Texas System

Developing Future Women Leaders in The UT System January 21, 2015



OUTLINE

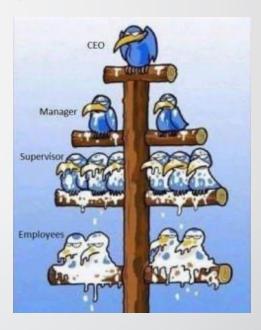


- Rationale for teams
- Team leadership
- Assembling the team
- Working in teams

TRADITIONAL, HIERARCHICAL LEADERSHIP

COMMAND AND CONTROL MODEL

- Centralized authority (power)
- Limited input
- Top-down orientation
- Narrow decision-making
- Delegated tasks



PARTICIPATORY LEADERSHIP

RESPECT AND ENGAGEMENT MODEL



- Democratic process (broad input)
- Values diversity
- Distributes authority
- Empowers members
- Builds community

WHY TEAMS?

- Strength in different perspectives
- Align visions
- Foster buy-in
- Promote continuity/succession
- Enhance morale

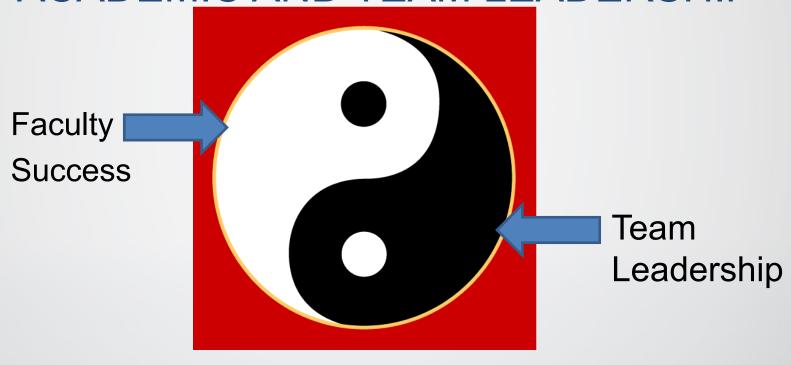


CHALLENGES OF TEAMS



- Slow decision-making
- Participatory imbalance
- Power struggles
- Conflict resolution
- Individual accountability

THE YIN AND YANG OF ACADEMIC AND TEAM LEADERSHIP



COMMON ATTRIBUTES OF SUCCESSFUL ACADEMICS



- Highly focused
- Internally driven
- Independent
- Technical expertise
- Seek credit/recognition

COMMON ATTRIBUTES OF Principled SUCCESSFUL TEAM LEADERS

- Interested in greater good
- Listens well
- Communicates effectively
- Shares credit



CAN EFFECTIVE LEADERSHIP BE TAUGHT?



JOB #1:GET THE RIGHT PEOPLE ON THE BUS*



- AND IN THE RIGHT SEATS
- AND GET THE WRONG PEOPLE OFF THE BUS

*Jim Collins: Good To Great, 2001.

SELECTING THE BEST TEAM

Basic Prerequisites

- Communicates well
- Receptive to feedback
- Willing to learn
- Cares about organization



TEAM SELECTION: OTHER CONSIDERATIONS

- Task requirements
- Experience
- Knowledge
- Ability to work together
- Diversity





RIGOROUS DISCIPLINE

- When in doubt, don't hire keep looking
- 2. When you know you need to make a people change, act
- 3. Best people for biggest opportunities, not biggest problems

*Jim Collins: Good To Great, 2001.

WHAT IS THE IDEAL TEAM SIZE?

- Task Dependent
 - Complexity of task
 - Size of task
 - Availability of resources
- Larger teams best suited to massive and complicated tasks



Small teams best suited to quick, straightforward tasks

WHAT IS TEAMWORK?

Outcome:

- Achieve desired mutual goals
- Process requires:
 - Knowledge (think)
 - Behavior (do)
 - Attitude (feel)

Ref: Day DV et al: Leadership Quart 2004;15:857-80.

I LOVE TEAM WORK, AS LONG AS I'M IN CHARGE.



COMPONENTS OF TEAMWORK*

- Mutual performance monitoring awareness of functioning
- Mutual support back-up each other
- Adaptability adjust to changing circumstances
- Leadership shape climate, promote shared understanding
- 5. Collective orientation shared identity

*Ref: Salas E et al: Int Rev Indust Organ Psychol 2004; 19:47-91.



CULTURAL FACTORS THAT ENHANCE TEAM PERFORMANCE



- Group is cohesive
- All share common goals
- All feel valued
- All contribute
- All trust each other
- All cooperate

Ref: Gorton R, Alston JA: School Leadership and Administration. McGraw-Hill, 2012.

LEADERS AND EFFECTIVE TEAMS*

- Real task, authority, boundaries
- Compelling direction clear and consequential
- Enabling structure how team is composed and works
- Organizational support training, incentives
- Expert coaching



*Ref: Hackman JR: Leading Teams. HBS Press, 2002.

TEAM LEARNING

"A change in the team's collective knowledge and skill produced by the shared experience of the team members."*



*Ref: Ellis APJ et al: J Applied Psychol 2003; 88:821-35.

LEADERS WHO PROMOTE TEAM LEARNING*

- Are accessible
- Seek input
- Admit mistakes



*Ref: Edmondson AC et al: Admin Sci Quart 2001; 46:685-716.

STRONGEST PREDICTORS OF TEAM PERFORMANCE*



- Stimulating, challenging work
- Accomplishment, recognition
- Ability to resolve conflict
- Clear objectives
- Appropriate skills/expertise of team members

*Ref: Thamhain HJ: Proj Manag 2004; 22:533-44.

POOR PREDICTORS OF TEAM PERFORMANCE*

- Salary
- Time-off
- Visibility
- Longevity of team
- Project duration
- Stability of organization
- Project size/complexity

*Ref: Thamhain HJ: Proj Manag 2004; 22:533-44.





- Team approach has large rewards
- Team approach has undeniable risks
- Team leadership requires effective traits and behaviors
- Most important task is selecting the right team
- Teamwork requires appropriate knowledge, behavior, and attitudes

CONCLUSIONS (continued)

- Teamwork has requisite components
- Team performance is shaped by organizational culture
- Team learning and performance are fostered by the leader
- Team performance has predictable determinants



Break

4:14pm – 4:30pm

Sponsorship developing stages work system (Possbilite Possbilite P

The Women Senior Leaders Network
The University of Texas System

Nine Universities, Six Health Institutions, Unlimited Possibilities.

Networking & Relationship Management

Diane Darling
DianeDarling.com

Sponsorship developing 1920 Work System Posibilities. Sponsorship adevantage of the state of the

The Women Senior Leaders Network
THE UNIVERSITY of TEXAS SYSTEM
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Networking and Relationship Management



January 21, 2015



@DianeDarling

Hidden Arrow?



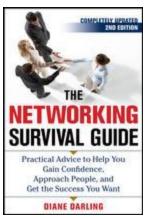


Remember learning?



Who is Diane?

- Accidental entrepreneur had success & failure, been fired twice
- World traveler 60 countries and all 7 continents
- Speaker motivational, informative, fun!
- Press WSJ, SF, Int'l Herald Trib







Coleção Desenvolvimento PROFISSIONAL

Diane Darling

NETWORKING: DESENVOLVA SUA CARREIRA CRIANDO BONS RELACIONAMENTOS

24 dicas para superar a timidez e ampliar seus contatos



キャリア・ネットワーク 本当に必要な人たちと知り合う方法

Networking for Career Success 24 LESSONS FOR GETTING TO KNOW THE RIGHT PEOPLE

Diane Darling # 松本茂临訳







Career uccess

24 Acuan untuk Mengenali Orang yang Tepat

PANDUAN KARYAWAN UNTUK MENINGKATKAN KINERJA PERUSAHAAN



CHESS-SERVICE .

自動場や調事を高・業務成功!

Diane Darling

How Diane got to UT

Abby's predecessor contacted me

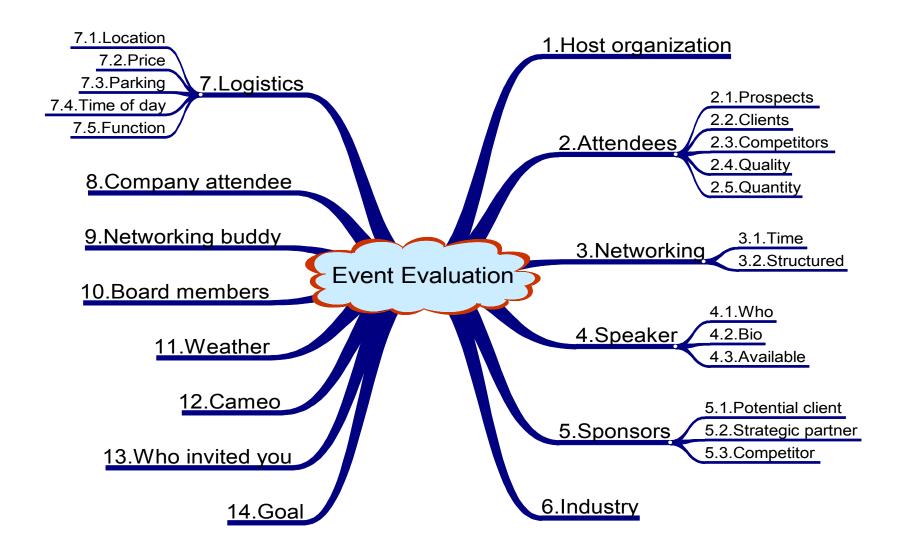
Stayed in touch with a postcard

Diane came to MD Anderson to speak

Did an awesome job

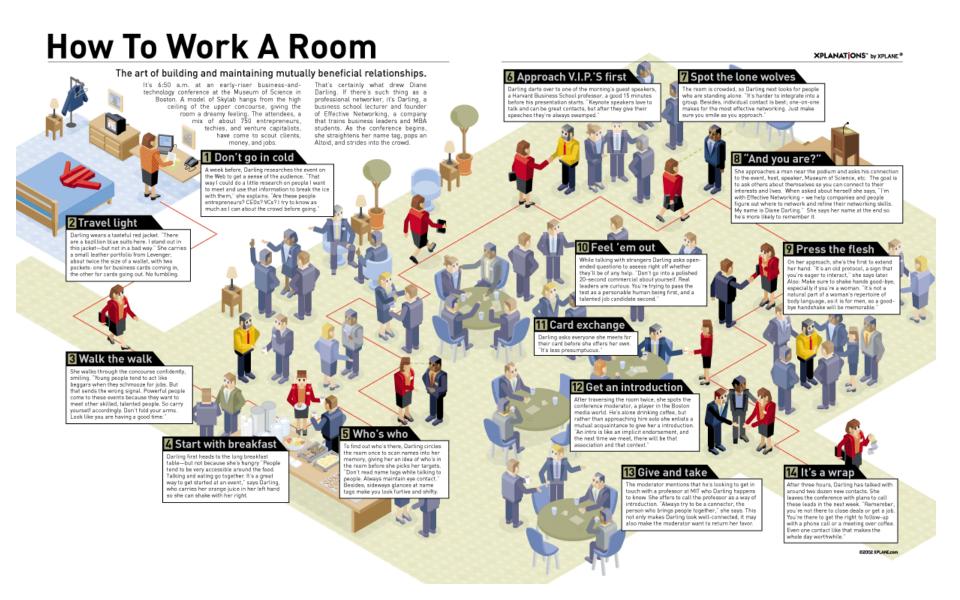
Stayed in touch

Event "Whether Report"

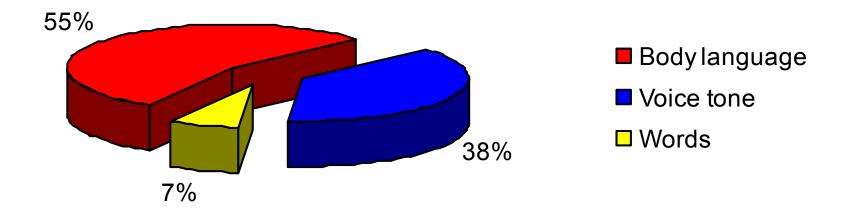


Acid Test – Events!





Communication Power



Source: "Decoding Inconsistent Communication" – Prof Albert Mehrabian UCLA

Personality Assessment

Friendly

Unfriendly

Extrovert

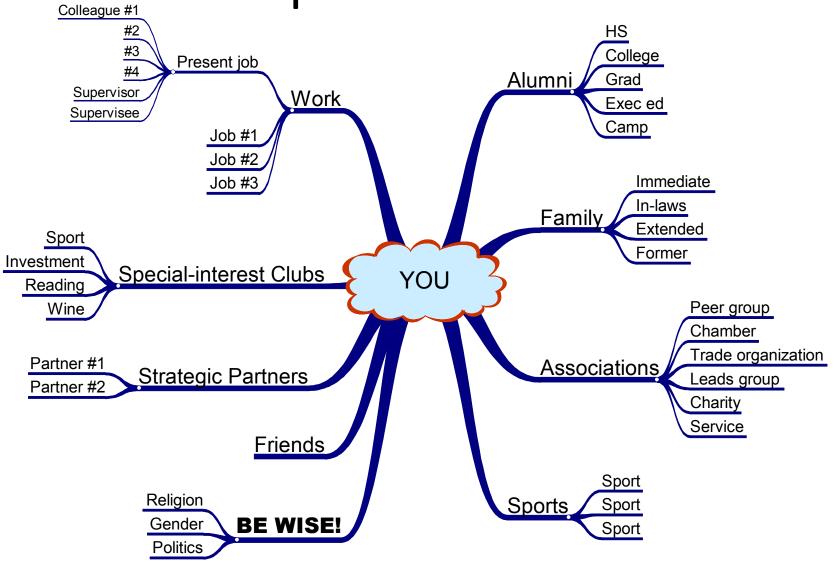
Introvert

F.F.I.

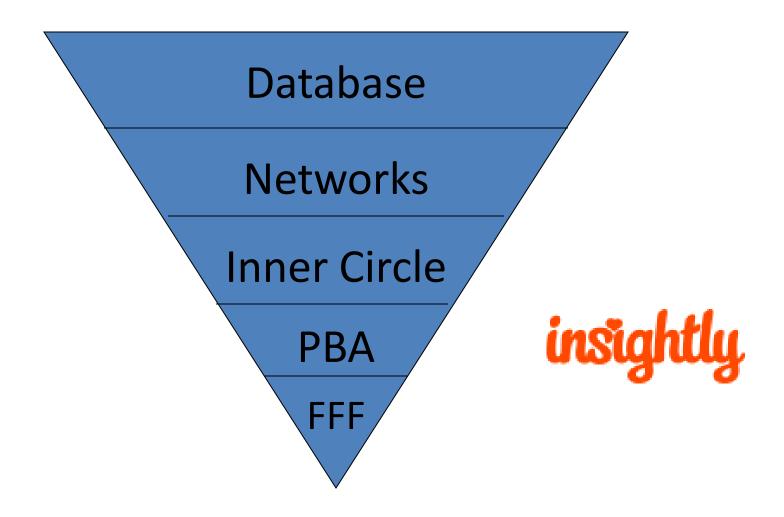
What do you see?



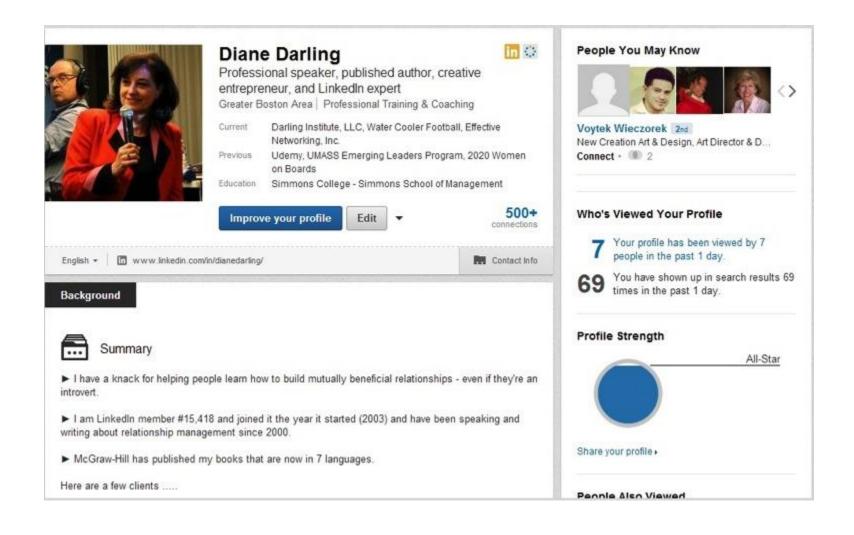
Map Your Network



Analyze your Network



LinkedIn & TSA



What to do with all those cards!



Business Cards



Asking for help

- Clear
- Actionable
- Achievable



What do you have to lose?



Then what?



Suggested action items

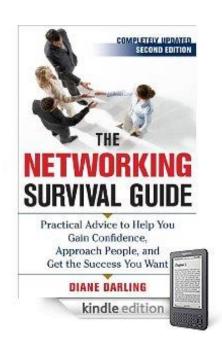
- Practice your introduction
- Attend a "practice" event (or test random moments)
- Get business cards
- Update your LinkedIn profile
- Reconnect with at least 2 past connections
- Practice 2-3 conversation starters

Thank you! Questions!

- Diane@DianeDarling.com
- Twitter: @DianeDarling
- www.DarlingInstitute.com
- 617-982-3121 :: Google Voice

"Chance favors the connected mind."

~ Steven Johnson, Author of Where Good Ideas Come From



Day 2

Sponsorship developing 494 Work System Possibilities. Sponsorship developing 494 Work Work Possibilities.

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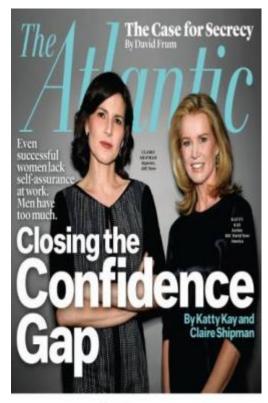


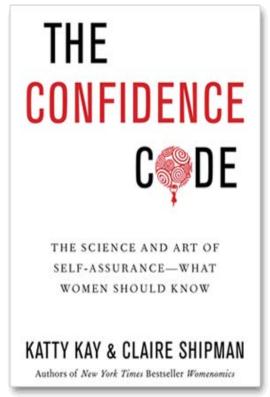
Being Seen as a Leader:

Self promotion, Gaining Visibility & Executive Presence

Susan Miller, PhD, CCC-SLP









Women Network's Inaugural Workshop for UT Leaders

It's Your Turn!



- Quickly review your elevator pitch
- Pair up and deliver your message
- Consider videorecording your delivery on your cell phone
- Provide feedback

Analyze your pitch



- What did you do well?
- What could you do better?

Tips, Tools and Strategies to Engage a Sponsor







Read your audience
How will what you say benefit them?
What is their knowledge base?
What will be their attitude?



Amparo Villablanca, M.D.

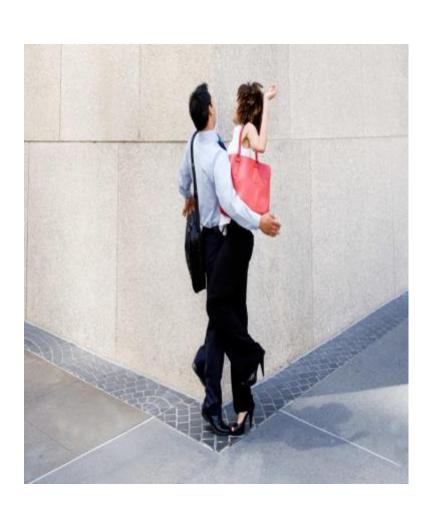
Presence











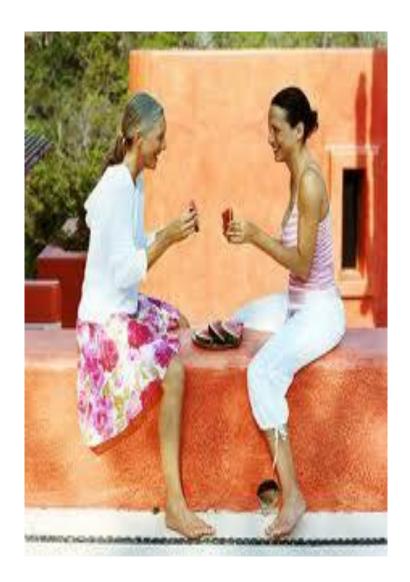
What happens when a woman walks like a man?

Jessica Roy New York Magazine January 8, 2015





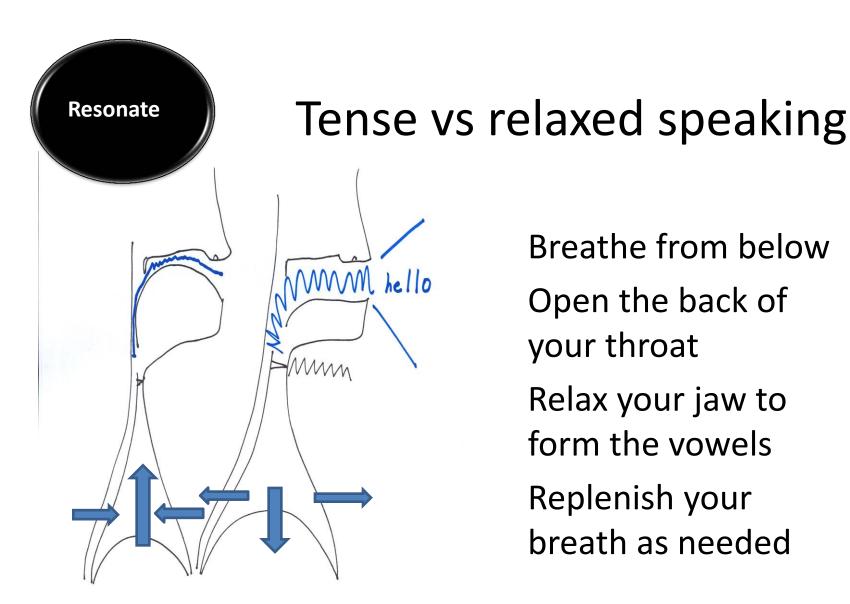




Leading Like a Swan video



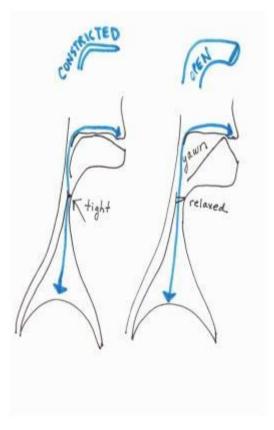
Kate Middleton – Public Speaking video



Breathe from below Open the back of your throat Relax your jaw to form the vowels Replenish your breath as needed



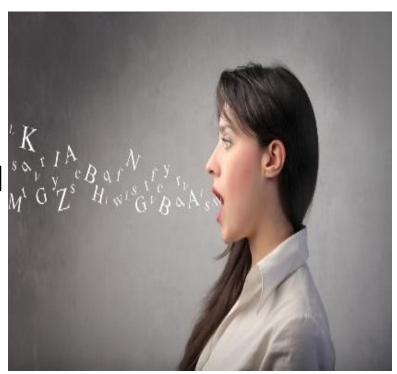
Master Relaxed Breathing



Breathe through your nose with your lips closed. Keep your molars apart and your tongue tip forward. Air will come in automatically!



Introduce yourself clearly
Say the ends of words
Pronounce all parts of
many syllable words
Modify up-talk and glottal
fry
Eliminate filler words







Speak in declarative statements. Avoid minimizers and tentative statements.

Pause rather than insert fillers.

Say 'thank you'

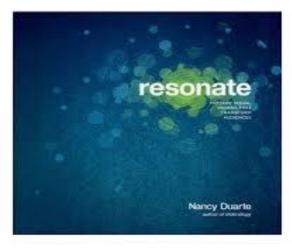
State your accomplishments.

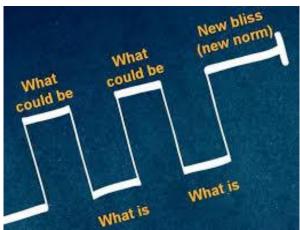
When invited, say YES



Create Visual Stories

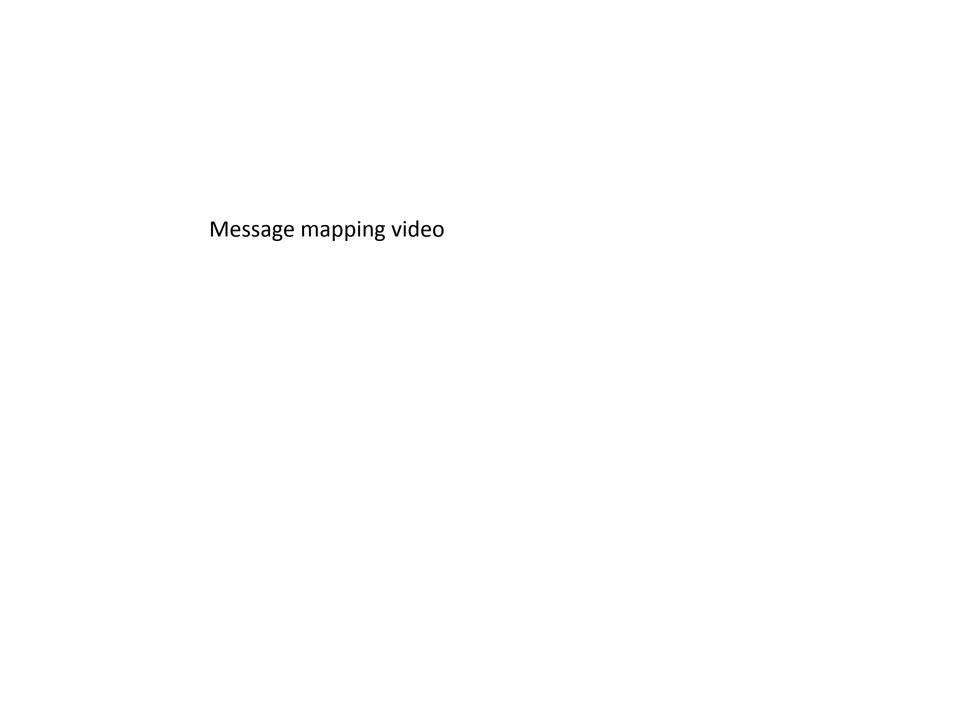








Michael Bay video



I know that our budget is tight for salaries and marketing dollars. However, I'm the 2nd largest producer in my Division. Having my own nurse will get my patients to the OR sooner and will boost patient satisfaction.

Increase Revenue

Increase visit productivity thus number of patients seen

Nurse review chart Schedule needed tests Obtain test results Arrange medical clearance

Decrease OR wait time

Increase Pt Satisfaction

Provide good follow-up

Call Pt post discharge Confirm correct meds and refill RX Answer Pt questions

Increased Pt confidence

Decreases litigation risks

Best and cheapest form of advertising

Increase Dept Visibility

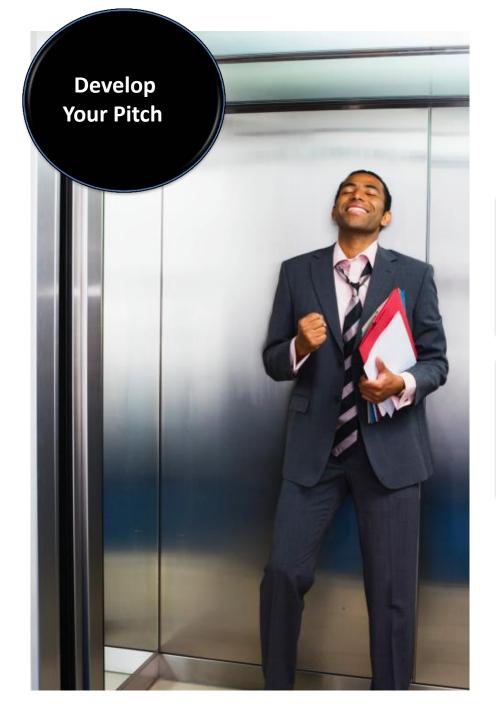
Efficient follow-up

Call referring physician or PCP Safe handoff

Leader in patient safety

Prevent loss to follow-up Decrease readmission rate

I appreciate your rapid consideration of this, so we can start recruitment soon.



Value Proposition

Elevator Pitch
Professional Statement

In 15 seconds...

I help professionals present themselves as dynamic, articulate leaders. Public speaking skills are learned not inherited.

In 30 seconds...

Speakers are videotaped and undergo an assessment of six core competencies to determine their strong and weak areas.

Typically speakers are trained online for 2 or 3 sessions via Skype using audio, video and written feedback.

An action plan is developed to provide them with the tools and strategies to achieve their speaking goals.



Melissa Block - NPR

Refine your valuation statement or pitch and deliver it again



What's next for you?

"Do one thing everyday that scares you."

Eleanor Roosevelt

- Communicate consciously today.
- Fine tune your professional valuation statement and test it with colleagues.
- Provide your sponsor with 'meat' so they can promote you to others.
- Lead like a swan when you return to work.

Day 2 Break 10:00am — 10:15am

Sponsorship developing 1998 Work System Possibilities.

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Negotiation

Rachel Croson, PhD

Dean, College of Business

UT Arlington



Negotiation is Everywhere

- Explicit/Implicit, Different Domains
 - explicit: buying cars, houses, knicknacks in bazaars, ...
 - implicit: correcting overcharges, better cc rates, ...
 - family: allocating chores, where to vacation, ...
 - work: salary, responsibilities, as representative ...
- Multiple parties with conflicting interests, opportunity for negotiation (even within self)



Plan for Today

- Science of Negotiation
 - Distributive vs. Integrative
 - Some tactics to consider
- Art of Negotiation
 - Organize into groups
 - Your challenges and suggestions
 - Report out on one
- Gender, other special topics (?)





Distributive vs. Integrative





Distributive vs. Integrative





Interests







Distributive vs. Integrative



Distributive: Power

- Best Alternative to a Negotiated Agreement (BATNA)
 Know in advance
 Improve on it during the negotiation
- Information
 Identify the others' BATNA
 Listen more than you talk
- Other sources of power: Time, Need, Au
 - Power is necessary but not sufficient





Integrative: Interests

- Identify underlying interests
 Moving beyond positions (orange) to interests (juice, cake)
 Know yourself (introspection)
 Know your counterpart (questions)
- Find jointly improving solutions
 Share information, trust, creativity
 Expand scope of negotiation
- Need to make tradeoffs (NOT SOFT)



Negotiation Group Work

- Count off to small groups (sponsors): 15
- Write your group number down!
- 1, 2, 3, 4, 5: Tables in the atrium
- 6, 7, 8, 9, 10: Room 1.138
- 11, 12, 13, 14, 15: Room 1.140
- what happens here, stays here
- Share one negotiation challenge they're facing
 - Work, home, personal, professional, ...
- Other group members (and sponsors) advise
- Choose one to present when we reconvene (and a presenter)



Your Examples

- 1. Faculty teaching/research/clinical (50 hours), understaffing (moving?), less clinical time, no policy (establish one!), get a good BATNA, guiding the hiring (NP or PA), identifying the value, when (match with their needs)
- 2. a. go and ask for promotion/salary; b. unclear policy for this particular position (interdisciplinary), physician/scientist, sponsor, policy, patient, information (precedents) (escalate?)
- 3. Administrative staffing support; pilot program, use data,
- 4. Presented research in progress, another researcher working in field, (public), friendship/similarity, co-submit to Science
- 5. Home/work, spouse high-teaching, low confidence, get him to negotiate his job, present evidence of his value, his needs
- 6. across-the-board cuts, renegotiate metrics, other parts of the contract, flexible workforce, outsourcing, ...
- 7. merging, bilingual university, steering committee bilingual institute, aspirational or realistic, go in big, concede if necessary, Provost's interests, alternative funding sources,
- 8.



Your Examples (con't)

- 9.
- 10.
- 11
- 12.
- 13.
- 14.
- 15.



Takeaways

- Think about your underlying interests
 - Not easy, but important
- Collect information about others' interests
 - Even harder
 - Know your counterpart
 - Find common points of interest
- Create value
 - Add issues to the table
 - Extend the length of the deal
 - Add parties to the negotiation, ...

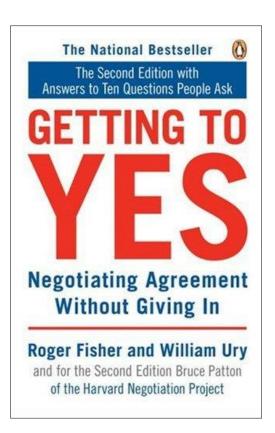


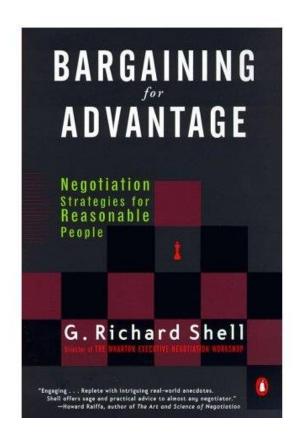
Your Lessons

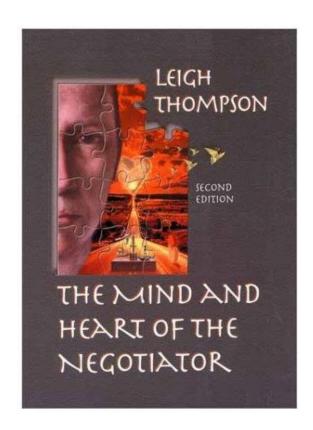
1.



For Further Reading

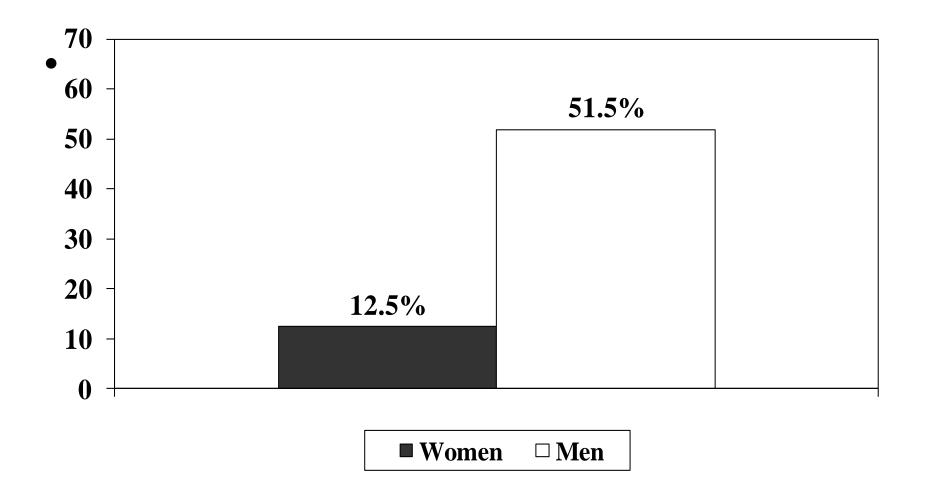




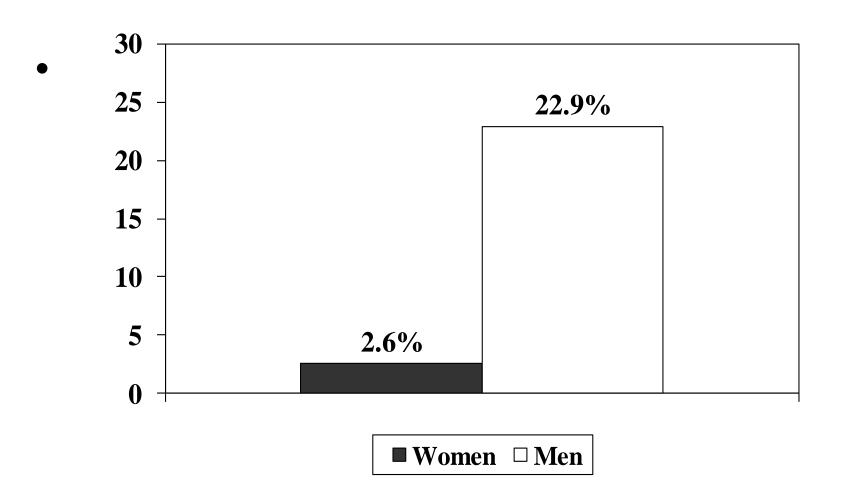




Women Don't Ask (Babcock & Laschever 2004)



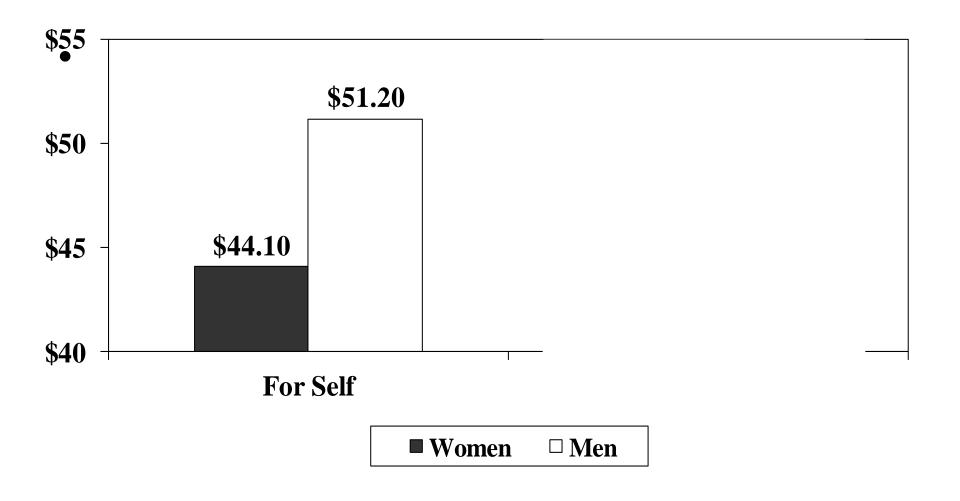
Lab Experiment



Self-Reports

•	Female	Male
Most recent	4 weeks	1 week
Next most recent	20 weeks	4 weeks
Anticipated next	4 weeks	1 week

The Exception



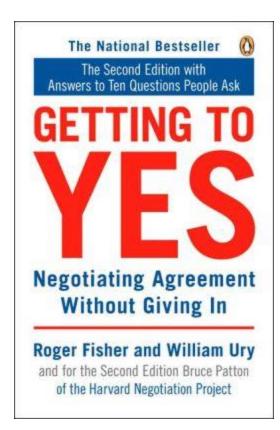
The Exception

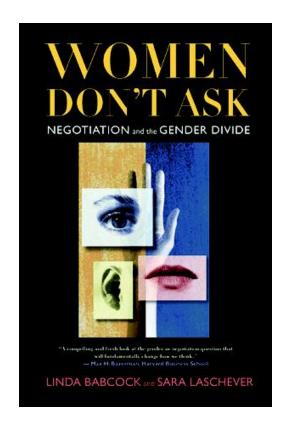


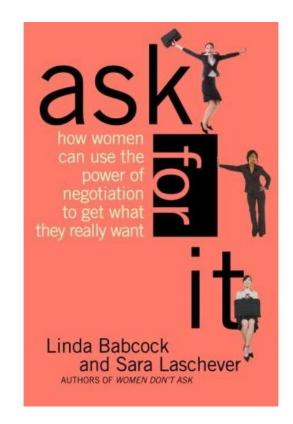
Learn to Ask

- Identify opportunities to negotiate
- Make a plan
- Manage your emotions
- Think about negotiating for others (e.g. family)
- Leverage your strengths (details, communication)
- Practice!!!

For Further Reading







General Negotiation Advice

- Prepare!
- Find (early) points of agreement
- Negotiate with the decision-maker (if possible)
- Know your counterpart
- Talk less, listen more, ask questions
- Search for integrative solutions...but don't forget to claim value too



Job Negotiation Advice

- Reaffirm interest and excitement I love you
- Make promises not threats
 If you can't match, we're going to (have to) XXX vs
 If you can match, we can sign today
- Be prepared to change the shape of money Salary versus benefits



Conflict Management Styles

- Avoiding: Unassertive and Uncooperative
- Diplomatic side-stepping or withdrawing?
- Competing: Assertive and Uncooperative (Distributive)
- Standing up for what's right or simply winning at all costs?
- **Compromising:** Intermediate assertiveness & cooperativeness
- Seeking a middle ground or an expedient solution? Satisfying?
- Accommodating: Unassertive and cooperative
- Self-sacrificing generosity or obeying orders/yielding to others?
- Collaborating: Assertive <u>and</u> cooperative
- Identifying underlying concerns and finding solutions



Other Potential Topics

- Media
- Agents
- Teams
- Cross-Cultural/International



Progressive Lunch:

- Pick up a box lunch
- Select a table topic
- Networking & Social Capital
- Saying "Yes" & Saying "No"
- Creating Agreement & Managing Conflict
- Self-Promotion & Increasing Confidence
- Managing Up & Down
- Resilience
- Communication Practice
- Engage in discussion
- Move to another table with a different topic when the bell rings after 30 min.

Getting to Know Yourself: To Become a More Impactful Leader Part II

Suzanne Farmer, Ph.D.

Assistant Vice President, Talent Management UT Southwestern Medical Center

Sponsorship developing 1920 Work System Possibilities. Sponsorship adevised by the sp

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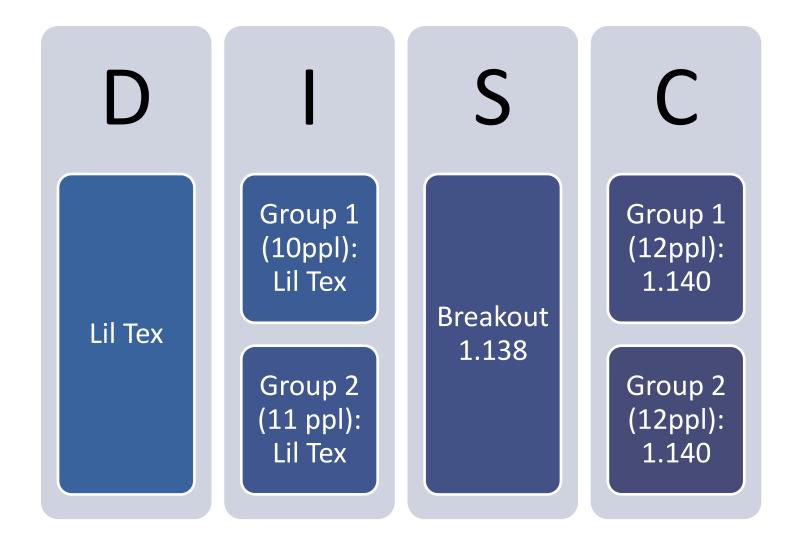
Debrief Homework

Discuss:

- 1. What do you value about their style?
 - What you wish was more comfortable for you?

2. If you were going to work on a project or paper together, how would you structure your working relationship?

Breakout Rooms





Breakout Assignment – 30 Minutes

- What is valued by my institution?
 - What activities and behavior gets rewarded?

- What are the implications?
 - What elements of my style can I leverage?
 - Where do I need to flex?



The Sponsor-Protégée Relationship: Expectations and Responsibilities

Elizabeth L. Travis, Ph.D., FASTRO

Associate Vice President, Women Faculty Programs
etravis@mdanderson.org
www.mdanderson.org/womenfacultyprograms

The UT System Senior Women Leadership Network Workshop: Sponsorship – Developing Future Women Leaders in the UT System



Making Cancer History®

The relationship between sponsor and protégée works best when it helps **BOTH** parties.



4 cornerstones of sponsorship

- Trust
- Honesty
- Commitment
- Communication



Essentials

Both parties

- admire and respect each other
- are loyal
- know they can depend on each other
- protect the other's interests
- agree on what they want to achieve
- openly communicate



What does a sponsor do?

Go out on a limb

Responsible for promotion

Expand career vision

Connect you to senior leaders



Advocate

Use chips on behalf of protégée

Focus on career opportunities

"A sponsor is...

planful about what you do,

whom you're exposed to,

what development programs you go to,

whom you have lunch with..."

Good sponsors

Offer

Vision



Tactics



Good sponsors...

- groom you to audition
- nudge the director to choose you
- coach you on your performance
- train a spotlight on you while you are onstage
- clap the loudest

Advise on executive presence

Dress "two jobs ahead"

What you should expect from your sponsor

- provide honest feedback on how to:
 - √ narrow gaps on skills and experience
 - ✓ look and act like a leader
- identify opportunities for visibility
- define career goals
- defend you (protégée means one who is protected)

Demonstrate trust

Contribute 110%

Good protégées



Promote sponsor's legacy





Sarah Palin



John McCain

"A protégé who doesn't do everything in her power to make her sponsor look smart for backing her is wasting the sponsor's time."

Good protégées...

Maintain the relationship by:

- Meeting deadlines
- Exceeding targets
- Proving she will advance the larger mission
- Regularly meeting with her sponsor
- Looking for opportunities to forge bonds
- Finding ways to support her sponsor's passion
- Becoming sponsors themselves!

What you should expect from your protégée

- Assume responsibility
- Be self-directed
- Deliver 110%
- Offer skill sets
- Bring a perspective different from sponsors

[Sponsors] just open the doors, right? It's up to you then to walk through the door and show that you are capable of finding the path.

-Male Protégé



Finding each other

Sponsors seek out exceptional performers hungry for backing.

Protégées seek out leaders who embody their values and value their strengths.





The protégée's role: Be proactive

Successful protégées ask for

- career guidance
- feedback
- stretch assignments
- Input, not a job



Characteristics of a potential protégée Act like a leader









Relationships develop organically...

It's often not whom you know, but who knows you through work projects, recommendations and informal networking.

Summary: A sponsor-protégée checklist

Sponsor

- Advocate for next promotion
- Go out on a limb
- Call in favors for you
- Expand your expectations of what you can do
- Make connections to senior leaders
- Advise you on executive presence

Protégée

- Can be trusted
- Show loyalty
- Contribute 110%
- Promote your legacy
- Allow you to help shape the next generation of leaders

When to end the relationship: If the relationship is not working

If either party does not...

- meet expectations
- protect each other's interests
- communicate effectively
- commit to the purpose of the relationship



Be honest and communicate openly with each other that the relationship is not working

When to end the relationship: When protégée achieves her career goals

- Encourage your protégée to be a sponsor
- And you find another protégée!

Q&A



Day 2 Break 3:45pm – 4:00pm

Sponsorship developing start work every start work every start with the start of th

The Women Senior Leaders Network
The University of Texas System

Nine Universities. Six Health Institutions. Unlimited Possibilities.

Panel Discussion

Moderator:

Rachel Croson, Ph.D.

Dean, College of Business, UT Arlington

Panelists:

Thomas Burke, M.D.

Executive Vice President,
MD Anderson Cancer Network

Kathleen Gibson

President & CEP, Southwestern Medical Foundation

Havidán Rodríguez, PhD

President Ad interim, President, Ad Interim, UT – Pan American

Thomas Burke, M.D. Executive Vice President MD Anderson Cancer Network

Sponsorship developing stock work System (Postbilities)

The Women Senior Leaders Network
THE UNIVERSITY of TEXAS SYSTEM
Nine Universities, Six Health Institutions, Unlimited Possibilities,

Developing Future Leaders

Kathleen M. Gibson Austin, Texas January 22, 2015

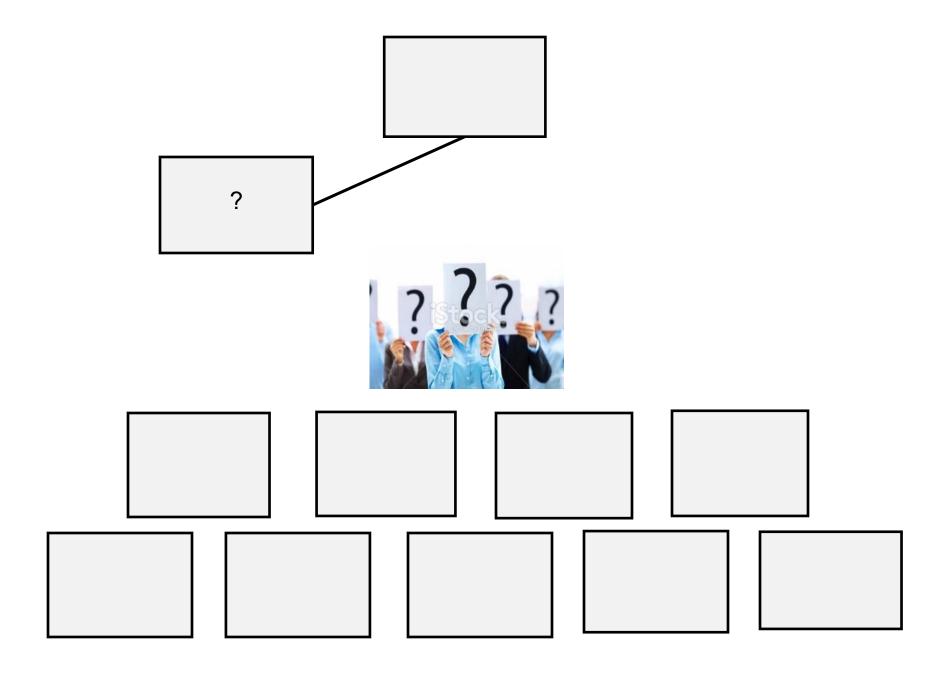




Corporate View



Protégée View





Sponsor View

- Manage self before managing others
- Operate in the gray
- Hard Work is just the start
- Impression you leave
- What is the Brand you want
- Having champions; more than one may be needed
- People trust people they know
- Making time to build trust
- Building relationships that matter
- Learning about senior roles: do you want that job?
- Options have value: do you know what they're worth?

Consider

- Some would believe that it's simply not possible to be successful because of various obstacles that will get in their way, like the organizational culture or their own work-life priorities
- The fact that in most organizations there are few female role models at the top serves as prima facie evidence that the opportunities for women are limited. The natural assumption when looking up the organization is that others have tried and not succeeded and "my chances aren't good." Whether a lack of opportunity is real or perceived, this real evidence serves as a discouraging impediment
- Many women have not built the same level of personal networks needed to succeed in many organizations that men have. These networks can provide great career leverage, including:
 - receiving ongoing development help from a mentor
 - getting an early warning from the network about upcoming advancement opportunities, and
 - even being identified and sponsored for those opportunities
- Success will come harder if women aren't establishing the networks and receiving these benefits to the same degree that men have

Network Helps Navigate

Conversation



Advancing and Empowering Women through Leadership Development and Institutional Change

Havidán Rodríguez, Ala Qubbaj, and Marie Mora

The University of Texas – Pan American

UT System Women Senior Leaders Network Inaugural Workshop Austin, TX – January 21-23, 2015



UTPA ADVANCE Program

Five-Year, \$3.1 million ADVANCE institutional Transformation grant, funded by NSF.

Goal: To increase the representation and advancement of women faculty, particularly Latinas, in STEM academic careers.







Issues Driving UTPA ADVANCE

- 1) Under-representation of women in STEM, particularly Latinas, in tenure-track and senior faculty ranks.
- 2) Severe under-representation of women in STEM, particularly Latinas, in leadership positions at the department chair level and higher.
- 3) Lack of family friendly policies/practices, work-life support, and awareness of gender equity and diversity issues.





UTPA Female Leadership Representation

% Women Leadership Representation, by College (Fall 2012)

- Health Sciences:	58%
--------------------	-----

- Education: 43%

- Arts & Humanities: 30%

- Social & Behavioral Sciences: 22%

- Business Administration: 12.5%

- Engineering & Comp. Science: 0%

- Science & Mathematics: 0%

- All Colleges/Overall: 32%



Major ADVANCE Initiatives



- 1. Faculty Recruitment
- 2. Faculty Advancement
- 3. Policy and Climate Change
- 4. Education and Empowerment



Advancement Initiative

Objective: Enhance faculty development and leadership opportunities.

- **✓** ADVANCE Leadership Institute
- ✓ ADVANCE Administrative Fellows





ADVANCE Leadership Institute

- Designed to enhance faculty and leadership development through training, mentoring, and experiential learning.
- Semester-long program which involves a kick-off luncheon, eight sessions/workshops, a graduation ceremony, and a mentoring component.
- Institute has been open to all tenured/tenure-track faculty across campus (but will exclude tenure-track faculty in 2015).
- Women represent 75% of all participants.





ADVANCE Administrative Fellows' Program

- Complements the ADVANCE Leadership Institute by providing faculty experiential learning in various administrative offices.
- Program is open to faculty who completed the Leadership Institute.
- Administrative offices and applicants are matched according to their interests/needs.
- Women have represented 75% of all participants.





Policy and Climate Initiative

Objective: Promote a positive workplace climate along with family-friendly policies.

A. Family-Friendly "Family Matters" Policies

Dual Career academic hiring program, Workload (e.g., Modified Instructional Duties), Maternity/Paternity Leave, Sick Leave, and Tenure policies.

B. Climate Assessments

- Climate Surveys
- In-depth Interviews (with current faculty)
- In-depth "Exit" Interviews (with departing faculty)



Education & Empowerment Initiative

Objective: Promote campus awareness and workplace diversity and empower faculty and administrators to address gender equity barriers.





FThe University of Texas-Pan American

Education & Empowerment Initiative

Women's Faculty Network

- ✓ Institutionalized with Bylaws and structure (2013)
- Representation on AAET and AALT
- ✓ Very Good participation (79% of all T/TT STEM women, 44% UTPA)
- Networking and development opportunities
- ✓ Provides a "safe" environment





Education & Empowerment Initiative

- Training for Search and T/P Committees
- Workshops, seminars, and distinguished speakers





Strategies to Institutional Success

- ✓ No *single* initiative or unique process: *No silver bullet*
- ✓ Integrated, university-wide initiatives: A holistic approach
- ✓ Institutional commitment
- ✓ Vision and leadership of key administrators
- ✓ Active engagement and ongoing participation of the University community, including Deans, Chairs, and Faculty
- ✓ Institutional Champions: Both Males and Females
- ✓ Institutional and external resources

Strategies to Institutional Success

✓ It takes a committed, dedicated, and hard-working team!





Website: <u>www.utpa.edu/advance</u>

Email: <u>advance@utpa.edu</u>



Day 3

Sponsorship developing 1978 Work System Possbilities.

The Women Senior Leaders Network The University of Texas System

Nine Universities. Six Health Institutions. Unlimited Possibilities.

UT System Administration: Understanding the Context and Environment for Leadership Success

January 2015

Dr. Patricia Hurn, Vice Chancellor

Dr. Stephanie Bond Huie, Vice Chancellor

Sponsorship developing stock work System desibilities. Sponsorship adevising the stock of the s

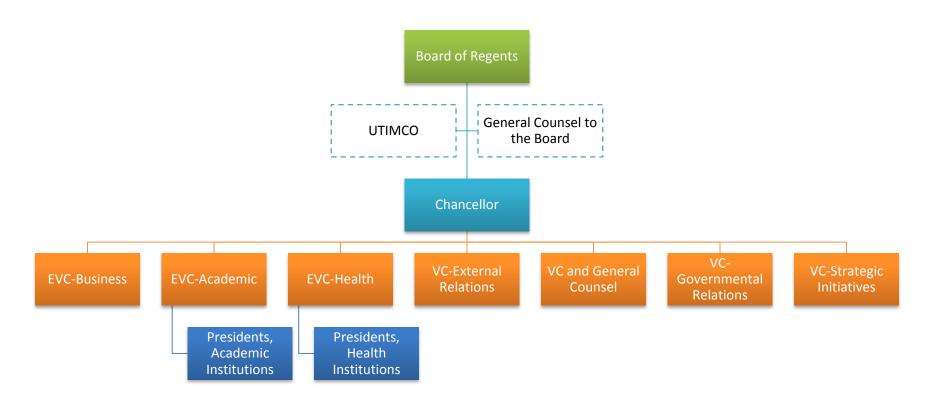
The Women Senior Leaders Network
THE UNIVERSITY of TEXAS SYSTEM
Nine Universities, Six Health Institutions, Unlimited Possibilities,

System Administration An Organizational Overview

UT System by the Numbers

- 15 institutions
 - 9 academic institutions
 - 6 health institutions
- 213,000 students (Fall 2013)
- 51,000 degrees/certificates awarded (AY 2013)
- 19,700 faculty (all ranks)
- 71,100 staff
- \$15.6 billion annual operating budget (FY 2015)
- \$2.5 billion research expenditures (FY 2014)
- \$26.6 billion total combined endowment value

UT System Organization



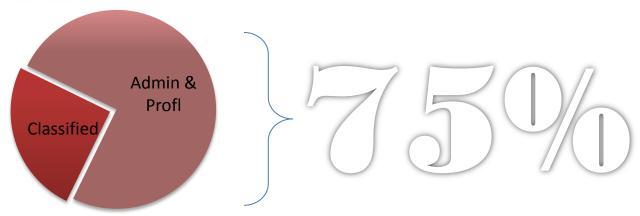
A Time of Change

- New Chancellor, Admiral William (Bill)
 McRaven
- UTPA and UTB combining to form UTRGV
- Medical Schools opening at UTRGV and UT Austin
 - First institutions in the state to have a combined academic and health
- New leadership at the state and federal level

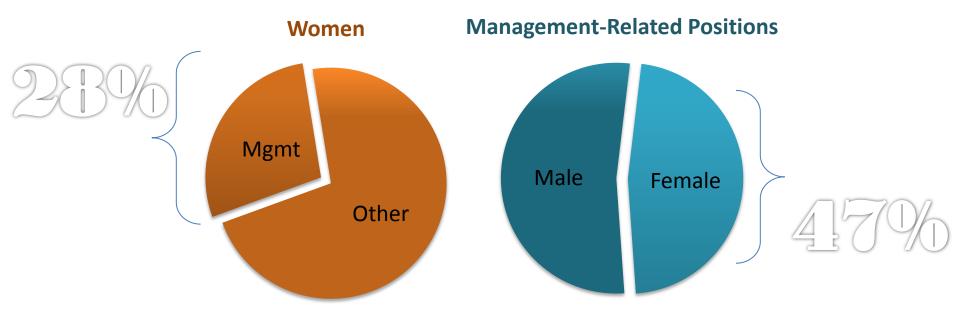
By the Numbers: Women at UT System Administration

Male Female

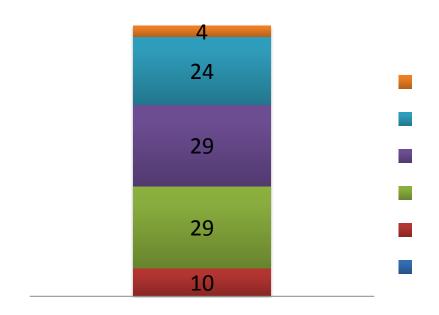
Most women at UT System
Administration have an
Administrative/Professional
appointment

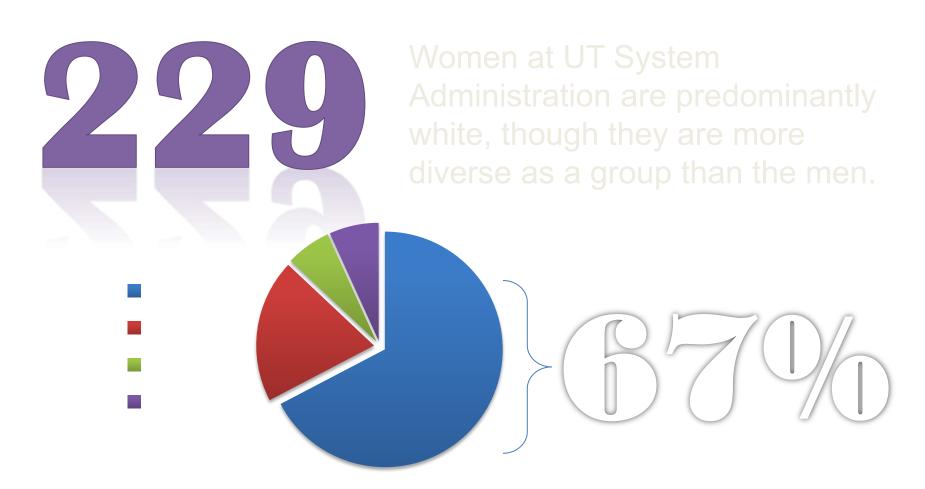


Women at UT System Administration are underrepresented in management-related positions.



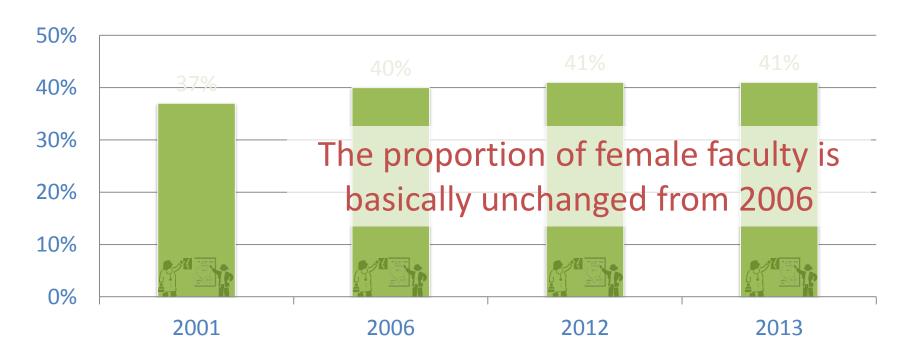
The breakdown of women in Management-Related positions



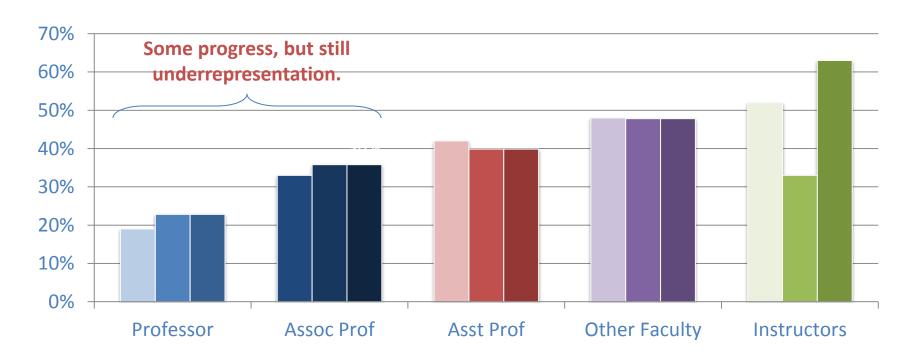


By the Numbers: Female Faculty Across UT System

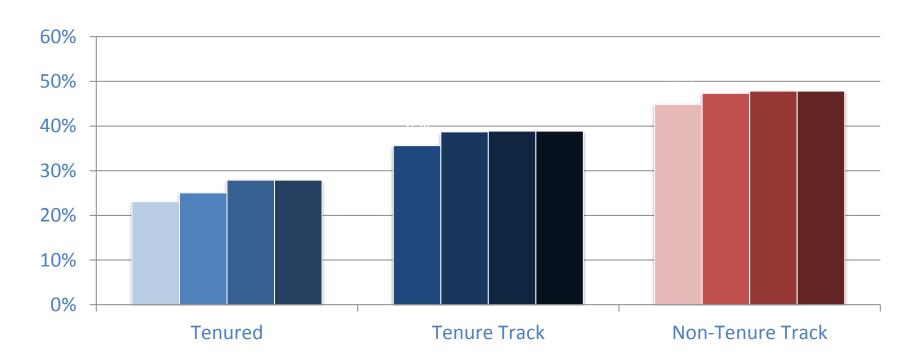
Female Faculty Over Time: Percent of Faculty



Female Faculty: % Female by Rank 2006, 2012, 2013



Female Faculty: % Female by Tenure Status 2001, 2006, 2012, 2013



Discussion

How to Start Initiatives and Acquire Funding

Building Partnerships & Collaborations

"Economics has made us partners. And necessity has made us allies."

--John F. Kennedy, 1961

- Increase your resources—when you can't ask for more money
- Broaden your impact and reach
- Strengthen your voice—two (or more) voices are louder than one
- Raise your profile and enhance your reputation (and your institution's)

Discussion Points

- Most important partnership—the people who work for you
- Consider internal and external partners
- Think creatively
- What are you bringing to the table? What are you getting in return?
- Talk to others who may have done similar things—and then being that resource for someone else
- Talk to OGC, experts
- Don't be discouraged
- It always takes longer than you think
- Have a Plan B

Leadership in the National Arena

Discussion Points

- Reputation
- Communication
- Credibility—substance behind the message
- Be seen and heard. A lot. Speak. Serve.
 Engage.

Closing Address Margaret L. Kripke, Ph.D.

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Wrap Up

Sponsorship developing Sponsorship developing

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Nine Universities. Six Health Institutions. Unlimited Possibilities.

Why sponsorship by and for women?

The New York Times

The Opinion Pages

LETTER

Sponsors for Women

Published: February 4, 2013

To the Editor:

• • • • • •



Nicholas Kristof & Sheryl Sandberg

Although the data are sparse and the jury is still out, sponsorship may be one approach to the problem. What do we have to lose? Not much else seems to be working.

ELIZABETH L. TRAVIS Houston, Jan. 30, 2013

The writer is associate vice president of Women Faculty Programs, University of Texas MD Anderson Cancer Center.

And...

Women are paying it forward more than men, and they're largely developing other women.

Our Guiding Principles

Have Fun

Be Professional

Be Relentless

THANK YOU HELEN YIN!!!

Please give us your feedback-hand in your evaluations!

Sponsorship developing store work system Possibilities. Sponsorship developing store work of the stor

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Meeting adjourns. Thank you!

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